

**PHILIPS**

Humidifier

HU4209, HU4210



## English 3

## Important

Read this important information booklet carefully before you use the appliance, and save it for future reference.

To ensure the best performance, kindly suggest the firmware of your appliance is upgraded to the latest version. You can do this upgrade via the Air+ app.

## Danger

- Do not spray any flammable materials such as insecticides or fragrances around the appliance.
- Do not clean the appliance with water, any other liquid, or a (flammable) detergent to avoid electric shock and/or a fire hazard.
- The water in the water tank is not suitable for drinking. Do not drink this water and do not use it to feed animals or to water plants. When you empty the water tank, pour the water down the drain.

## Warning

- Be aware that high humidity levels may encourage the growth of biological organisms in the environment.
- Do not permit the area around the humidifier to become damp or wet. If dampness occurs, turn the output of the humidifier down. If the humidifier output volume cannot be turned down, use the humidifier intermittently. Do not allow absorbent materials, such as carpeting, curtains, drapes, or tablecloths, to become damp.
- Never leave water in the reservoir when the appliance is not in use.
- Empty and clean the humidifier before storage. Clean the humidifier before next use.
- Check if the voltage indicated on the appliance corresponds to the local mains voltage before you connect the appliance.
- If the supply cord is damaged, you must have it replaced by Philips, a service center authorized by Philips, or similarly qualified persons in order to avoid a hazard.
- Do not use the appliance if the plug, the power cord, or the appliance itself is damaged.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Do not insert your fingers or objects into the air outlet or the air inlet to prevent physical injury or malfunctioning of the appliance.
- Make sure that foreign objects do not fall into the appliance through the air outlet.
- Standard WiFi interface based on 802.11b/g/n/ax at 2.4GHz with a maximum output power of 64mW EIRP.

- Bluetooth version 5.2 (LE) at frequency 2.4GHz with RF output less than 10mW EIRP.

## Caution

- The appliance is only to be used with the power supply unit provided with the appliance.
- The appliance is only intended for household use under normal operating conditions.
- Always place and use the appliance on a dry, stable, flat and horizontal surface.
- Do not block the air inlet and outlet.
- Do not place anything on top of the appliance and do not sit or stand on the appliance.
- Only use the original Philips filter specially intended for this appliance. Do not use any other filter.
- Do not fill water from the air outlets on top of the appliance.
- Only fill the water tank with cold tap water. Do not use ground water or hot water.
- Do not put any substance other than water in the water tank. Do not add essential oils or chemical substances into the water. Use only water (tap, purified, mineral, any sort of potable water).
- Avoid knocking against the appliance (the air inlet and outlet in particular) with hard objects.
- Do not use the appliance near gas appliances, heating devices or fireplaces.
- Do not place the appliance directly below an air conditioner to prevent condensation from dripping onto the appliance.
- Do not use this appliance when you have used indoor smoke-type insect repellents or in places with oily residues, burning incense, or chemical fumes.
- Do not use the appliance in wet surroundings or in surroundings with high ambient temperatures, such as the bathroom, toilet, or kitchen, or in a room with major temperature changes.
- Always unplug the appliance when you want to move, clean appliance, fill the water, replace the filter or carry out maintenance.
- Do not wash the filter in a washing machine or dish washer, otherwise the filter will be deformed.
- When the appliance is not used for a long time, bacteria and mold may grow on the filter. Clean the water tank and dry the humidification filter. Check the filter before you start using the appliance again. If the filter is very dirty with dark spots, replace it.
- The essential oils are not included with the product. Please purchase and use the essential oils if needed.
- Make sure the product is disconnected with power before dropping essential oils into the aroma box.
- Do not add substances other than essential oils to the aroma box.
- Read and follow the safety and usage instructions of the essential oil carefully before using it.
- Check the ingredients information of the essential oil versus your known allergies and exclude it from use when necessary.

- Consult and follow doctor recommendation before using the essential oil for infants, pregnant women or women in the lactation period or if you have respiratory issues
- If you feel unwell, irritation or discomfort during the use of the essential oil, please stop using it.

## Electromagnetic fields (EMF)

This appliance complies with the applicable standards and regulations regarding exposure to electromagnetic fields.

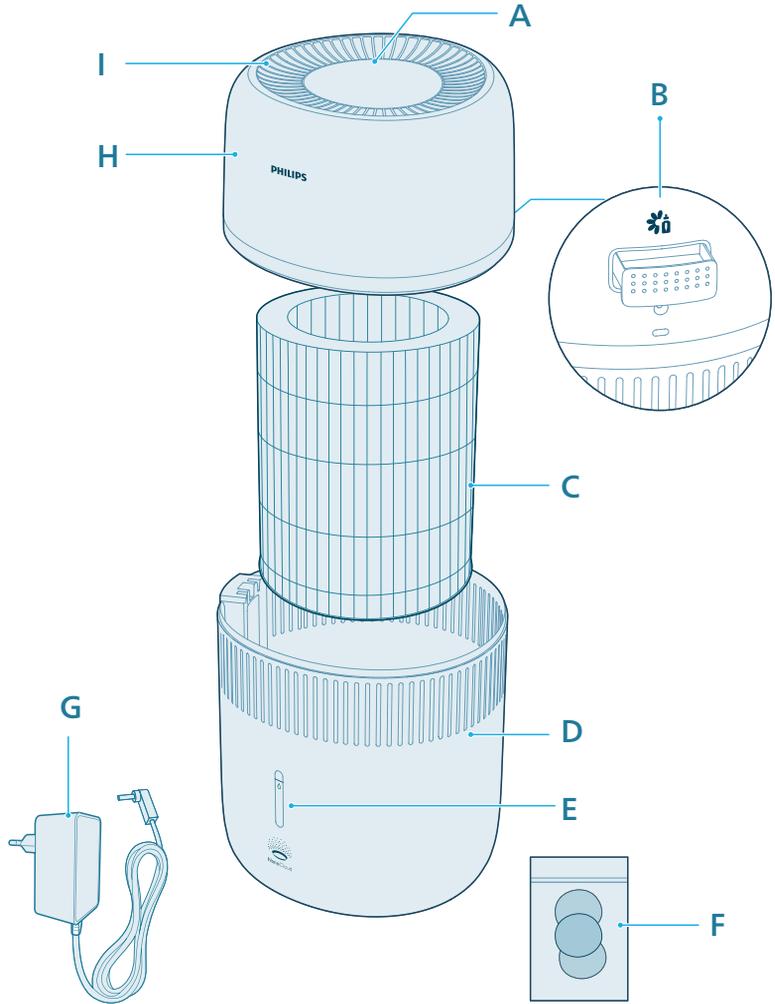
## Recycling

Do not throw away the product with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment.

Follow your country's rules for the separate collection of electrical and electronic products. Correct disposal helps prevent negative consequences for the environment and human health.

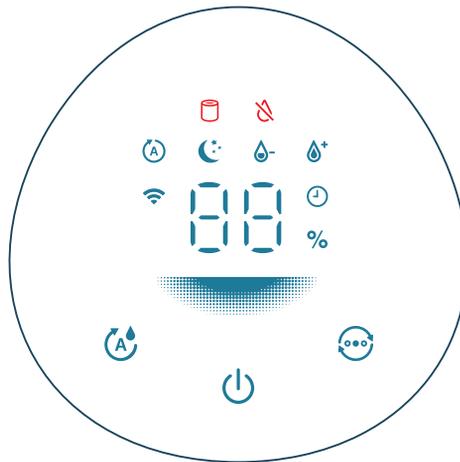
# Your humidifier

## Product overview



<b>A</b>	Control panel	<b>F</b>	Aroma pads (FY5100)
<b>B</b>	Aroma box	<b>G</b>	Adapter (KA12H-1201000AU)
<b>C</b>	Humidification filter (FY5030)	<b>H</b>	Top part
<b>D</b>	Water tank	<b>I</b>	Air outlet
<b>E</b>	Water level window		

## Controls overview



### Control buttons:

	Power on/off button		Humidity setting button
	Mode switch		

### Long press the button(s) for 3 seconds:

	Wi-Fi reset		Filter reset
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### Display panel:

	Auto mode		Sleep mode
	WiFi indicator		Medium mode
	High mode		Filter replacement alert
	Water refill indicator		

## Getting started

### Using the aroma function

Notes:

The essential oils are not included with the product. Please purchase and use the prescribed essential oils if needed.

Read the user manual of essential oils carefully before using the aroma function.

Make sure the product is disconnected with power before dropping essential oils into the aroma box.

Do not use substances other than essential oils.

Read and follow the safety and use instruction of the essential oil carefully before using it.

Check the ingredient information of the essential oil against your known allergies and exclude it from use when necessary.

Consult and follow your doctor's recommendation before using essential oils for infants, pregnant women, women in the lactation period, or if you have respiratory issues.

If you feel unwell, experience irritation or discomfort during the use of essential oils, please discontinue use.

Do not use the aroma function of essential oils for infants, pregnant women, or women in the lactation period.

Only add essential oils directly to the aroma pad. Don't add essential oils to other parts, otherwise the parts will be damaged by the oil.

1 Push the aroma box to automatically eject it.



2 Drop in 2-3 drops of essential oils to the supplied aroma pad.





- 3 Push the aroma box to back into the appliance.

## Understanding Wi-Fi indicator

### Wi-Fi icon status

Blink in orange

Stable in orange

Blink in white

Stable in white

Off

### Wi-Fi connection status

Connecting to the smart phone

Connected to the smart phone

Connecting to the server

Connected to the server

Wi-Fi function disabled

## Wi-Fi connection



### Setting up the Wi-Fi connection for the first time

- 1 Download and install the Philips "Air+" app from the App Store or Google Play.



- 2 Put the plug of the humidifier in the power socket and press the power button to turn on the humidifier.
  - The Wi-Fi indicator  blinks orange for the first time.

## 10 English



- 3 Make sure that your smart phone or tablet is successfully connected to your Wi-Fi network.

Note:

Enable Bluetooth feature on your smart phone to ensure the smooth pairing.

Please ensure your smartphone is connected to a 2.4GHz (home) Wi-Fi network instead of a 5GHz Wi-Fi network or public Wi-Fi. For a successful pairing, we suggest turning off your mobile data before initiating the pairing process.

- 4 Launch the Philips "Air+" app and click on "Add a device" or press the "+" button on the screen. Follow the on-screen instructions to connect the air purifier to your network.

- After a successful connection, the Wi-Fi indicator remains steady in white.

Note:

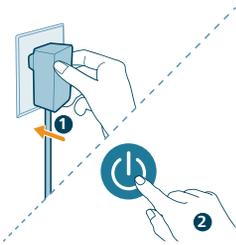
This instruction is only valid when the humidifier is being set up for the first time. If the network has changed or the setup needs to be performed again.

If you want to connect more than one humidifier to your smart phone or tablet, you can add the humidifier in the app on additional smart phones without doing the Wi-Fi connection reset on the device.

Make sure that the distance between your smart phone or tablet and the humidifier is less than 10 m without any obstructions.

### Reset the Wi-Fi connection

- 1 Put the plug of the humidifier in the power socket and press  to turn on the air humidifier.

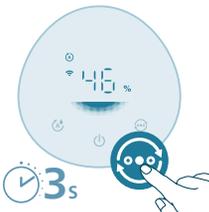


- 2 Long press  button at the same time for 3 seconds until you hear a beep.

- The humidifier goes to pairing mode.

- The Wi-Fi indicator  blinks orange.

- 3 Follow the steps 3-4 in "Setting up the Wi-Fi connection for the first time" section.



# Using the humidifier

## Understanding the humidity light

Relative humidity represents the amount of water vapor in the atmosphere. The humidification light has three colors:



Humidification light color	Current humidity	What does it mean?
Purple	<40%	Dry
Blue	40-60%	Comfortable humidity
Teal	>60%	Too humid

Note: The default target humidity is 50%RH, you can set the desired target humidity by pressing the humidity setting button.

## Water level

When there is not enough water in the water tank, the water refill indicator is on. During this period, the humidification amount may decrease until you refill water into the water tank.

## Refilling water

Note:

When filling water, do not exceed the maximum water level, or water might leak from the air inlets.

Do not shake the water tank when moving it, or water might leak from the air inlets.

Do not fill water through the air outlets on top of the humidifier.



- Directly refill water using a water tap.

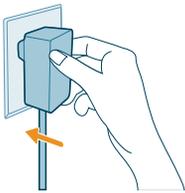
## Turning on and off

Note:

For optimum humidification performance, close doors and windows.

Keep curtains away from the air inlet or air outlet.

- 1 Put the adapter of the humidifier into the power socket.

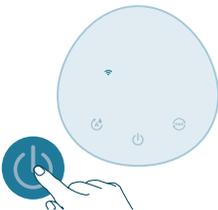


- 2 Press the power button to switch on the humidifier.
  - The humidifier beeps.
  - The humidity light chooses the appropriate color to match the surrounding humidity level.
  - The humidifier operates in the Auto mode with current humidity level displayed on the screen.



- 3 Press the power button again to switch off the humidifier.

Note: If the humidifier stays connected to the electrical outlet after turning OFF, it will operate under the previous settings when turned ON again.

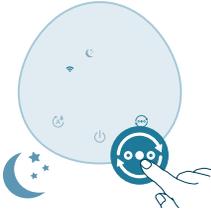


## Changing the mode setting

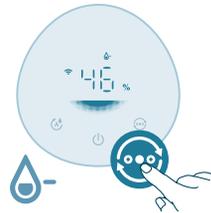
You can choose the **Auto mode**, the **Sleep mode**, the **Medium mode**, or the **High mode** by pressing the mode switch button.



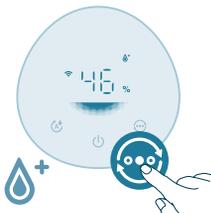
**Auto mode (A):** The humidifier automatically adjusts the fan speed in accordance with the ambient air humidity.



**Sleep mode (C):** The humidifier operates quietly at a low speed. After 3 seconds, the screen lights turn off.



**Medium mode (M):** The humidifier operates on the medium speed.



**High mode (H):** The humidifier operates on the highest speed.

## Setting humidity level

Note:

The default humidity level is 50%RH.

The humidifier will change to Auto mode automatically when you set target humidity level in other modes.

You can adjust humidity level only in the Auto mode.



You can adjust the humidity level by pressing the humidity setting button to choose from 30%, 40%, 50%, 60%, or 70%. More options are available in the Air+ app.

## Cleaning and maintenance

Note:

Always unplug the appliance before you clean it.

Never immerse the appliance in water or any other liquid.

Avoid pouring water through the air inlets and outlets.

Never use abrasive, aggressive, or flammable cleaning agents such as bleach or alcohol to clean any part of the appliance.

### Cleaning the body of the humidifier

Regularly clean the inside and outside of the humidifier to prevent dust from collecting.

- 1 Wipe away dust with a soft dry cloth from the body of the humidifier.
- 2 Clean the air inlet and the air outlet with a soft dry cloth.

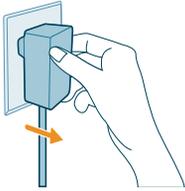
### Cleaning the water tank

- 1 Clean the water tank every week to keep it hygienic.
- 2 Take out the humidification filter.
- 3 Add some mild washing-up liquid mixed with water in the water tank.
- 4 Clean the inside of the water tank with a soft clean cloth.
- 5 Empty the water tank into a sink.
- 6 Put the humidification filter back into the water tank.

### Cleaning the humidification filter

Clean the humidification filter every week to keep it hygienic.

- 1 Switch off the appliance and unplug from the power socket.



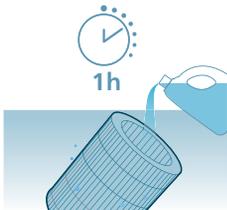
- 2 Remove the upper unit from the water tank.



- 3 Take out the humidification filter from the water tank.

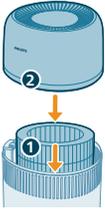


- 4 Clean the humidification filter every week. Please soak the humidification filter with mild or acid cleanser (24g citric acid with 4L water or 100ml white vinegar with 4L water) for 1 hour and rinse with water after soaking.



- 5 Rinse the humidification filter under a slowly running tap. Do not squeeze or wring the filter when cleaning.
- 6 Let excess water drip off the humidification filter.



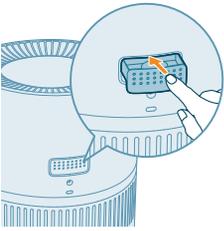


- Put the humidification filter back into the water tank. Put the upper unit back onto the water tank.

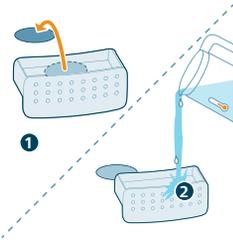
## Cleaning the aroma pad

For effective aromatherapy, the aroma pad should always be cleaned before using a new essential oil blend. Do not mix essential oil blends.

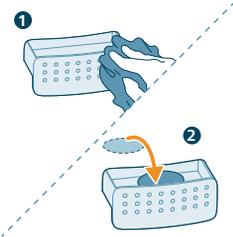
- Remove the aroma box by pressing it in, then pulling it out.



- Remove the aroma pad and rinse the pad and the box under warm, running water.



- Dry with a clean cloth and place the pad back into the aroma box.





- 4 Place the aroma box back inside the air humidifier

Note: Do not pour liquid cleaners or detergents into the aroma pad or box.

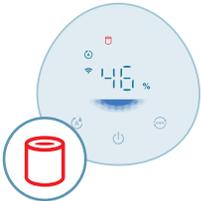
## Replacing the filter

Note:

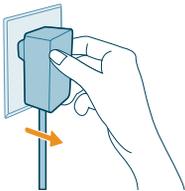
Only use the Philips original humidification filter FY5100.

Always unplug the humidifier before you replace the humidification filter.

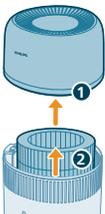
Replace the humidification filter when the  indicator is on.

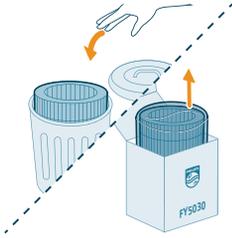


- 1 Switch off the appliance and unplug from the power socket.

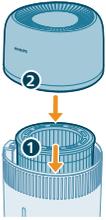


- 2 Remove the upper unit from the water tank. Take out the humidification filter from the water tank.





3 Remove the packaging material of the new filter. Discard the used filter.



4 Put the humidification filter back into the water tank. Put the upper unit back onto the water tank.



5 Press and hold the auto button and the mode button for 3 seconds to reset the filter lifetime counter.

- After the reset is successful, the filter replacement alert disappears from the screen.

## Replacing the aroma pad

If the aroma pad becomes deformed or damaged after repeated washing, it may need to be replaced. To maintain the performance of your air humidifier, only use official Philips aroma pads (FY5100).

## Storage

- 1 Turn off the humidifier and unplug from the power socket.
- 2 Clean the humidifier (see Chapter "**Cleaning and Maintenance**").
- 3 Let all parts air dry thoroughly before storing.
- 4 Store the humidifier in a cool, dry location.

## Troubleshooting

This chapter summarizes the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, contact the Consumer Care Center in your country.

<b>Problem</b>	<b>Possible solution</b>
The humidifier does not work.	Make sure that there is power supply to the humidifier.
	Make sure that the water tank is filled with water and the upper unit is placed properly onto the water tank.
There is no air humidification.	Make sure that the water tank is filled with water and the upper unit is placed properly onto the water tank.
	It may has achieved to your target humidity rate.
I do not see the humidity level change.	Your room might have too much ventilation. Please close doors and windows.
	Make sure that you have assembled the humidification filter.
	Your room size is too big. This humidifier is suitable for room size $\leq 56\text{m}^2$ .
	Turn the mist level to a higher setting.
	When used in a dry environment, the moisture will be absorbed surrounding objects such as walls and furniture, which can prolong the humidification time.
The humidifier stops even when it feels quite dry.	The humidification filter is dirty. Rinse and/or descale the humidification filter (see the chapter 'Clean the humidification filter').
	The water tank is empty, please refill with water.
	The humidity level around product has been achieved to target setting in auto mode, it will restart automatically once the humidity level lower than target setting.
There are some white deposits on the humidification filter.	Our device will stop working when the humidity level around product is too high because it may lead to diversity fungi mold growth.
	The white deposits are called scale and they consist of minerals from the water. Scale on the humidification filter affects the humidifying performance, however it does not harm your health. Please follow the cleaning instructions in the user manual.
The water tank leaks.	The humidifier is not overfilled with water.
	Make sure that the humidifier is well assembled/ connected every time after you clean it or after you remove the upper unit and/or water tank for refilling.
	Make sure that the water tank is properly placed. If the problem persists, contact the Consumer Care Center in your country.

## 20 English

The filter discolors after some time.	The deposit is a natural effect of the filter material, and it has no impact on humidification performance. Clean the humidification filter frequently to remove the scale, and replace the humidification filter every 6 months.
Water refill indicator lights up sometimes even there is still water.	Make sure the upper part has been well placed on the water tank.  The sensor needs a few seconds to detect the water level and then the water refill indicator will light off.  There may still be a little water left when the indicator lights up, so that you can refill water in time.
There is unpleasant smell coming out from the humidifier.	The first few times you use your air humidifier, it may produce a plastic smell. This is normal and will fully disappear within a few days.  Clean the filter and water tank(see the chapter 'Cleaning and maintenance')
My aroma function doesn't work well( too weak or strong).	Use proper 2-3 drops of essential oil.  Different essential oils may have different perceived intensity.  It needs some time to evaporate the smell to the whole room.
No air comes out of the air outlet.	Put the plug of the humidifier into the power socket and switch on the humidifier.
I do not see visible mist coming out of the humidifier. Is it working?	When mist is very fine, it is invisible. This humidifier has a NanoCloud humidification technology, which produces healthy humid air from the outlet area without formation of water mist. Therefore, you cannot see the mist.
If the humidifier is not used for a long time, how to store and reuse it?	When the humidifier is not used for a long time, bacteria and mold may grow on the filters. please follow below steps for storage and reuse.  Clean the water tank thoroughly and dry the humidification filter before storage.  Check the filter before you start using the humidifier again. If the filter is very dirty with dark spots, replace it (Please refer to the chapter "Replacing the filter" in User manual).
The appliance still indicates that I need to replace filter, but I already did.	Perhaps you did not reset the filter lifetime counter. Switch on the appliance. Then press and hold the humidity setting button and mode switch button simultaneously for 3 seconds.
The Wi-Fi setup is not successful.	Please ensure your smart phone is connected to a 2.4 GHz (home) Wi-Fi network instead of a 5 GHz Wi-Fi network or public Wi-Fi. For a successful pairing, we suggest turning off your mobile data before initiating the pairing process.

Ensure to enable the following permissions: "Location", "Storage", "Bluetooth", and "Local Network" on your smart phone. After a successful Wi-Fi setup, you can change permission settings as desired.

Please verify that you have entered the correct Wi-Fi password. The password is case-sensitive, has a limit of 63 characters. Special symbols are not accepted.

Ensure the network name of your home Wi-Fi is correct. The network name is case-sensitive.

If you are using a VPN on your smart phone, please turn it off before starting the pairing process.

If your router has a whitelist set up to block pairing, please disable the whitelist to ensure successful connection.

Please ensure that both your device and smart phone are within 10 meters of the router.

Ensure the app has been updated to the latest version.

To ensure a strong Wi-Fi connection, avoid placing your device near other electronic devices, bright light sources, or signal stations that may cause interference. If you experience connectivity issues, move the device away from these sources and attempt to reconnect it to the Wi-Fi network.

Consult the help section in the app for extensive and up-to-date troubleshooting tips.

## Warranty and support

Versuni offers a two-year warranty after purchase on this product. This warranty is not valid if a defect is due to incorrect use or poor maintenance. Our warranty does not affect your rights under law as a consumer. For more information or for invoking the warranty, please visit our website [www.home.id/warranty](http://www.home.id/warranty).

## Order parts or accessories

If you have to replace a part or want to purchase an additional part, go to your Philips dealer or visit [www.philips.com/support](http://www.philips.com/support).

If you have problems obtaining the parts, please contact the Philips Consumer Care Center in your country.

### For Australia and New Zealand

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law, or under the Consumer Guarantees Act (NZ). For

major failures with the service, you are entitled: to cancel your service contract with us; and to a refund for the unused portion, or to compensation for its reduced value. You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service. To make a claim under this warranty, contact: Versuni Australia on 1300 805 865 (AU) or 0800 854885 (NZ). Expenses of claiming the warranty will be borne by the person making the claim. This warranty is provided by Versuni Australia, 65 Epping Road North Ryde, Sydney NSW.

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