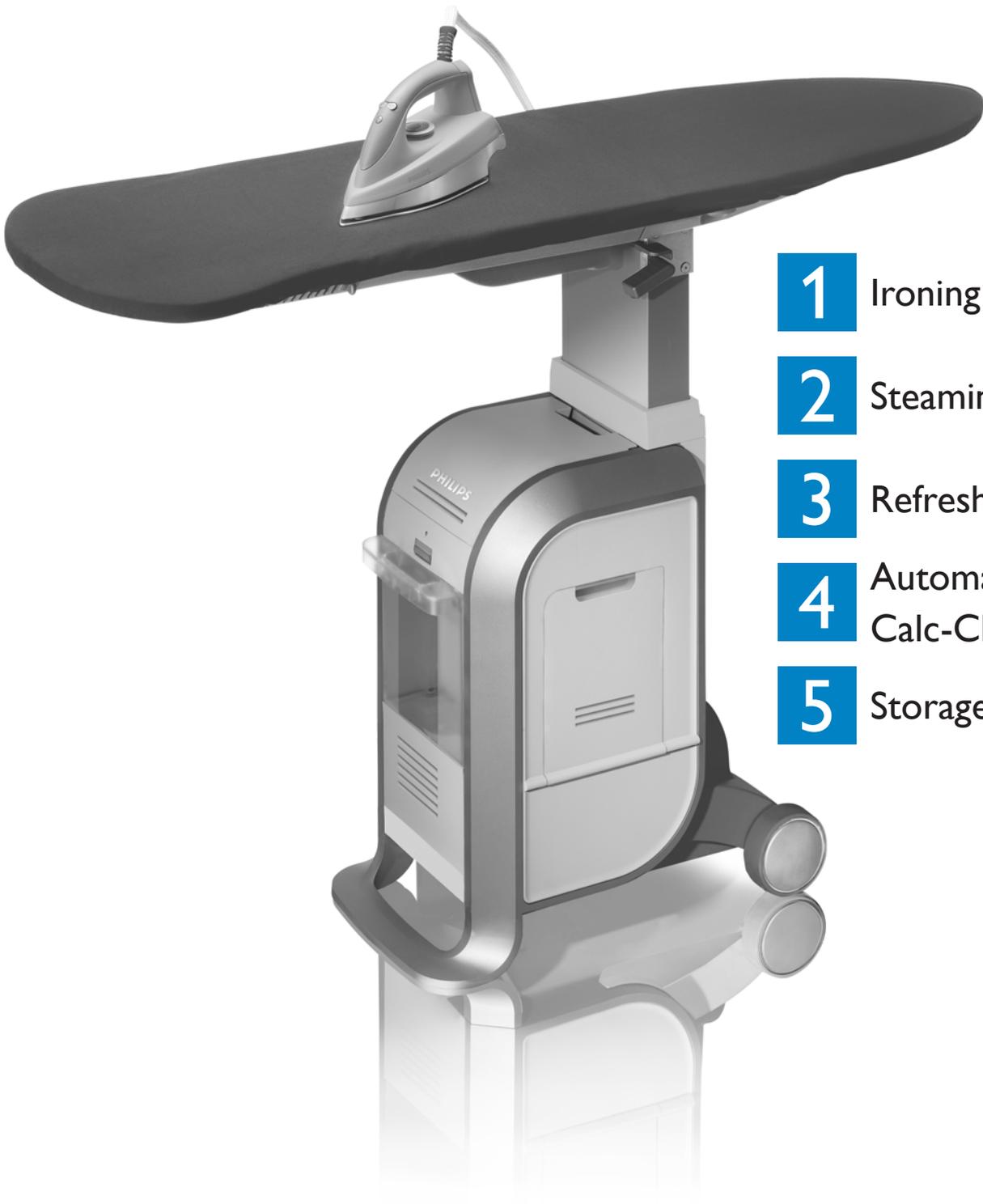


GC9920

# Quick start guide



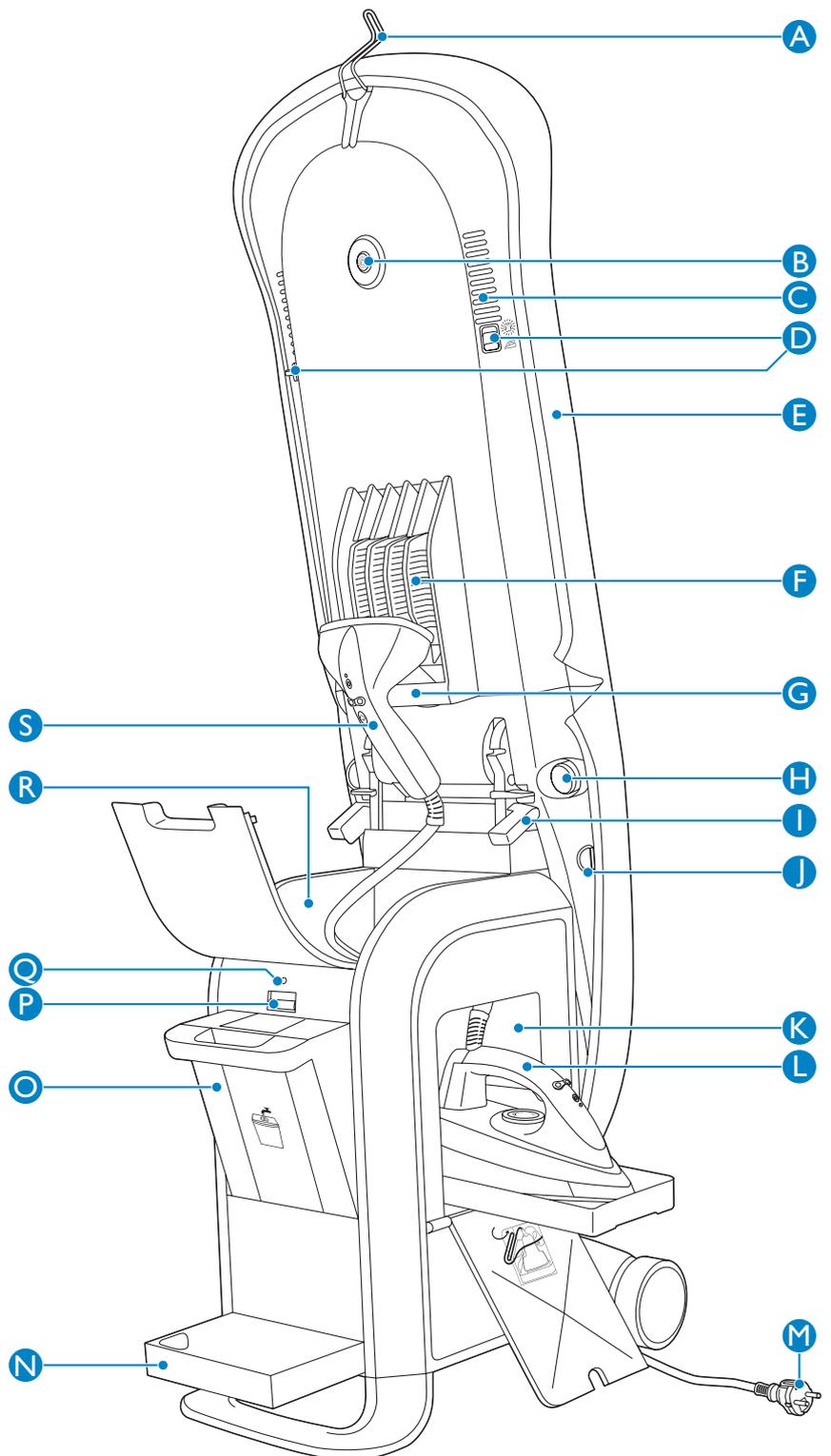
- 1 Ironing
- 2 Steaming
- 3 Refreshing
- 4 Automatic Calc-Cleaning
- 5 Storage

**PHILIPS**

# Exploded view

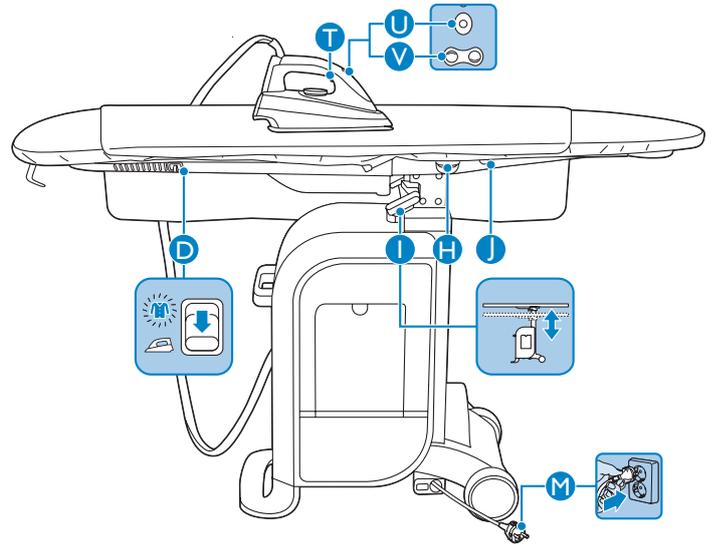
## General description

- A** Hanger hook
- B** Refreshing button
- C** Air vents
- D** Air vent slide
- E** NeverBurn ironing board cover
- F** Fan
- G** Board handle
- H** Board tilting button
- I** Height adjustment lever
- J** Locking strap
- K** Iron compartment
- L** Iron
- M** Mains plug
- N** Rinse tray
- O** Water tank
- P** Water tank release button
- Q** Power-on light
- R** Steamer compartment
- S** Steamera



# 1 Ironing

- T** Steam activator
- U** Iron power-on button with light
- V** Blowing/suction button
- D** Air vent slide
- I** Height adjustment lever
- H** Board tilting button
- J** Locking strap
- M** Mains plug



## \* Ironing tips and tricks

- To iron shirts, use the wide end of the board to save time and energy.
- To avoid shine and seam imprints, use the blowing mode.
- To hold the garment flat on the board, use the suction mode.



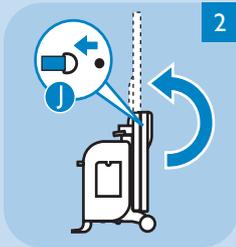
**1** Put the mains plug **M** in an earthed wall socket. The power-on light goes on.

Fill the water tank.



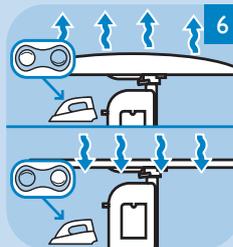
**5** If you want to iron with steam, set the temperature dial of the iron to ●● or higher and press the steam activator **T**.

**Never direct the steam at people.**

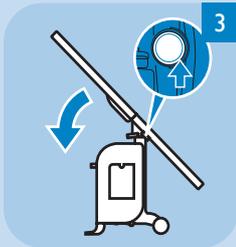


**2** Undo the locking strap **J** and unfold the ironing board to vertical position.

Set both air vent slides **D** to the ironing position.



**6** If you want to iron in the blowing mode, press the rounded side of the blowing/suction button. If you want to iron in the suction mode, press the hollow side of the blowing/suction button.

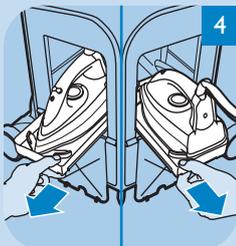


**3** Push the board tilting button **H** and tilt the board to horizontal position.

Set the ironing board to the appropriate height by means of the height adjustment lever **I**.



**7** You can safely put down the hot iron on the board cover during ironing.



**4** Take the iron out of the iron compartment, either from the left or right side.

Switch the iron on by pressing the iron power-on button **U**. The power-on light goes on.

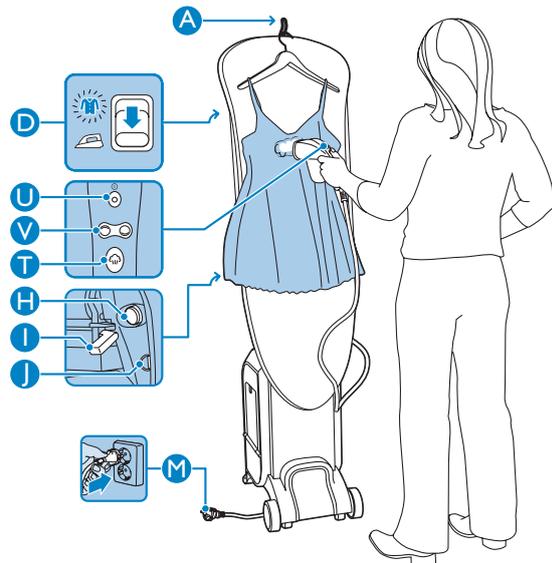
**After approx. 2 minutes the iron is ready for use.**



**8** You can store the hot iron in the heat-resistant storage compartment immediately after you have switched the iron off.

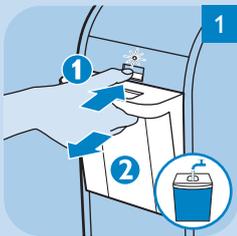
# 2 Steaming

- A** Hanger hook
- D** Air vent slide
- U** Steamer power-on button with light
- V** Blowing/suction button
- T** Steam activator
- H** Board tilting button
- I** Height adjustment lever
- J** Locking strap
- M** Mains plug

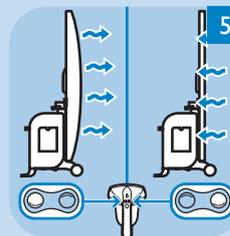


## \* Steaming tips and tricks

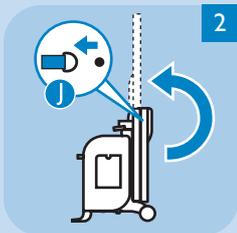
- The steamer is perfect for all delicate fabrics, such as silk, wool and cashmere.
- To steam a jacket, put it directly on the board. To steam a blouse or a dress, use the hanger hook **A**.



**1** Put the mains plug **M** in an earthed wall socket. The power-on light goes on.  
Fill the water tank.



**5** If you want to steam in the blowing mode, press the rounded side of the blowing/suction button. If you want to steam in the suction mode, press the hollow side of the blowing/suction button.



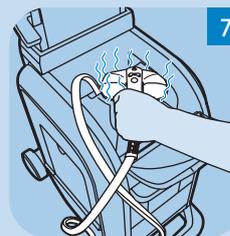
**2** Undo the locking strap **J** and unfold the ironing board to vertical position.  
Set both air vent slides **D** to the ironing position.



**6** You can easily hang the steamer on the board handle **G** when necessary.



**3** Take the steamer out of the steamer compartment.  
Switch the steamer on by pressing the steamer power-on button **U**. The power-on light goes on.



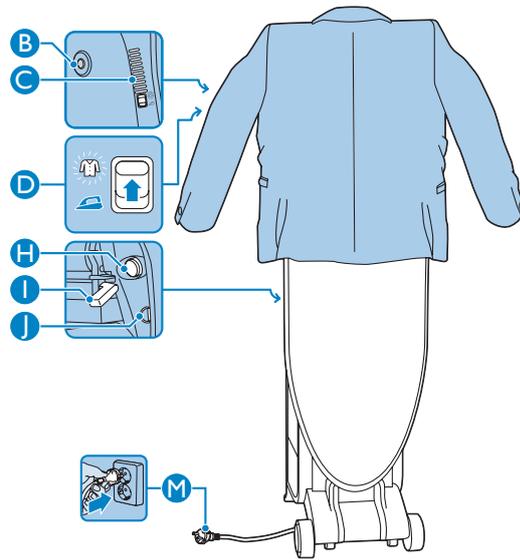
**7** You can store the hot steamer in the heat-resistant storage compartment immediately after you have switched the steamer off.



**4** Press the steam activator **T**.  
**Never direct the steam at people.**

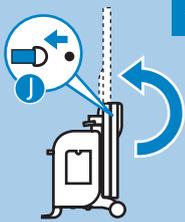
## 3 Refreshing

- B** Refreshing button
- C** Air vent
- D** Air vent slide
- H** Board tilting button
- I** Height adjustment lever
- J** Locking strap
- M** Mains plug



### \* Refreshing tips and tricks

- Perfect to remove food or cigarette smoke smells from jackets, coats and sweaters.
- Combine the refreshing mode with the steaming mode to refresh garments and remove creases at the same time.

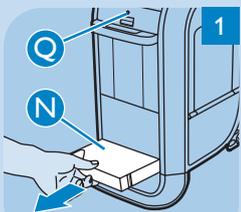


- 1 Put the mains plug **M** in an earthed wall socket. The power-on light goes on.  
Undo the locking strap **J** and unfold the ironing board to vertical position.  
Set both air vent slides **D** the refreshing position.



- 2 Press the refreshing button **B** on the back of the ironing board.  
The appliance starts refreshing your garment.  
This process takes 10 minutes and automatically stops.

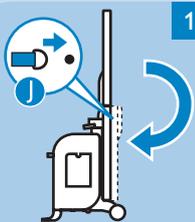
## 4 Automatic Calc-Cleaning



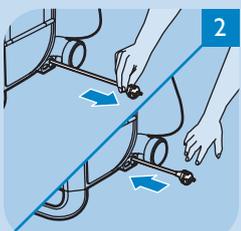
- 1 This appliance is equipped with an automatic Calc-Cleaning system. When the power-on light **Q** blinks, the Calc-Cleaning system is active. Wait **3 minutes** for the appliance to complete the Calc-Cleaning process. During this process you cannot use the appliance.

When the power-on light **Q** stops blinking and the rinse tray light starts blinking, empty the rinse tray **N** and reinsert it. The Calc-Cleaning process is now finished and you can start using the appliance.

## 5 Storage



- 1 Fold the ironing board to the storage position and lock the board with the locking strap.



- 2 To store the cord, briefly pull it towards you and then let it go. The cord will be wound up automatically.



- 3 You can now easily move the appliance by pulling it along by the board handle.

# Frequently asked questions

This chapter lists the questions most frequently asked about the appliance. If you can't find the answer to your question, contact the Customer Care Centre in your country.

Question	Answer
Why doesn't the appliance work?	There may be a connection problem. Check the mains cord, the plug and the wall socket.
Why does the iron/steamer remain cold?	The iron/steamer may not be switched on. Take the iron/steamer out of the storage compartment and press the on/off button on the iron/steamer once.
	The automatic Calc-Cleaning process may be in progress or the rinse tray is full. Wait until the Calc-Cleaning process is finished. During Calc-Cleaning, the power-on light blinks for 3 minutes. After Calc-Cleaning, the rinse tray light blinks and you will hear a few beeps. Empty the rinse tray and put it back in place. Then switch on the iron/steamer.
Why does the iron/steamer switch off?	The auto-shut-off function may have been activated. The appliance is switched off automatically when the steam activator on the iron/steamer has not been used for 5 minutes. Deactivate the auto-shut-off function by pressing the on/off button on the iron/steamer once. Wait until the light on the iron/steamer stops blinking and starts burning continuously.
Why does the refreshing mode switch off?	The refreshing mode runs for 10 minutes and then switches off automatically. You can switch the refreshing mode back on by pressing the refreshing button.
Why doesn't the iron/steamer produce any steam?	There may not be enough water in the water tank or the water tank is not properly placed in the water tank compartment. Fill the water tank and put it back into the water tank compartment properly.
	The appliance may not be hot enough for steaming. Heating up takes two minutes. Wait until the light on the iron/steamer stops blinking and starts burning continuously. Then press the steam activator to start steaming.
	You may not have pressed the steam activator. Press the steam activator on the handle of the iron/steamer to start steaming.
Why does the appliance produce noise?	When you hear an intermittent noise, water is intermittently pumped from the water tank into the boiler. If the noise continues for a long time or if it becomes very loud, first check whether the water tank is properly inserted into the appliance. If this is the case but the noise still persists, switch off the appliance and contact the Philips Customer Care Centre or your Philips dealer.
	The appliance is equipped with an illuminated fan that runs continuously during use. This fan optimises the performance of the appliance and cannot be switched off.
Why is the airflow insufficient?	The air vent slides are probably in the wrong position. In ironing and steaming mode, the air vents must be closed by setting both air vent slides to the ironing position. It is normal for some air to come out of the vents after they have been closed; this does not affect the performance of the appliance. In refreshing mode, the air vents must be opened by setting both air vent slides to the refreshing position.
Why are there water droplets/wet spots on the ironing board?	If the ironing board is used for a prolonged period, too much steam condenses inside the ironing board, causing wet spots on the cover. After use, leave the ironing board folded out for some time to let it dry. Alternatively, press the refreshing button and let the fan operate until the appliance switches off automatically after 10 minutes. Then unplug and store the appliance.
Why do water droplets come out of the iron/steamer?	Water collects inside the hose of the iron/steamer. This means that water droplets will come out of the iron/steamer during the first few seconds of steaming at the start of an ironing/steaming session and after an interruption during the session.
	The temperature setting of the iron is too low. Set the temperature dial of the iron to two dots or higher.
Why does the light on the iron/steamer blink?	The iron/steamer is not yet ready for use; the boiler is still heating up. Wait for 2 minutes until the light stops blinking and starts burning continuously. Then press the steam activator on the iron/steamer to start steaming.
Why does the water tank light blink?	The water tank is empty or not properly placed. In this case, the water tank light blinks, the appliance beeps and the iron/steamer does not produce steam when the steam activator is pressed. Fill the water tank and insert the water tank properly by pushing it firmly into the water tank compartment.
Why does the power-on light on the appliance blink?	The power-on light blinks during the Calc-Cleaning process, which is performed automatically once every few ironing sessions. The Calc-Cleaning process is designed to keep the appliance scale-free. Wait until the Calc-Cleaning process is completed (when the rinse tray light starts blinking and the appliance beeps), empty the rinse tray and reinsert it. Then switch on the iron/steamer.
Why does the rinse tray light blink and the appliance beep?	When the Calc-Cleaning process is finished, the rinse tray light starts blinking and the appliance beeps. Empty the rinse tray and reinsert it before switching on the iron/steamer.
Why does smoke come out of the iron/steamer?	Some smoke may come out of the iron/steamer when you use the appliance for the first time because some parts of the appliance have been lightly greased. This smoke is normal and will cease after a short while.
What is the purpose of the blowing mode?	When you use the blowing mode, the garment lies on a cushion of air. This prevents shine and seam imprints.
What is the purpose of the suction mode?	When you use the suction mode, the garment is held flat and neat on the ironing board. This ensures crease-free ironing.

## Important

Read this user manual carefully before you use the appliance and save it for future reference.

- Check if the voltage indicated on the type plate corresponds to the local mains voltage before you connect the appliance.
- Only connect the appliance to an earthed wall socket.
- Do not use the appliance if the plug, the cord, the supply hoses or the appliance itself shows visible damage, or if the appliance has been dropped or is leaking.
- Check the cord and supply hoses regularly for possible damage.
- If the mains cord or the supply hoses of this appliance are damaged, they must be replaced by Philips, a service centre authorised by Philips or similarly qualified persons in order to avoid a hazard.
- Never leave the appliance unattended when it is connected to the mains.
- Never immerse the iron, the steamer or the appliance in water.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Never remove the ironing board cover while ironing or immediately after use. Always let the appliance cool down sufficiently before you remove the cover.
- The soleplate of the iron can become extremely hot and may cause burns if touched.
- Never allow the mains cord and supply hoses to come into contact with the hot soleplate of the iron.
- When you have finished ironing/steaming, when you clean the appliance and also when you leave the appliance even for a short while, remove the mains plug from the wall socket.
- Do not move the appliance when it is in use.
- Do not use the appliance with very wet fabrics.
- Always place and use the appliance on a stable, level and horizontal surface.
- Do not put a cloth, sheet or any other cover over the appliance immediately after use.

- If steam escapes from the rinse tray during use, switch the appliance off and contact a service centre authorised by Philips.
- Always transport the appliance in storage position with the ironing board folded and the locking strap properly secured.
- This appliance is intended for indoor household use only. Do not expose the appliance to atmospheric agents (e.g. rain, sun, cold).

### Type of water to be used

- Do not put perfume, vinegar, starch, descaling agents, ironing aids or other chemicals in the water tank.
- You can use normal tap water. If the tap water in your area is very hard, we advise you to mix it with an equal amount of distilled water, or to use distilled water only.

## Environment



Do not throw the appliance away with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this you will help to preserve the environment.

## Electromagnetic fields (EMF)

This Philips appliance complies with all standards regarding electromagnetic fields (EMF). If handled properly and in accordance with the instructions in this instruction manual, the appliance is safe to use according to scientific evidence available today.

## Guarantee & service

If you need information or if you have a problem, please visit the Philips website at [www.philips.com](http://www.philips.com) or contact the Philips Customer Care Centre in your country (you will find its phone number in the worldwide guarantee leaflet). If there is no Customer Care Centre in your country, turn to your local Philips dealer or contact the Service Department of Philips Domestic Appliances and Personal Care BV.



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