

PHILIPS

Pet air purifier

AC3360



EN User manual 2

SC 用户手册 24

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1 Important

Safety

Read this user manual carefully before you use the appliance, and save it for future reference.

Danger

- Do not let any liquid or flammable detergent enter the appliance, to avoid electric shock and/or a fire hazard.
- Do not spray any flammable materials such as insecticides or fragrance around the appliance.

Warning

- Check if the voltage indicated on the appliance corresponds to the local mains voltage before you connect the appliance.
- If the supply cord is damaged, you must have it replaced by Philips, a service center authorized by Philips, or similarly qualified persons in order to avoid a hazard.
- Do not use the appliance if the plug, the power cord, or the appliance itself is damaged.
- This appliance can be used by children aged from 8 years and above under supervision. This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Do not block the air inlet and outlet, e.g. by placing items on the air outlet or in front of the air inlet.
- Make sure that foreign objects do not fall into the appliance through the air outlet.
- Please avoid reaching your fingers or pet's tail inside the gap of the purifier or air inlet.
- Do not shake the purifier when the purifier is operating.

- Please make sure the purifier is installed in the right position before turning on the purifier.
- Do not reach your fingers inside the purifier to protect yourself from getting stuck or hurt.
- Do not pull or twist the shield at the bottom of the front cover. If the shield cannot be lifted, please clean up the dust on it, and contact Philips Consumer care Center.

Caution

- This appliance is not a substitute for proper ventilation, regular vacuum cleaning, or use of an extractor hood or fan while cooking.
- Always place and use the appliance on a dry, stable, level, and horizontal surface.
- Leave at least 30cm free space around the appliance and leave at least 30cm free space above the appliance.
- Do not sit or stand on the appliance. Do not place anything on top of the appliance.
- Do not place the appliance directly below an air conditioner to prevent condensation from dripping onto the appliance.
- Make sure that all the filters are correctly installed before turning the appliance on.
- Only use the original Philips filters specially intended for this appliance. Do not use any other filters.
- Combustion of the filter may cause irreversible human hazard and/or jeopardize other lives. Do not use the filter as fuel or for similar purpose.
- Avoid knocking against the appliance (the air inlet and outlet in particular) with hard objects.
- Do not insert your fingers or objects into the air outlet or the air inlet to prevent physical injury or malfunctioning of the appliance.
- Do not use this appliance when you have used indoor smoke-type insect repellents or in places with oily residues, burning incense, or chemical fumes.
- Do not use the appliance near gas appliances, heating devices or fireplaces.

- Always unplug the appliance when you want to move, clean appliance, replace the filter or carry out maintenance.
- The appliance is only intended for household use under normal operating conditions.
- Do not use the appliance in wet surroundings or in surroundings with high ambient temperatures, such as the bathroom, toilet, or kitchen.
- The appliance does not remove carbon monoxide (CO) or radon (Rn). It cannot be used as a safety device in case of accidents with combustion processes and hazardous chemicals.

Electromagnetic fields (EMF)

This appliance complies with the applicable standards and regulations regarding exposure to electromagnetic fields.

Recycling

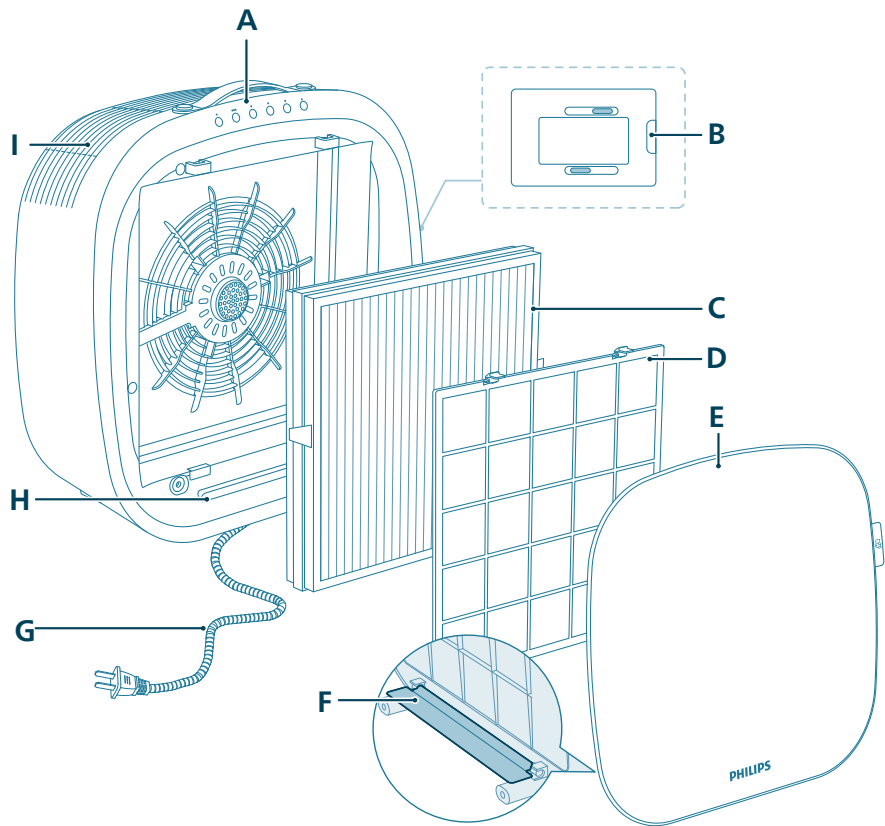
Do not throw away the product with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment.

Follow your country's rules for the separate collection of electrical and electronic products. Correct disposal helps prevent negative consequences for the environment and human health.

2 Your pet air purifier

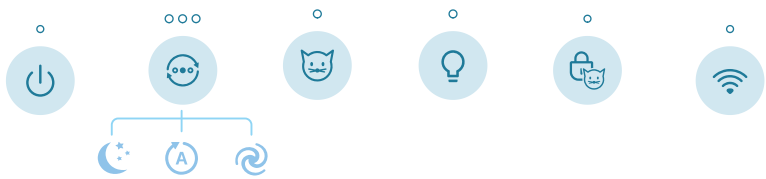
Congratulations on your purchase, and welcome to Philips!
To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

Product overview









A	Control panel	F	Fur collection plate
B	Air quality sensor	G	Power cord protective cover
C	Pet filter (FY3110)	H	Light strip
D	Pre-filter	I	Air outlet
E	Front cover		

Controls overview



Control buttons

	Power on/off		Mode switch button
	Fur capture boost mode		Light switch button
	Pet lock button		WiFi connect/reset button/ indicator

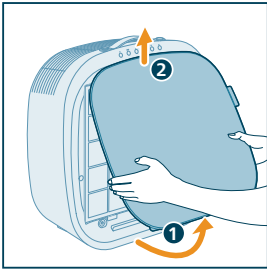
3 Getting started

Installing the filter

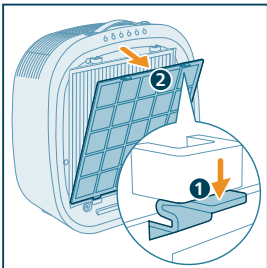
Remove all packaging of the filter before first use.

Note: Make sure the air purifier is unplugged from the electrical outlet before installing the filter.

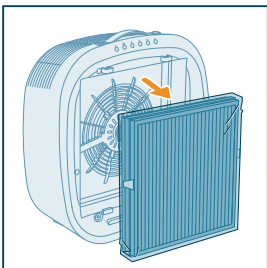
- 1 Open the front cover.



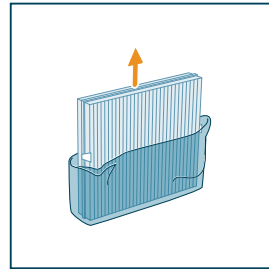
- 2 Press the clips on the both sides of the pre-filter to remove it.



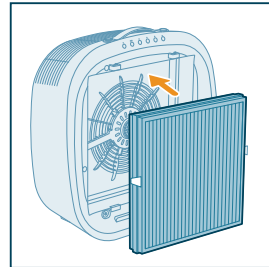
- 3 Remove the purification filter from the appliance.



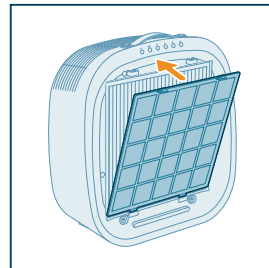
- 4 Remove all packaging materials of the purification filter.



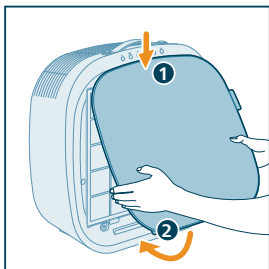
- 5 Put the pet filter back to the appliance, ensuring that the filter with two clips is facing outwards.



- 6 Put the pre-filter back to the appliance. Make sure you insert the pre-filter into the left and right holes at the bottom side. The two clips on the top of the filter make a "click" sound when installed properly.



7 Reattach the front cover.



Understanding Wi-Fi indicator



Wi-Fi icon status	Wi-Fi connection status
Blink in orange	Connecting to the smartphone
Stable in orange	Connected to the smartphone
Blink in white	Connecting to the server
Stable in white	Connected to the server
Off	Wi-Fi function disabled

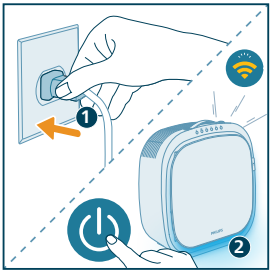
Wi-Fi connection

Setting up the Wi-Fi connection for the first time

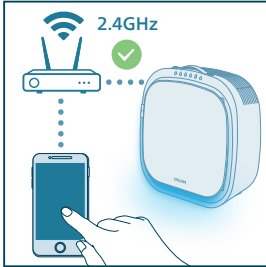
- 1 Download and install the Philips “Home care+” app from the **App Store** or **Android market**.



- 2 Put the plug of the purifier in the power socket and press  to turn on the purifier.
↳ The Wi-Fi indicator  blinks orange for the first time.



- 3 Make sure that your smartphone or tablet is successfully connected to your Wi-Fi network.



Note:

- Enable Bluetooth feature on your smart phone to ensure the smooth pairing.
- Please ensure your smart phone is connected to a 2.4GHz (home) Wi-Fi network instead of a 5GHz Wi-Fi network or public Wi-Fi. For a successful pairing, we suggest turning off your mobile data before initiating the pairing process.

- 4 Launch the **"Home care+"** app and click on **"Connect a New Device"** or press the **"+"** button on the top of the screen. Follow the onscreen instructions to connect the air purifier to your network.




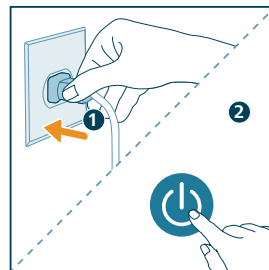
Note:


- This instruction is only valid when the air purifier is being set up for the first time. If the network has changed or the setup needs to be performed again, see Chapter **"Reset the Wi-Fi connection"** on page 10.
- If you want to connect more than one air purifier to your smartphone or tablet, you have to do this one by one.
- Make sure that the distance between your smartphone or tablet and the air purifier is less than 10 m without any obstructions.

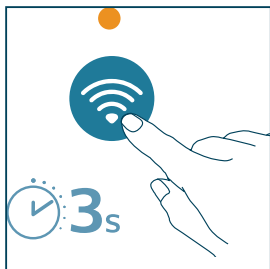
Reset the Wi-Fi connection


Note:

- Reset the Wi-Fi connection when your default network has changed.
- 1 Put the plug of the purifier in the power socket and press  to turn on the purifier.



- 2 Press  for 3 seconds until you hear a beep.



- ➔ The purifier goes to pairing mode.
 - ➔ The Wi-Fi indicator  blinks orange.
- 3 Follow the steps 3-4 in **“Setting up the Wi-Fi connection for the first time”** section.

4 Using the pet air purifier

Understanding the air quality light

The light strip automatically goes on when the pet air purifier is switched on. After approximately 30 seconds, the screen displays light color that corresponds to the ambient air quality.

PM2.5&Gas

AeraSense sensing technology accurately detects and quickly responds to even the slightest particle change in the air. It provides you with reassurance with realtime PM2.5 feedback. Most of the indoor air pollutants fall under PM2.5 – which

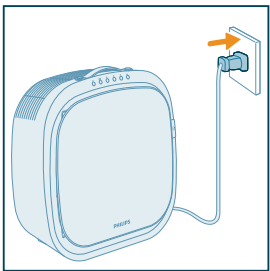
refers to airborne particle pollutants smaller than 2.5 micrometers. Common indoor sources of fine particles are tobacco smoke, cooking, burning candles. Some airborne bacteria and the smallest mold spores, pet allergen and dust mite allergen particles also fall under PM2.5. With an advanced gas sensor, a display with different colors shows the level change of both PM2.5 and potential harmful gases (incl. VOC, odor, etc.) detected.


PM2.5&Gas level	Air quality level
Blue	Good
Blue-purple	Fair
Purple-red	Poor
Red	Very poor

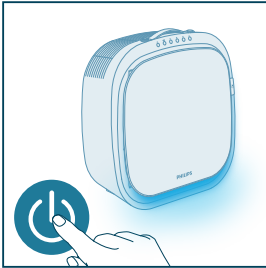
Turning on and off

Note:

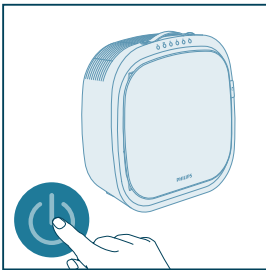
- For optimum purification performance, close doors and windows.
 - Avoid foreign objects (such as curtains) from falling into or obstructing the air inlet or air outlet.
- 1 Put the plug of the pet air purifier in the power socket.



- 2 Press the  button to turn on the purifier.
↳ The purifier beeps. The light stripe goes on.




- 3 Press the  button again to turn off the purifier.



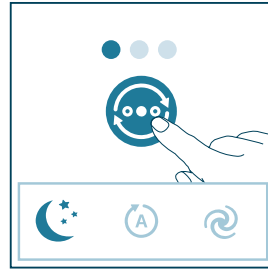
Note: If the air purifier stays connected to the electrical outlet after turning OFF, the air purifier will operate under the previous settings when turned ON again.

Changing the mode setting

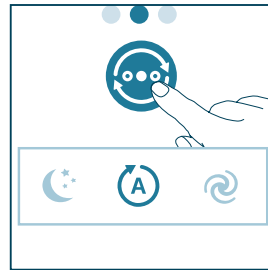
You can press the  button to select the Auto mode, the sleep mode or the pet turbo mode.

- **Sleep mode:** When in Sleep mode, your appliance provides you with clean air in near silence. Shortly after activating this mode, all other lights on the appliance are turned

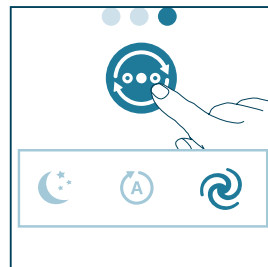
off. This setting is ideal for the bedroom when it's time to turn in.



- **Auto mode:** In Auto mode, the appliance will do the work for you. Based on the sensor data that measure and track the air quality in the room, your device automatically selects the right fan speed to make your air clean and healthy again.




- **Pet turbo mode:** When the appliance is in Pet turbo mode, it operates on the highest speed for powerful, rapid cleaning of the air.

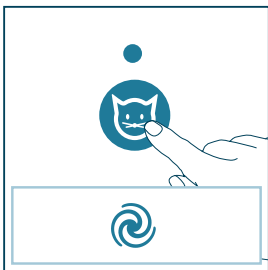


Fur capture boost mode


Note:

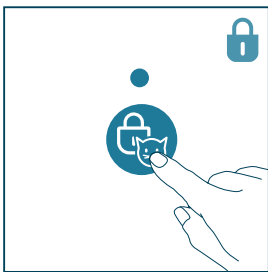
- Fur capture boost mode is only for floating fur filtration purpose, it's not suitable for regular purification.


Press the  button to activate fur capture boost mode. In this mode, the appliance will run at the highest speed so that it will achieve maximum fur suction effectiveness with relatively higher working noise. We suggest to run this mode when you have instant need to purify fur or odor.

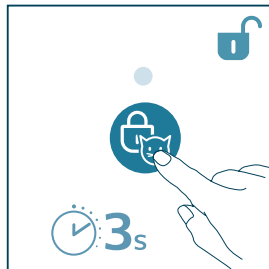


Setting the pet lock


- Press the  to activate the pet lock.
 - ➔ The appliance beeps.
 - ➔ Other buttons are unresponsive.




- Press and hold the  for 3 seconds to deactivate the pet lock.
 - ➔ The appliance beeps.



Switching the light

- Press the  button to switch to lamp mode: a cozy light strip under the bottom of the appliance. Tailor the brightness and color of the cozy light in the Air+ app.



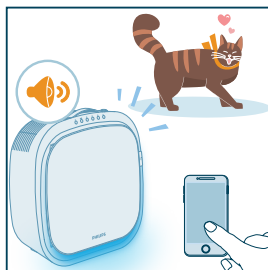
- Press the  button to switch to the air quality mode. The light strip will change color based on the current ambient air quality.



- 3 Press the **Q** button for 3 seconds to turn off the light strip.



- The sound that attracts your pets:



Pet scenario

The appliance includes a built-in speaker and many kinds of pre-setting pet sounds, allowing you to choose the sounds that best attracts your pets based on their preferences. When the pet approach the purifier, loose fur on their bodies is effectively captured at close range. Play and get clean, happy pets, peace of minds for you.

You can customize the light and sounds in the Air+ app.

- Pre-setting lights that attracts your pets:



5 Cleaning and maintenance

Note:

- Always unplug the appliance before you clean it.
- Never immerse the appliance in water or any other liquid.
- Never use abrasive, aggressive, or flammable cleaning agents such as bleach or alcohol to clean any part of the appliance.
- Never use any liquids (including water) to clean the pet filter.

Cleaning the body of the air purifier

Regularly clean the inside and outside of the air purifier to prevent dust from collecting.

- Use a soft, dry cloth to clean both the interior and exterior of the air purifier and the air outlet.

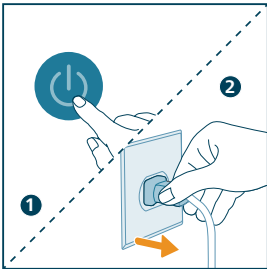
Cleaning the particle sensor

Clean the particle sensor every 2 months for optimal functioning of the appliance.

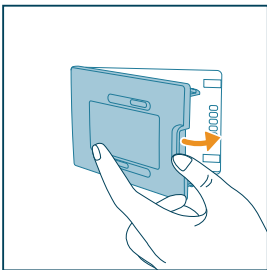
Note:

- If the air purifier is used in a dusty environment, it may need to be cleaned more often.
- If the humidity level in the room is very high, condensation may develop on the particle sensor and the air quality light may indicate a more poor air quality even though the air quality is actually good. If this occurs, clean the particle sensor.

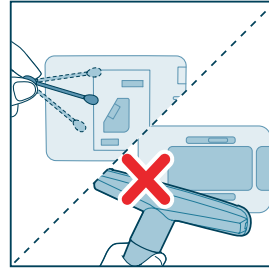
- 1 Switch off the purifier and unplug from the power socket.



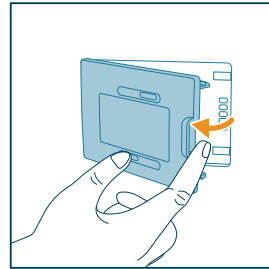
- 2 Open the air quality sensor cover.



- 3 Clean the particle sensor with a damp cotton swab. Dry all parts thoroughly with a dry cotton swab.



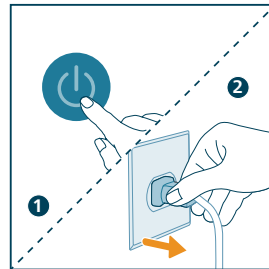
- 4 Close the air quality sensor cover.



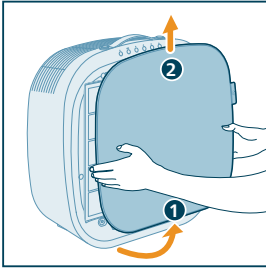
Cleaning the filter

To ensure optimum performance, it is recommended to regularly clean both the pet filter and the pre-filter based on your current usage.

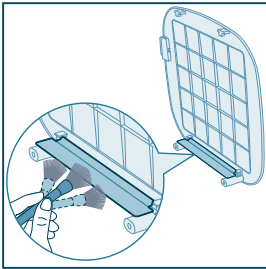
- 1 Switch off the appliance and unplug from the power socket



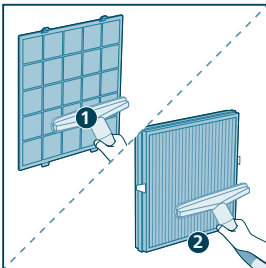
- 2 Pull the downside of the front cover out from the appliance and lift it upwards.



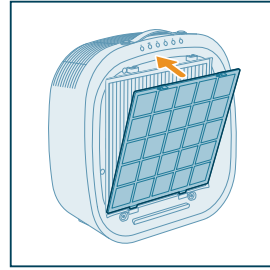
- 3 Use a soft brush to clean the fur collection plate.



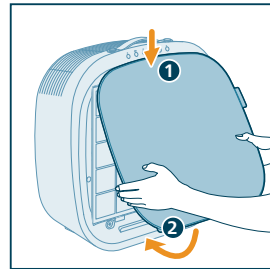
- 4 Use a cloth, or a vacuum cleaner to clean the pet filter and the pre-filter.



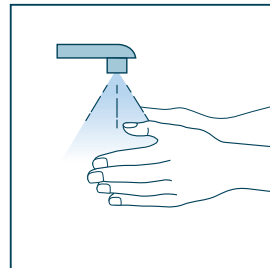
- 5 Put the pre-filter back to the appliance. Make sure you insert the pre-filter into the left and right holes at the bottom side. The two clips on the top of the filter make a "click" sound when installed properly.



- 6 Reattach the front cover.



- 7 Wash your hands thoroughly after cleaning the filter.



Replacing the filter

Understanding the healthy protection lock

This pet air purifier is equipped with a filter replacement indicator to make sure that the air purification filter is in optimal condition when the air purifier is operating. When the filter need to be replaced, the light strip on the bottom of the appliance blinks red.

If the filter is not replaced in time, the air purifier will stop operating and automatically lock to protect the air quality in the room. Replace the filter as soon as possible.



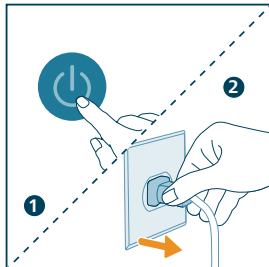
Replacing the pet filter

Note:

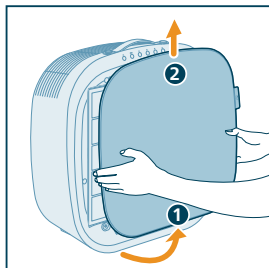
- The pet filter is not washable or reusable.
- Always turn off the purifier and unplug from the electrical outlet before replacing the pet filter.

When the light strip lights up red, replace the pet filter (FY3110).

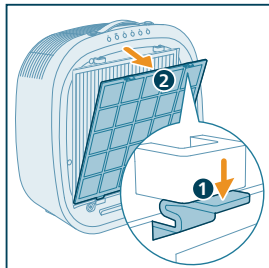
- 1 Switch off the air purifier and unplug from the power socket.



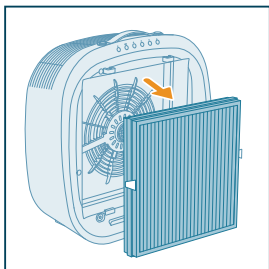
- 2 Pull the downside of the front cover out from the appliance and lift it upwards.



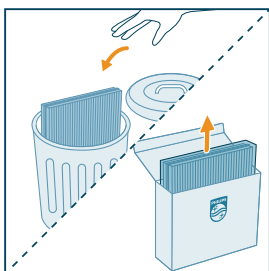
- 3 Press the clips on the both sides of the pre-filter to remove it.



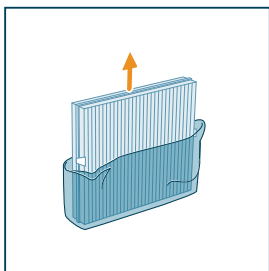
- 4 Remove the pet filter from the appliance.



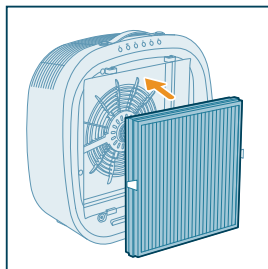
- 5 Discard the used filter.



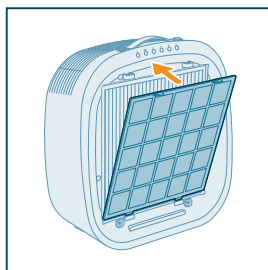
- 6 Remove all packaging materials of the new purification filter.



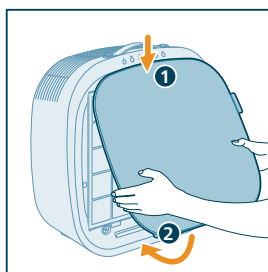
- 7 Put the pet filter back to the appliance, ensuring that the filter with two clips is facing outwards.



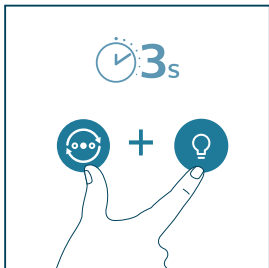
- 8 Put the pre-filter back to the appliance. Make sure you insert the pre-filter into the left and right holes at the bottom side. The two clips on the top of the filter make a "click" sound when installed properly.



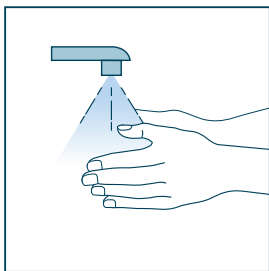
- 9 Reattach the front cover.



- 10 Reset the pet filter lifetime by long pressing mode button and light button at the same time for 3 seconds or reset via APP.



- 11 Wash your hands thoroughly after replacing the filter.



Note:

- Do not smell the filter as it has collected pollutants from the air.

6 Storage

- 1 Turn off the air purifier and unplug from the power socket.
- 2 Clean the appliance, particle sensor and the surface of the filter (see chapter "**Cleaning and maintenance**" on page 14).
- 3 Let all parts air dry thoroughly before storing.
- 4 Wrap the filters in air tight plastic bags.
- 5 Store the air purifier, filter in a cool, dry location.
- 6 Always thoroughly wash hands after handling the filter.

7 Troubleshooting

This chapter summarizes the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, contact the Consumer Care Center in your country.

Problem	Possible solution
The appliance does not work properly.	<ul style="list-style-type: none">• Check if the front cover is properly installed. If not, for safety reason, the appliance will stop working.• The filter replacement alert is flashing but you have not replaced the corresponding filter. As a result, the appliance is now locked. In this case, replace the filter and reset the filter lifetime counter.
The airflow that comes out of the air outlet is significantly weaker than before.	<ul style="list-style-type: none">• The surface of the filter is dirty. Clean the surface of the filter (see the chapter "Cleaning and maintenance" on page 14).
The air quality does not improve, even though the appliance has been operating for a long time.	<ul style="list-style-type: none">• Check if the packing material is removed from the filter.• Make sure that the filter (FY3110) is properly installed.• If you want to purify the Indoor pollution sources, switch to the pet turbo mode.• Room size is large or the outdoor air quality is poor. For optimum purification performance, please close the doors and windows when operating the air purifier.• For optimum purification performance, avoid to obstruct the appliance with objects in its vicinity.• For optimum purification performance, we strongly recommend following the instructions in the user manual to regularly clean or replace the filter.
The appliance produces a strange smell.	<ul style="list-style-type: none">• The first few times you use the appliance, it may produce a plastic smell. This is normal. However, if the appliance produces a burnt smell even if removing filters, contact your Philips dealer or an authorized Philips service center. The filter may produce smell after being used for a while because of the absorption of indoor gases. It's recommended that you reactivate the filter by putting it in direct sunlight for repeated use. If odor still exists, replace the filter.• Neglecting to clean the pre-filter may result in the accumulation of hair or dust, which can lead to an unpleasant smell.

Problem	Possible solution
The appliance is extra loud.	<ul style="list-style-type: none"> • The appliance runs in pet turbo mode or fur capture boost mode, it is normal. • In the Auto mode, if the appliance is too loud, maybe the appliance runs at high speed because air quality becomes worse. When using the appliance in a bedroom at night, choose the Sleep speed. • If there is abnormal sound, contact the Consumer Care Center in your country. • If anything drops into air outlet, it may also cause abnormal loud sounds. Immediate turn off appliance, turn appliance upside down, to get foreign objectives out of appliance.
The airflow that comes out of the air outlet is significantly weaker than before.	<ul style="list-style-type: none"> • The surface of the filter is dirty. Clean the surface of the filter.
The appliance still indicates that I need to replace a filter, but I already did.	<ul style="list-style-type: none"> • Perhaps you did not reset the filter lifetime counter. Switch on the appliance and then long press mode button and light button at the same time for 3 seconds or reset the lifetime via APP until red light blinking disappears.
Why did the appliance fail to filter the pet fur in my house?	<ul style="list-style-type: none"> • General speaking, the appliance could filter floating fur in the air and on the nearby floor, while the usage condition might influence the filtration effect probably due to different situation of number of pet, ventilation condition, humidity and temperature, mode used most frequently etc. You may observe the pre-filter status again after below actions: <ol style="list-style-type: none"> 1) using at least 8 hours per day and 5 days per week; 2) adjust mode selection and usage frequency, for example, consider to use Fur capture boost mode or Turbo mode to achieve higher filtration effectiveness, or use the scheduler function in APP to plan your purification schedule.

Problem	Possible solution
The Wi-Fi setup is not successful.	<ul style="list-style-type: none"> • Please ensure your smart phone is connected to a 2.4GHz (home) Wi-Fi network instead of a 5GHz Wi-Fi network or public Wi-Fi. For a successful pairing, we suggest turning off your mobile data before initiating the pairing process. Ensure to enable the following permissions: "Location", "Storage", "Bluetooth", and "Local Network" on your smart phone. After a successful Wi-Fi setup, you can change permission settings as desired. • Please verify that you have entered the correct Wi-Fi password. The password is case-sensitive, has a limit of 63 characters. Special symbols are not accepted. • Ensure the network name of your home Wi-Fi is correct. The network name is case-sensitive. • If you are using a VPN on your smart phone, please turn it off before starting the pairing process. • If your router has a whitelist set up to block pairing, please disable the whitelist to ensure successful connection. • Please ensure that both your device and smart phone are within 10 meters of the router. • Ensure the app has been updated to the latest version. • To ensure a strong Wi-Fi connection, avoid placing your device near other electronic devices, bright light sources, or signal stations that may cause interference. If you experience connectivity issues, move the device away from these sources and attempt to reconnect it to the Wi-Fi network. • Consult the help section in the app for extensive and up-to-date troubleshooting tips.

8 Warranty and support

Versuni offers a two-year warranty after purchase on this product. This warranty is not valid if a defect is due to incorrect use or poor maintenance. Our warranty does not affect your rights under law as a consumer. For more information or for invoking the warranty, please visit our website **www.philips.com/support**.

Order parts or accessories

If you have to replace a part or want to purchase an additional part, go to your Philips dealer or visit **www.philips.com/support**.

If you have problems obtaining the parts, please contact the Philips Consumer Care Center in your country.

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1 重要事项

安全

使用本产品之前，请仔细阅读本用户手册，并妥善保管以备日后参考。

危险

- 切勿让任何液体或易燃性清洁剂进入产品，以免发生触电和/或火灾。
- 切勿在产品周围喷洒杀虫剂或香水等任何可燃材料。

警告

- 在将产品连接电源之前，请先检查产品所标电压与当地的供电电压是否相符。
- 如果电源线损坏，为避免危险，必须由飞利浦、飞利浦授权的服务中心或类似的专职人员来更换。
- 如果插头、电源线或产品本身受损，请勿再使用本产品。
- 8岁及以上儿童可在监护下使用本产品。本产品适合由肢体不健全、感觉或精神上有障碍或缺乏相关经验和知识的人士使用，但前提是有人对他们使用本产品进行监督或指导，以确保他们安全使用，并且让他们明白相关的危害。
- 不得让儿童玩耍本产品。
- 不要让儿童在无人监督的情况下进行清洁和保养。
- 请勿堵塞进风和出风口，例如不要将物体放置在出风口上或进风口前方。
- 确保异物不会从出风口落入产品。
- 请避免将手指或宠物的尾巴伸入净化器的缝隙或进风口内。
- 净化器正在运行时，请勿摇晃。
- 在打开净化器之前，请确保净化器安装在合适的位置。
- 请勿将手指伸入净化器内部，以免卡住或受伤。
- 请勿拉扯或扭动前盖底部的集毛挡板。如果集毛挡板无法抬起，请清理上面的灰尘，并联系飞利浦客户服务中心。

注意

- 本产品不能替代正常通风、日常吸尘或者在烹饪时使用的抽油烟机。
- 一定要在干燥、稳固、平整且水平的表面上放置和使用本产品。

- 产品周围要留出至少 30 厘米的空间，产品上方至少要留出 30 厘米的空间。
- 切勿坐在或站在本产品上。切勿在本产品上放置任何物品。
- 切勿将产品直接放在空调下方，以防冷凝水滴到产品中。
- 确保在打开产品之前正确安装所有过滤网。
- 只能使用飞利浦专门为本产品设计的原装过滤网。切勿使用任何其它过滤网。
- 滤网发生燃烧可能会对人体造成不可逆转的危害和/或危及他人生命。切勿将滤网用作燃料或用于其他类似用途。
- 请勿用硬物敲击本产品（尤其是进风口和出风口）。
- 请勿将手指或物体插入出风口或进风口，以防止产品出现物理损坏或发生故障。
- 当您使用室内喷雾式驱虫剂或在充满油污、易燃气体或化学烟雾的地方时，请勿使用本产品。
- 请勿在气体用具、加热装置或火炉附近使用本产品。
- 当您要移动、清洁产品、更换过滤网或执行维护时，请始终拔下产品的电源插头。
- 本产品仅限于家用并在正常运行条件下使用。
- 请勿在潮湿环境或高温环境中（例如浴室、卫生间或厨房）使用本产品。
- 本产品不能去除一氧化碳 (CO) 或氡 (Rn)。因此在发生燃烧和危险化学品事故时，不能作为安全设备使用。

电磁场 (EMF)

本产品符合有关电磁场暴露的适用标准和法规。

回收

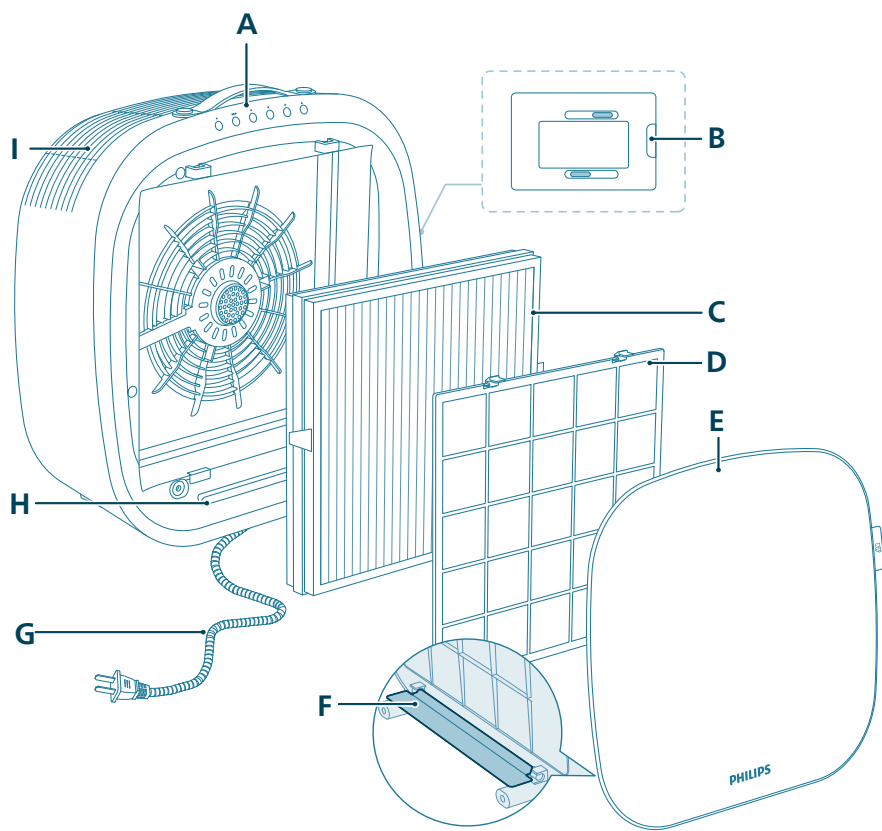
弃置产品时，请不要将它与一般生活垃圾一同丢弃，应将其交给官方指定的回收中心。这样做有利于环保。

请遵循您所在国家/地区的电器及电子产品分类回收规定。正确弃置本产品有助于避免对环境和人类健康造成负面影响。

2 您的宠物空气净化器

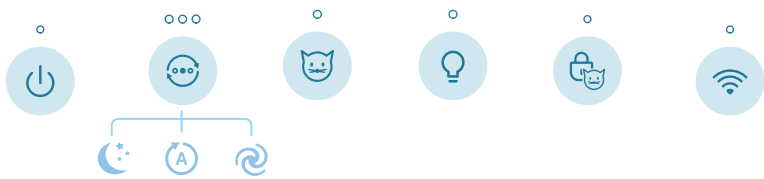
感谢您的惠顾，欢迎光临飞利浦！
为了您能充分享受飞利浦提供的支持，请在以下网站注册您的产品：
www.philips.com/welcome.

产品概述



A	控制面板	F	集毛挡板
B	空气质量传感器	G	电源线保护套
C	宠物过滤网 (FY3110)	H	条形灯
D	前置过滤器	I	出风口
E	前盖		

控件概览



控制按键

	开启/关闭		模式切换按钮
	强力吸毛模式		灯光开关按钮
	宠物锁按钮		WiFi 连接/重置按钮/指示灯

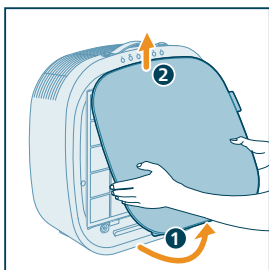
3 使用入门

安装滤网

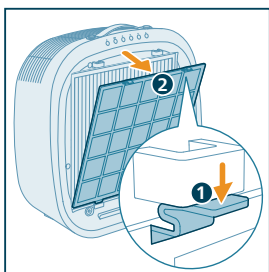
首次使用本产品之前，先拆掉滤网的所有包装。

注意：确保先从电源插座上拔下空气净化器的插头，然后再安装过滤网。

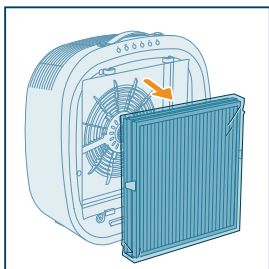
1 打开前盖。



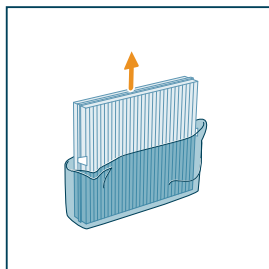
2 按下预过滤网两侧的固定夹将其取出。



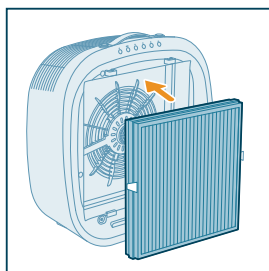
3 从产品中取出净化过滤网。



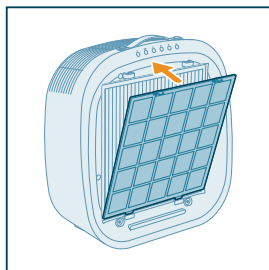
4 拆掉净化过滤网的所有包装材料。



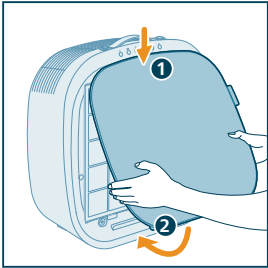
5 将宠物过滤网放回设备上，确保带有两个固定夹的过滤网朝外。



6 将预过滤网放回产品内部。确保将预过滤网插入底部左侧和右侧的孔中。正确安装后，过滤网顶部的两个固定夹会发出“咔嗒”一声。



7 重新装上前盖。



了解 Wi-Fi 指示灯



Wi-Fi 图标状态	Wi-Fi 连接状态
呈橙色闪烁	正在连接智能手机
橙色常亮	已连接至智能手机
呈白色闪烁	正在连接服务器
白色常亮	已连接至服务器
关	Wi-Fi 功能已禁用

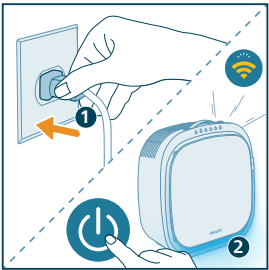
Wi-Fi 连接

首次设置 Wi-Fi 连接

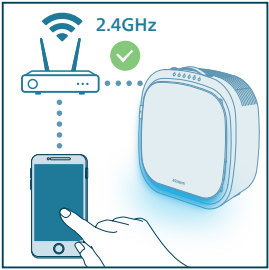
1 请从苹果App Store 或 安卓应用市场下载并安装飞利浦“智慧家”应用程序。



2 将空气净化器的电源插头插入电源插座，然后按下  开启空气净化器。
↳ 首次开启产品时，Wi-Fi 指示灯  将呈橙色闪烁。



3 确保您的智能手机或平板电脑已成功连接至 Wi-Fi 网络。



注意：

- 启用智能手机上的蓝牙功能，确保顺利配对。
- 请确保您的智能手机连接的是 2.4GHz（家庭）Wi-Fi 网络，
- 而不是 5GHz Wi-Fi 网络或公共 Wi-Fi。为了成功配对，我们建议在开始配对过程之前关闭您的移动数据。

4 启动“智慧家”应用程序并单击“连接新设备”或按屏幕顶部的“+”按钮。按照屏幕上的说明将空气净化器连接至您的网络。




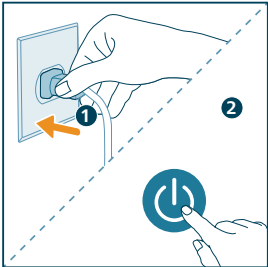
注意：


- 这些说明仅在首次设置空气净化器时有效。如果网络已更改，或需要重新执行设置，请参阅第 31 页上的“重置 Wi-Fi 连接”章节。
- 如果您想要将多个空气净化器连接到您的智能手机或平板电脑，则必须逐一执行这些步骤。
- 确保智能手机或平板电脑与空气净化器之间的距离小于 10 米，且两者之间不存在任何障碍物。

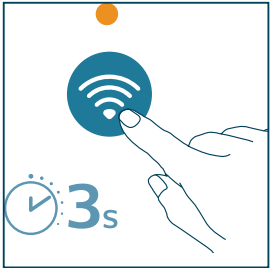
重置 Wi-Fi 连接


注意：

- 默认网络已更改时，重置 Wi-Fi 连接。
- 1 将空气净化器的电源插头插入电源插座，然后按下  开启空气净化器。



2 按下  3 秒，直至听到哔声。



- ↳ 此时净化器将进入配对模式。
- ↳ Wi-Fi 指示灯  会呈橙色闪烁。

3 遵循“首次设置 Wi-Fi 连接”一节中的步骤 3-4。

4 使用宠物空气净化器

了解空气质量指示灯

打开宠物空气净化器时，条形灯会自动亮起。大约 30 秒后，屏幕会显示与环境空气质量相对应的色光。

PM2.5 和气体浓度

AeraSense 感应技术可精准检测空气中的微小颗粒变化，并迅速做出响应。它可实时提供 PM2.5 反馈，让您安心。大多数室内空气污染物属于 PM2.5 – 它是指小于 2.5 微米的悬浮颗粒污染物。常见的室内微粒源有烟草烟雾、烹饪和点燃的蜡烛。此外，一些悬浮细菌以及极微小的霉菌芽孢、宠物过敏原和尘螨过敏原颗粒也属于 PM2.5。配备先进的气体传感器，以多色显示屏显示 PM2.5 及有害气体（包含 VOC、异味等）变化情况。

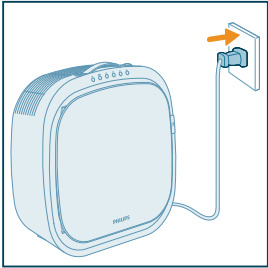
PM2.5 和可挥发性 气体浓度	空气质量级别
蓝色	好
蓝色-紫色	一般
紫色-红色	较差
红色	很差


打开和关闭

注意：


- 为实现出色的净化效果，请关闭门窗。
- 避免异物（如窗帘）落入或阻塞进气口或排气口。

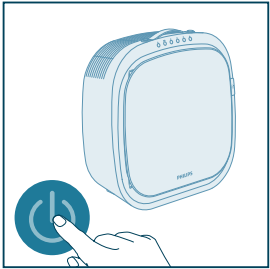
- 1 将宠物空气净化器的电源插头插入电源插座。



- 2 按  按钮可打开空气净化器。
↳ 空气净化器会发出蜂鸣音。条形灯会亮起。




- 3 再次按  按钮可关闭净化器。

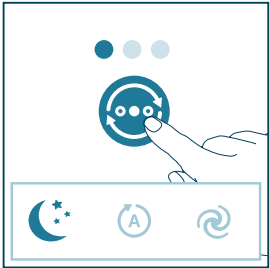


注意：如果空气净化器关闭后仍与电源插座连接，则再次打开后，其将以之前的设置运行。

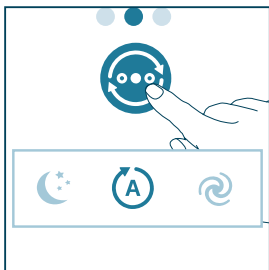
更改模式设置

您可以按下  按钮选择自动模式、睡眠模式或劲速模式。

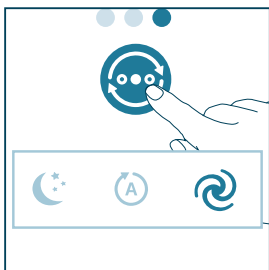
- **睡眠模式：**在睡眠模式下，设备会近乎无声地为您提供洁净的空气。激活该模式不久后，产品上的所有其他灯光也都将关闭。此设置是在卧室睡觉时的理想选择。



- **自动模式：**在自动模式下，产品将为您完成工作。根据监测室内空气质量的传感器数据，您的设备会自动选择合适的风扇速度，使空气再次变得清新洁净。




- **劲速模式：**当产品处于劲速模式时，它会以最高的速度运行，以实现强力、快速的空气净化。

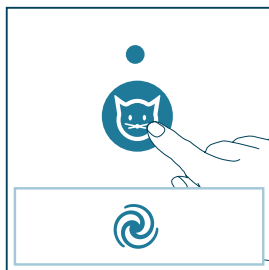


强力吸毛模式


注意：

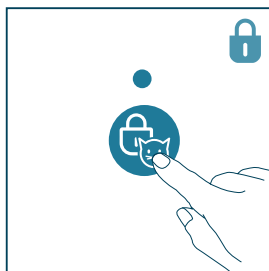
- 强力吸毛模式仅用于过滤浮毛，不适合常规净化。


按下  按钮即可启动强力吸毛模式。在此模式下，设备将以最高速度运行，从而实现最佳的吸毛效果，但工作噪音相对较大。建议您在需要立即净化毛发或气味时运行此模式。

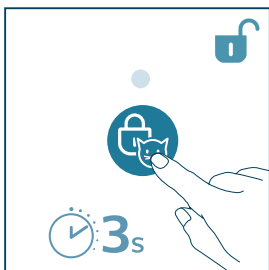


设置宠物锁

- 1 按  可启动宠物锁。
 - ↳ 产品发出蜂鸣音。
 - ↳ 其他按钮没有反应。




- 2 按住  3 秒钟可关闭宠物锁。
→ 产品发出蜂鸣音。




- 3 按住  按钮 3 秒钟可关闭条形灯。



切换灯光

- 1 按下  按钮可切换到灯光模式：设备底部有一个光线柔和的条形灯。可在 Air+ 应用程序中调整舒适灯光的亮度和颜色。



- 2 按  按钮可切换至空气质量模式。条形灯会根据当前的环境空气质量改变颜色。

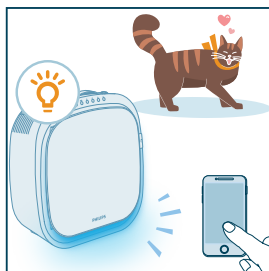


宠物情景

该设备包括一个内置扬声器和多种预设的宠物声音，您可以根据宠物的喜好选择最能吸引它们的声音。当宠物靠近净化器时，它们身上的散落毛发能被近距离有效捕捉。玩耍清洁两不误，宠物开心，主人无忧。

您可以在 Air+ 应用程序中自定义灯光和声音。

- 预先设置吸引宠物的灯光：



- 吸引宠物的声音：



5 清洁和保养

注意：

- 在清洁之前，请务必拔下产品的电源插头。
- 切勿将本产品浸入水中或任何其他液体中。
- 切勿使用研磨性、腐蚀性或易燃性清洁剂（例如漂白剂或酒精）清洁本产品的任何部件。
- 切勿使用任何液体（包括水）清洁宠物过滤网。

清洁空气净化器的机身

定期清洁空气净化器的内侧和外侧，以防止灰尘积聚。

- 使用柔软的干布清洁空气净化器的内部和外部及出风口。

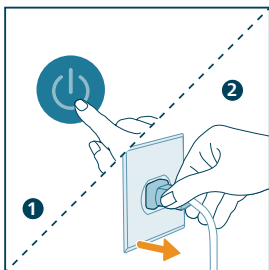
清洁微粒传感器

每 2 个月清洁一次微粒传感器，确保产品以理想性能运行。

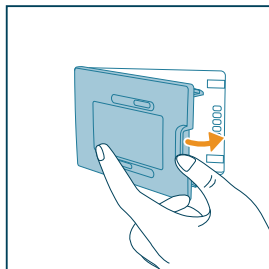
注意：

- 如果将空气净化器用于多尘环境，则可能需要更频繁地进行清洁过滤网。
- 如果室内的湿度很高，则颗粒传感器上可能会形成冷凝水，即使空气质量确实很好，空气质量指示灯也可能会指示空气质量较差。如果发生这种情况，请清洁颗粒传感器。

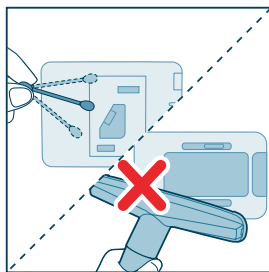
- 1 关闭净化器并从电源插座上拔下插头。



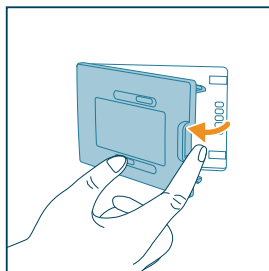
- 2 打开空气质量传感器的保护盖。



- 3 使用湿棉签清洁微粒传感器。用干棉签将所有部件彻底擦干。



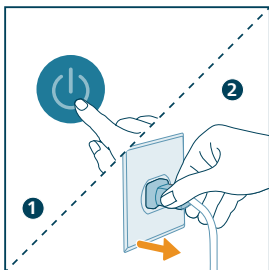
- 4 关闭空气质量传感器。



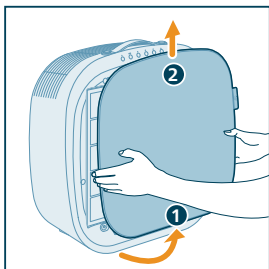
清洁滤网

为确保最佳性能，建议根据当前使用情况定期清洁宠物过滤网和预过滤网。

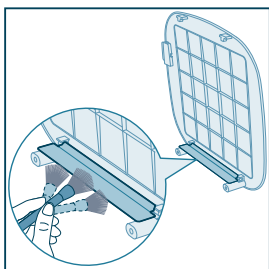
- 1 关闭产品并从电源插座上拔下插头。



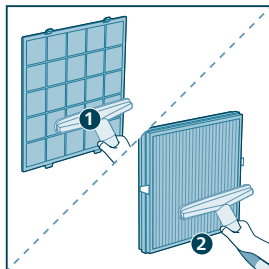
- 2 将前盖板的下端向外拉出并向上提起前盖板。



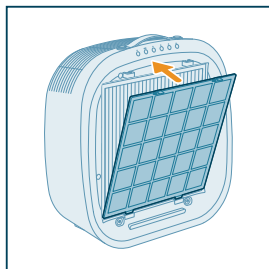
- 3 用软毛刷清洁集毛挡板。



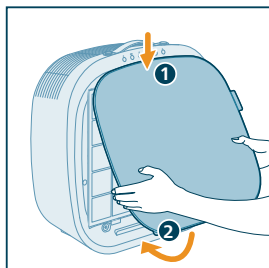
- 4 用抹布或吸尘器清洁宠物过滤网和预过滤网。



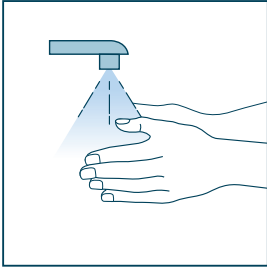
- 5 将预过滤网放回产品内部。确保将预过滤网插入底部左侧和右侧的孔中。正确安装后，过滤网顶部的两个固定夹会发出“咔嗒”一声。



- 6 重新装上前盖。



7 清洁滤网后，彻底清洗双手。



更换滤网

了解健康保护锁

这款宠物空气净化器配有过滤网更换指示灯，旨在确保空气净化器运行时，空气净化过滤网处于最佳工作状态。需要更换过滤网时，设备底部的条形灯会红色闪烁。

如果未及时更换滤网，则空气净化器将停止运行并自动锁定，以保护室内的空气质量。请尽快更换滤网。



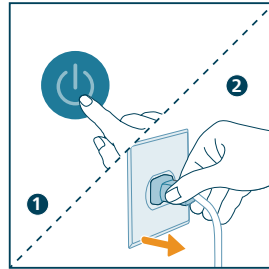
更换宠物过滤网

注意：

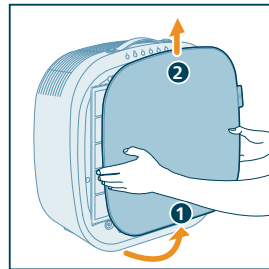
- 宠物过滤网不可水洗，也不可重复使用。
- 在更换宠物过滤网之前，务必先关闭净化器并从电源插座上拔下插头。

当灯条亮起红色时，更换宠物过滤网 (FY3110)。

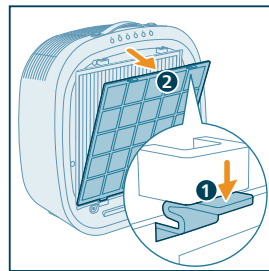
1 关闭空气净化器，从电源插座上拔下插头。



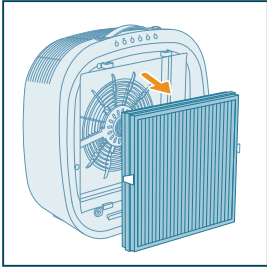
2 将前盖的下端从设备中拉出并向上提起。



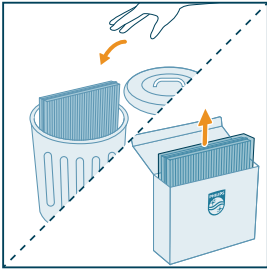
3 按下预过滤网两侧的固定夹将其取出。



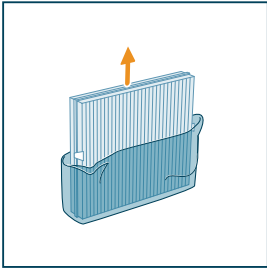
- 4 从产品中取出将宠物过滤网。



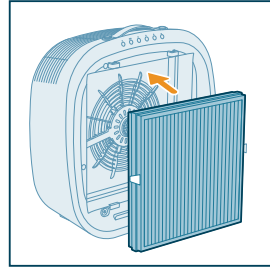
- 5 丢弃旧滤网。



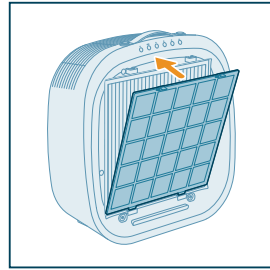
- 6 拆掉新净化过滤网的所有包装材料。



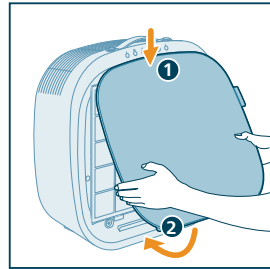
- 7 将宠物过滤网放回设备上，确保带有两个固定夹的过滤网朝外。



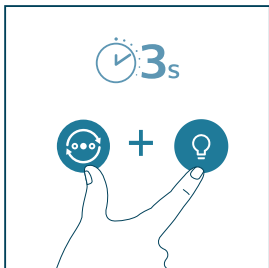
- 8 将预过滤网放回产品内部。确保将预过滤网插入底部左侧和右侧的孔中。正确安装后，过滤网顶部的两个固定夹会发出“咔嗒”一声。



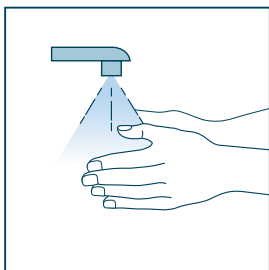
- 9 重新装上前盖。



- 10 同时长按模式按钮和灯光按钮 3 秒钟，重置宠物过滤网的使用寿命，或通过 APP 重置。



- 11 更换滤网后，彻底清洗双手。



注意：

- 不要闻滤网的气味，因为滤网上积满了从空气中过滤的污染物。

6 存放

- 1 关闭空气净化器，从电源插座上拔下插头。
- 2 清洁产品、颗粒传感器和过滤网表面（请参阅第 35 页上的“**清洁和保养**”一章）。
- 3 存放前应彻底自然风干所有部件。
- 4 将过滤网包裹在密封的塑料袋中。
- 5 将空气净化器和滤网存放在阴凉干燥处。
- 6 拆装滤网后，务必彻底洗净双手。

7 故障排除

本章归纳了您在使用本产品时常常遇到的问题。如果您无法根据下面的信息解决问题，请与您所在国家/地区的客户服务中心联系。

问题	可行的解决方案
产品无法正常工作。	<ul style="list-style-type: none">• 检查前盖是否安装正确。否则，出于安全考虑，设备将停止工作。• 过滤网更换提醒指示灯闪烁，但您未更换相应的过滤网。此时产品会自动锁定。在此情况下，请更换滤网并重置滤网使用寿命计时器。
出风口的气流明显比以前弱。	<ul style="list-style-type: none">• 滤网表面变脏。清洁滤网表面（请参阅第 35 页上的“清洁和保养”一章）。
产品已经运行很长时间了，但空气质量仍未见改善。	<ul style="list-style-type: none">• 检查滤网包装材料是否已去除。• 确保已正确安装过滤网 (FY3110)。• 如果您想净化室内污染源，请切换到劲速模式。• 房间面积较大或室外空气质量较差。为了获得理想的净化性能，请在使用空气净化器时关闭门窗。• 为了达到最佳净化效果，请避免产品附近有物体遮挡。• 为了达到最佳净化效果，我们强烈建议按照用户手册中的说明定期清洁或更换过滤网。
产品散发出怪味。	<ul style="list-style-type: none">• 前几次使用产品时，可能会闻到塑料味。这是正常的。但是，如果产品在取出过滤网后依然发出烧焦的气味，请联系飞利浦经销商或经授权的飞利浦服务中心。由于吸收室内气态污染物，该滤网可能会在使用后发出气味。滤网经过日晒之后即可重复使用，建议您采用这种方式再次激活滤网。如果异味仍然存在，建议更换滤网。• 未清洁预过滤网可能导致浮毛或灰尘堆积，从而产生异味。
产品运行声音太大。	<ul style="list-style-type: none">• 产品以劲速模式或强力吸毛模式运行是正常现象。• 在自动模式下，如果设备声音太大，可能是因为空气质量变差导致设备高速运转。当夜间在卧室使用本产品时，可选择睡眠模式。• 如果产品发出异常的声音，请联系您所在国家/地区的客户服务中心。• 如果有异物进入出风口，则可能还会导致较大的异响。请立即关闭产品，倒置产品，以从产品中清除异物。
出风口的气流明显比以前弱。	<ul style="list-style-type: none">• 滤网表面变脏。清洁过滤网表面。

问题	可行的解决方案
我已经更换过了过滤网，但是产品还是一直指示需要更换滤网。	<ul style="list-style-type: none"> 可能是您未重置过滤网使用寿命计数器。打开设备，然后同时长按模式按钮和灯光按钮 3 秒钟，或通过应用程序重置使用寿命，直至红灯不再闪烁。
为什么设备无法过滤家中的宠物浮毛？	<ul style="list-style-type: none"> 一般来说，设备可以过滤空气中和附近地板上的浮毛，但使用条件可能会影响过滤效果，影响因素可能是宠物数量、通风条件、湿度和温度、最常用的模式等不同情况。您可以在执行以下操作后再次观察预过滤网的状态：1) 每天至少使用 8 小时，每周至少使用 5 天；2) 调整模式选择和使用频率，例如考虑使用强力吸毛模式或劲速模式以达到更强的过滤效果，或使用应用程序中的调度程序功能来计划您的净化安排。
Wi-Fi 设置失败。	<ul style="list-style-type: none"> 请确保您的智能手机连接的是 2.4GHz（家庭）Wi-Fi 网络，而不是 5GHz Wi-Fi 网络或公共 Wi-Fi。为了成功配对，我们建议在开始配对过程之前关闭您的移动数据。确保在您的智能手机上启用以下权限：“定位”、“存储”、“蓝牙”和“本地网络”。成功设置 Wi-Fi 后，您可以根据需要更改权限设置。 请确认您输入了正确的 Wi-Fi 密码。密码区分大小写，长度上限为 63 个字符。不接受特殊符号。 确保您的家庭 Wi-Fi 的网络名称正确。网络名称区分大小写。 如果您在智能手机上使用 VPN，请在开始配对过程之前关闭 VPN。 如果您的路由器设置了白名单来阻止配对，请禁用白名单以确保连接成功。 请确保您的设备和智能手机都在距离路由器 10 米的范围内。 确保应用程序已更新至最新版本。 要确保 Wi-Fi 连接稳定，请避免将设备放置在其他电子设备、明亮光源或可能造成干扰的信号站附近。如果您遇到连接问题，请将设备移离这些信号源并尝试将其重新连接到 Wi-Fi 网络。 参阅应用程序中的帮助部分，以获得广泛和最新的故障排除提示。

8 保修和支持

购买本产品后，Versuni 提供两年保修服务。如果故障是由于使用不当或维护不当造成的，则不予保修。我们的保修服务不会影响您行使消费者合法权利。如想获知更多信息或申请保修，请访问我们的网站 www.philips.com/support。

订购部件或附件

如果您必须更换部件或需要购买额外的部件，请联络飞利浦经销商或访问 www.philips.com/support。

如果您在订购部件时遇到问题，请联系您所在国家/地区的飞利浦客户服务中心。

部件名称		产品中有害物质的名称及含有信息表								
		铅(Pb)	汞(Hg)	镉(Cd)	六价铬 (Cr(VI))	多溴联苯 (PBBs)	多溴二苯醚 (PBDEs)	邻苯二甲酸 二(2-乙基) 己酯(DEHP)	邻苯二甲酸 丁基苄酯 (BBP)	邻苯二甲酸 二正丁酯 (DBP)
主电路板组件		X	○	○	○	○	○	○	○	○
电源板组件		X	○	○	○	○	○	○	○	○
电源线		X	○	○	○	○	○	○	○	○
电机组件		○	○	○	○	○	○	○	○	○
传感器板组件		○	○	○	○	○	○	○	○	○
塑胶结构件		○	○	○	○	○	○	○	○	○
五金件		○	○	○	○	○	○	○	○	○

注 1： ○ 表示该有害物质在该部件所有均质材料中的含量均不超过电器电子产品有害物质限制使用国家标准要求。

× 表示该有害物质至少在该部件的某一均质材料中的含量超出电器电子产品有害物质限制使用国家标准要求。

注 2： 以上未列出的部件，表明其有害物质含量均不超过电器电子产品有害物质限制使用国家标准要求。

*该表格中所显示的“有害物质”在产品正常使用情况下不会对人身和环境产生任何伤害。

*该表格中所显示的“有害物质”及其存在的部件向消费者和回收处理从业者提供相关物质的存在信息，有助于产品废弃时的妥善处理。

PHILIPS

产品 : 飞利浦宠物空气净化器 AC3360
型号 : KJ380F-C21
额定电压 : 220 V~
额定频率 : 50Hz
净化输入功率 : 52 W
最大输入功率 : 75W
产地 : 中国广东深圳
生产日期 : 请见产品本体



范颂尼（中国）投资有限公司
上海市静安区灵石路 728 弄 20 号 201 室
全国顾客服务热线：4008 203 160

本产品根据国标GB/T4706.1-2024, GB/T4706.45-2024
信部无【2002】353号制造

能源效率标识见机身能效标识。
具体性能指标参考机器铭牌。

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