

PHILIPS

AC3858/86

Original instruction by Philips



EN User manual

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ZH-T 使用手冊

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1 Important

Safety

Read this user manual carefully before you use the appliance, and save it for future reference.

To ensure the best performance, please ensure your purifier is upgraded to the latest version. You can do this upgrade via the Air+ app.

Danger

- Do not clean the appliance with water, any other liquid, or a (flammable) detergent, nor let them enter the appliance, to avoid electric shock and/or a fire hazard.
- Do not spray any flammable materials such as insecticides or fragrance around the appliance.

Warning

- Check if the voltage indicated on the appliance corresponds to the local power voltage before you connect the appliance.
- Avoid placing the power cord from traffic area and arrange near the place where will not be tripped over.
- If the power cord is damaged, you must have it replaced by Philips, a service center authorized by Philips, or similarly qualified persons in order to avoid a hazard.
- Do not use the appliance if the plug, the power cord, or the appliance itself is damaged.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children under 8 years old should not approach the appliance without adult's supervision.
- Children shall not play with the appliance.
- Cleaning and maintenance shall not be made by children without supervision.
- Do not block the air inlet and outlet, e.g. by placing items on the air outlet or in front of the air inlet.
- Make sure that foreign objects do not fall into the appliance through the air outlet.
- Do not heat up filter or appliance, to avoid device damage or fire hazard.
- Do not spray any liquid on filter for cleaning, it may damage internal structure of filter.
- Standard WiFi interface based on 802.11b/g/n at 2.4 GHz with a maximum output power of 31.62 mW EIRP.

Caution

- This appliance is not a substitute for proper ventilation, regular vacuum cleaning, or use of an extractor hood or fan while cooking.
- Always place and use the appliance on a dry, stable, level, and horizontal surface.
- Leave at least 20cm free space around the appliance and leave at least 30cm free space above the appliance.
- Do not sit or stand on the appliance. Do not place anything on top of the appliance.
- Do not place the appliance directly below an air conditioner to prevent condensation from dripping onto the appliance.
- Wear mask and gloves when cleaning filter surface and/or replacing filter.
- When disposing the filter, please seal the filter into a disposable bag bag and follow the advice of your local health authorities for handling potentially infected surfaces.
- Only use the original Philips filters specially intended for this appliance. Do not use any other filters.
- Combustion of the filter may cause irreversible human hazard and/or jeopardize other lives. Do not use the filter as fuel or for similar purpose.
- Avoid knocking against the appliance (the air inlet and outlet in particular) with hard objects.
- Do not insert your fingers or objects into the air outlet or the air inlet to prevent physical injury or malfunctioning of the appliance.

- Do not use this appliance when you have used indoor smoke-type insect repellents or in places with oily residues, burning incense, or chemical fumes.
- Do not use the appliance near gas appliances, heating devices or fireplaces.
- Always unplug the appliance when you want to move, clean appliance, replace the filter or carry out other maintenance.
- The appliance is designed for use in both household or commercial spaces. It is intended for indoor use under normal operating condition.
- The appliance is only intended for household use under normal operating conditions.
- Do not use the appliance in wet surroundings or in surroundings with high humidity or high ambient temperatures, such as the bathroom, toilet, or kitchen, or in a room with major temperature changes.
- The appliance does not remove carbon monoxide (CO) or radon (Rn). It cannot be used as a safety device in case of accidents with combustion processes and hazardous chemicals.
- The recommended temperature for using the device is from 5°C to 45°C, relative humidity level is $\leq 85\%$. The device may stop working or get damaged if not following the recommended temperature and humidity level.
- The recommended temperature range for device storage is from -20°C to 55°C. The device will be damaged if stored in extreme climate out of range.
- Air purifiers only serve as a part of virus preventive plan, they are not the solution alone against a potential viral transmission.
- The noise emission sound pressure level is below 70dB(A).

Electromagnetic fields (EMF)

This appliance complies with the applicable standards and regulations regarding exposure to electromagnetic fields.

Recycling

Do not throw away the product with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment.

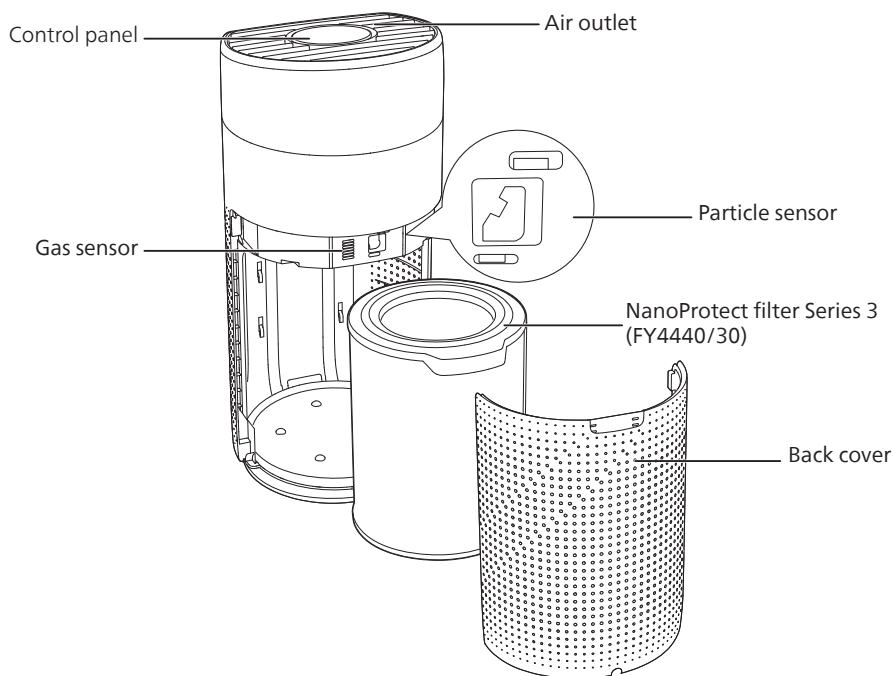
Follow your country's rules for the separate collection of electrical and electronic products. Correct disposal helps prevent negative consequences for the environment and human health.

2 Your air purifier

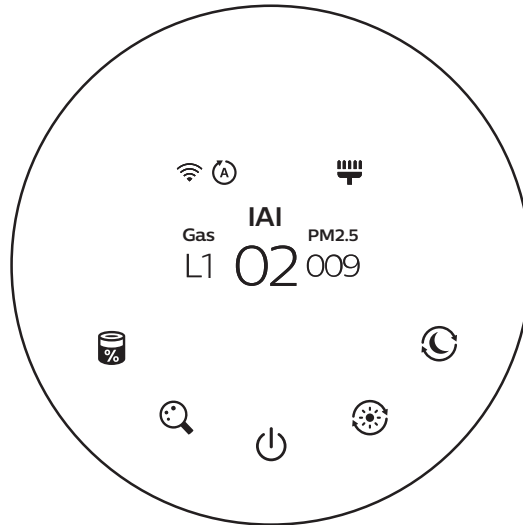
Congratulations on your purchase of air cleaner AC3858.

To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

Product overview



Controls overview



Control buttons

	Filter status/reset button		Display switch/Light on/light off button
	Power on/off button		Day mode button
	Night mode button		

Display panel

	Wi-Fi indicator		Auto mode (day)/Allergy Sleep mode (night)
	Manual speed 1		Manual speed 2
	Turbo mode	IAI	Indoor Allergen Index display
PM2.5	PM2.5 display	Gas	Gas pollution display
	Filter cleaning alert		Filter replacement alert
	Child lock indicator		

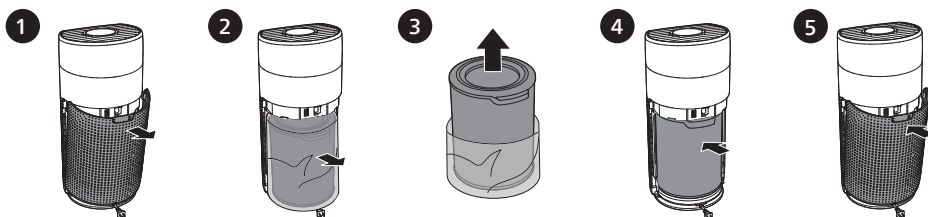
3 Getting started

Installing the filter

Remove all packaging of the filter before first use.


Note: Make sure the air purifier is unplugged from the electrical outlet before installing the filter.

- 1 Pull the back cover and remove it from the appliance.



- 2 Pull the filter from the appliance.
- 3 Remove all packaging materials of the air purification filter.
- 4 Put the filter back into the appliance.
- 5 Reattach the back cover.

Understanding Wi-Fi indicator



Wi-Fi icon status	Wi-Fi connection status
Blink in orange	Connecting to the smartphone
Stable in orange	Connected to the smartphone
Blink in white	Connecting to the server
Stable in white	Connected to the server
	Wi-Fi function disabled

Wi-Fi connection

Note:

- Corporate/Enterprise networks (e.g. certificates, network profiles) are not supported. We recommend setting up the Philips Air Purifiers on a dedicated network created for IoT devices or WPA2-Personal networks.
- Configuration details are provided in the Air+ app (e.g. Mac address) to help set-up on managed networks.

Setting up the Wi-Fi connection for the first time

- 1 Download and install the Philips “Air+” app from the **App Store** or **Google Play**.
- 2 Put the plug of the air purifier in the power socket and touch  to turn on the air purifier.
 - ↳ The Wi-Fi indicator  blinks orange for the first time.
- 3 Make sure that your smartphone or tablet is successfully connected to your Wi-Fi network.
- 4 Launch the “Air+” app and click on “**Connect a New Device**” or press the “+” button on the top of the screen. Follow the onscreen instructions to connect the air purifier to your network.







Note:

- Enterprise/Additional webpage authentication networks are not supported.
- This instruction is only valid when the air purifier is being set up for the first time. If the network has changed or the setup needs to be performed again, see Chapter “Reset the Wi-Fi connection” on page 7.
- If you want to connect more than one air purifier to your smartphone or tablet, you have to do this one by one.
- Make sure that the distance between your smartphone or tablet and the air purifier is less than 10 m without any obstructions.

Reset the Wi-Fi connection

Note:

- Reset the Wi-Fi connection when your default network has changed.
- 1 Put the plug of the air purifier in the power socket and touch  to turn on the air purifier.
 - 2 Touch  and  simultaneously for 3 seconds until you hear a beep.
 - ↳ The air purifier goes to pairing mode.
 - ↳ The Wi-Fi indicator  blinks orange.
 - 3 Follow the steps 3-4 in “**Setting up the Wi-Fi connection for the first time**” section.

4 Using the air purifier

Understanding the air quality light

The air quality light automatically goes on when the air purifier is switched on, and lights up all colors in sequence. After approximately 30 seconds, the particle sensor selects the color that corresponds to the surrounding air quality of airborne particles.

The color of the air quality light is determined by the highest risk index among IAI, PM2.5, and Gas readings.

IAI

The professional-grade **AeraSense** sensor detects the level of indoor air allergen and with numerical feedback from 1 to 12 the potential risk level of indoor air allergens can be displayed. 1 indicates best air quality.

PM2.5

AeraSense sensing technology accurately detects and quickly responds to even the slightest particle change in the air. It provides you with reassurance with real-time PM2.5 feedback.

Most of the indoor air pollutants fall under PM2.5 – which refers to airborne particle pollutants smaller than 2.5 micrometers. Common indoor sources of fine particles are tobacco smoke, cooking, burning candles. Some airborne bacteria and the smallest mold spores, pet allergen and dust mite allergen particles also fall under PM2.5.

GAS

With an advanced gas sensor, a display ranging from L1 to L4 shows the level change of potential harmful gases (incl. VOC, odor, etc.) detected. L1 indicates best air quality.

Air quality light color	Air quality level
Blue	Good
Blue-purple	Fair
Purple-red	Poor
Red	Very poor

IAI level	Air quality light color
1-3	Blue
4-6	Blue-purple
7-9	Purple-red
10-12	Red



PM2.5 level	Air quality light color
≤12	Blue
13-35	Blue-purple
36-55	Purple-red
>55	Red

Gas level	Air quality light color
L1	Blue
L2	Blue-purple
L3	Purple-red
L4	Red

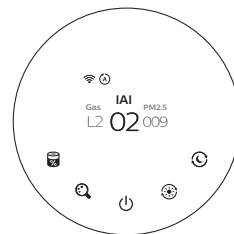
Turning on and off

Note:

- For optimum purification performance, close doors and windows.
- Keep curtains away from the air inlet or air outlet.

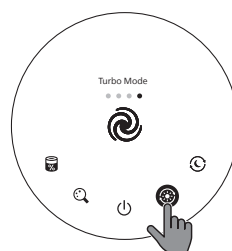
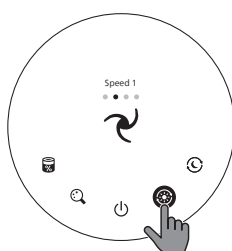
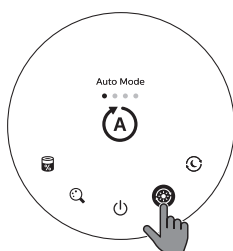
- 1 Put the plug of the air purifier in the power socket.
- 2 Touch  to switch on the air purifier.
 - ↳ The QR code for App is displayed on the screen for the first use, you can scan it and download the App.
 - ↳ The air purifier operates in the Auto mode with IAI displayed on the center of the screen.
 - ↳ After measuring the air quality, the air purifier automatically switches to the display which has the highest readings among IAI, PM2.5, and Gas.
- 3 Touch and hold the  button for 3 seconds to switch off the air purifier.


Note: If the air purifier stays connected to the electrical outlet after turning OFF, the air purifier will operate under the previous settings when turned ON again.





Changing the day mode setting

You can choose Auto mode, speed 1, speed 2 or Turbo mode by touching the  button.



Auto mode (): In Auto mode, the dual-sensor senses the air quality in real-time and the appliance automatically adjusts the fan speed in accordance with the ambient air quality.

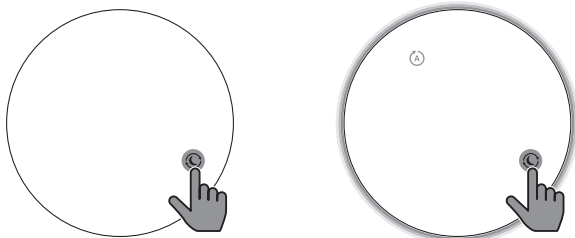
The control panel can automatically adjust display screen brightness according to the ambient light.


Manual speed ( & ): In manual mode, the air purifier operates on speed 1 or speed 2.




Turbo mode (): In Turbo mode, the air purifier operates on the highest speed.

Changing the night mode setting

You can choose normal Sleep mode or Allergy Sleep mode by touching the  button.



Normal Sleep mode: In normal Sleep mode, the air purifier operates quietly at a low speed. After 3 seconds, the  button dims, all lights and buttons are off.


Allergy Sleep mode (A): In Allergy Sleep mode, the air purifier responds to night-time dust events and switches the device to a more powerful mode—while keeping the sound level suitable for sleep. The  indicator displays on the screen. The  and  dims, other buttons are off.

Touch any button to wake up from the sleep mode. Then, if no further operation within 3 seconds, all lights will be dim again.

Switching the display indicator

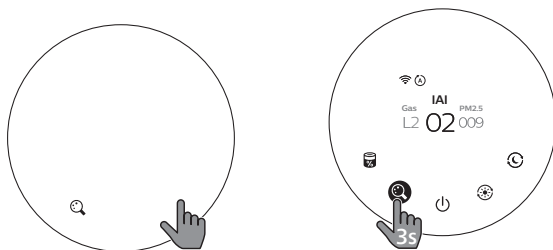
Note:

- The IAI level is displayed on the central of the screen by default.


- 1 Touch the  button once to switch the display indicator.



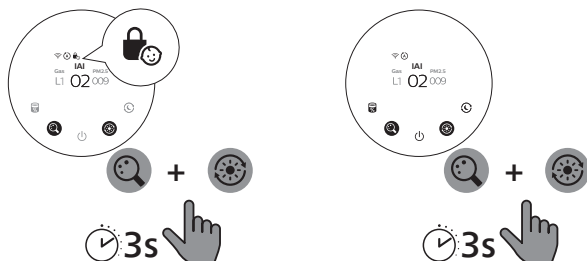
Using the light on/off function



With the light sensor, the control panel can automatically turn on, turn off or dim according to the ambient light. The control panel will be off or dim when the ambient light is dark. You can touch any button to wake up all lights. Then, if no further operation, all lights will be off or dim again to match with the ambient light.

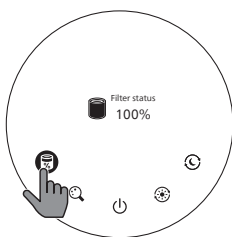
You can touch and hold the  button for 3 seconds manually to turn off all lights and the control panel. Touch any button to wake up all lights.

Setting the child lock



- 1 Touch and hold and button for 3 seconds to activate child lock.
 - ↳ displays on the screen.
 - ↳ Only and button lights up, other buttons dim. After 3 seconds, all buttons light up.
- 2 Touch and hold and button for 3 seconds again to deactivate child lock.
 - ↳ disappears from the screen.
 - ↳ All buttons light up.

Checking the filter status



- Touch the filter status check/reset button to check the filter service life status.
 - ↳ The percentage of remaining service life of the filter displays on the screen.

Icon color	Filter life indication	Display (%)
Blue	Optimal service life	16-100
Blue-purple	Good service life	9-15
Purple-red	Service life almost reaches the end	4-8
Red	Service life ends, replace the filter	0-3

Note: The appliance goes back to normal display if no operations after 3 seconds.


5 Cleaning and maintenance

Note:

- Always unplug the appliance before you clean it.
- Never immerse the appliance in water or any other liquid.
- Never use abrasive, aggressive, or flammable cleaning agents such as bleach or alcohol to clean any part of the appliance.
- Never use any liquids (including water) to clean the filter.
- Do not attempt to clean the particle sensor and gas sensor with a vacuum cleaner.

Cleaning schedule



Frequency	Cleaning method
When necessary	Wipe the fabric part of the appliance with a damp cloth, wipe the plastic part of the appliance with a soft, dry cloth
	Clean the air outlet cover
Every two months	Clean the particle sensor with a dry cotton swab
When  displays on the screen	Clean the surface of the filter

Cleaning the body of the air purifier

Regularly clean the inside and outside of the air purifier to prevent dust from collecting.

- 1 Wipe the fabric surface gently with a damp cloth.
- 2 Use a soft, dry cloth to clean both the interior and exterior of the air purifier and the air outlet.

Note:

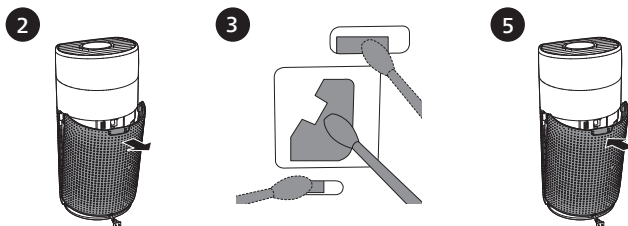
- The fabric covered on the appliance can not be removed.
- Do not use hot water, alcohol, harsh cleaners to clean the fabric.

Cleaning the particle sensor

Clean the particle sensor every 2 months for optimal functioning of the appliance.

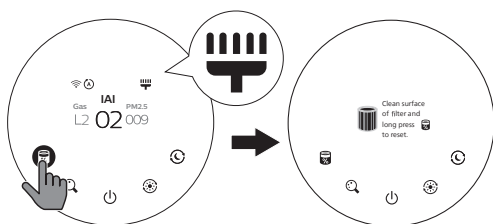
Note:

- If the air purifier is used in a dusty environment, it may need to be cleaned more often.
- If the humidity level in the room is very high, condensation may develop on the particle sensor and the air quality light may indicate a more poor air quality even though the air quality is actually good. If this occurs, clean the particle sensor.
- The gas sensor doesn't need to be cleaned.



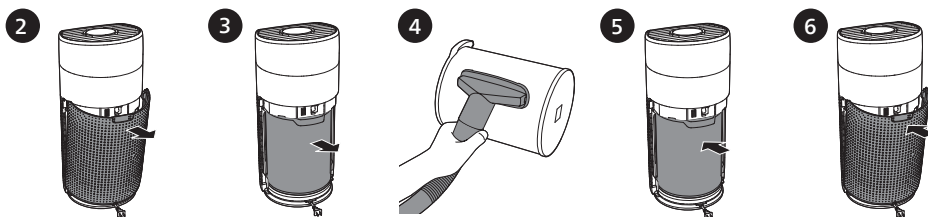
- 1 Switch off the air purifier and unplug from the power socket.
- 2 Pull the back cover and remove it from the appliance.
- 3 Clean the particle sensor with a damp cotton swab.
- 4 Dry all parts thoroughly with a dry cotton swab.
- 5 Reattach the back cover.

Cleaning the surface of the filter

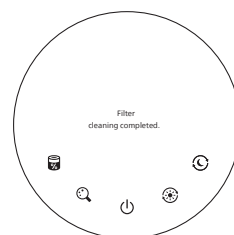


Filter alert light status	Action
The filter cleaning alert	Clean the surface of the filter with a vacuum cleaner.

- 1 Switch off the air purifier and unplug from the power socket.




- 2 Pull the back cover and remove it from the appliance.
- 3 Pull the filter from the appliance.
- 4 Clean the surface of the filter with a vacuum cleaner cleaner.
- 5 Put the filter back into the appliance.
- 6 Reattach the back cover.
- 7 Put the plug of the air purifier in the power socket.
- 8 Touch the button to switch on the appliance.
- 9 Touch and hold the filter status check/reset button for 3 seconds to reset the filter cleaning time.
 ↳ The screen displays a message "Filter cleaning completed".
- 10 Wash your hands thoroughly after cleaning the filter.



Replacing the filter

Understanding the healthy protection lock

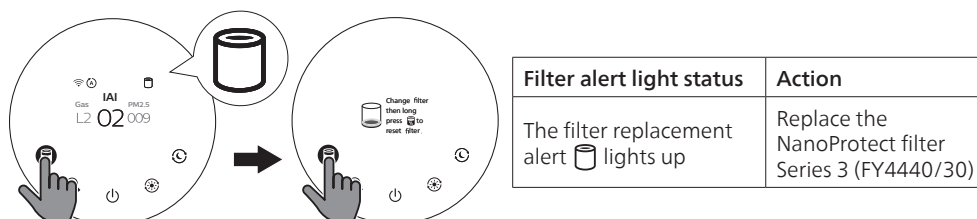
This air purifier is equipped with a filter replacement indicator to make sure that the air purification filter is in optimal condition when the air purifier is operating. When the filter need to be replaced, the filter replacement alert  lights up red.


If the filter is not replaced in time, the air purifier will stop operating and automatically lock to protect the air quality in the room. Replace the filter as soon as possible.

Replacing the filter

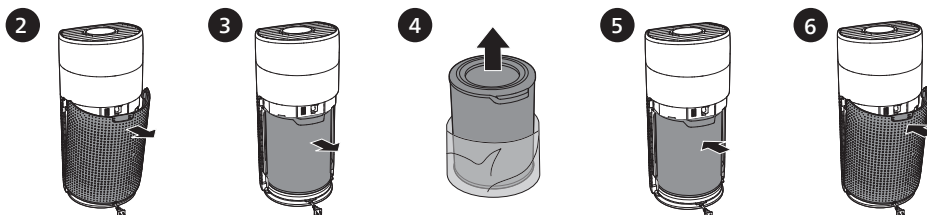
Note:



- The filter is not washable or reusable.
- Always turn off the air purifier and unplug from the electrical outlet before replacing the filter.



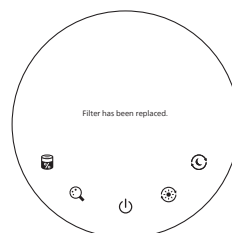
Filter alert light status	Action
The filter replacement alert  lights up	Replace the NanoProtect filter Series 3 (FY4440/30)

1 Switch off the air purifier and unplug from the power socket.




- 2 Pull the back cover and remove it from the appliance.
- 3 Pull the filter from the appliance.
- 4 Remove all packaging materials of the new filter.
- 5 Put the new filter into the appliance.
- 6 Reattach the back cover.
- 7 Put the plug of the air purifier in the power socket.
- 8 Touch the  button to switch on the appliance.
- 9 Touch and hold the filter status check/reset button  for 3 seconds to reset the filter lifetime counter.
- 10 Wash your hands thoroughly after replacing the filter.

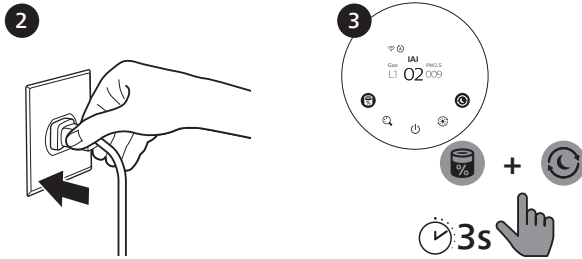
Note: Do not smell the filter as it has collected pollutants from the air.





Filter reset

You can replace the filter even before filter replacement alert () displays on the screen. After replacing a filter, you need to reset the filter lifetime counter manually.

- 1 Touch the power  button for 3 seconds to turn off the appliance and unplug from power socket.




- 2 Put the power plug in the power socket.
- 3 Within 15 seconds after power on, touch and hold  and  button for 3 seconds to reset the filter lifetime counter.

6 Storage

- 1 Turn off the air purifier and unplug from the power socket.
- 2 Clean the air purifier, particle sensor and the surface of the filter (see chapter "Cleaning and maintenance").
- 3 Let all parts air dry thoroughly before storing.
- 4 Wrap the filter in air tight plastic bags.
- 5 Store the air purifier, filter in a cool, dry location.
- 6 Always thoroughly wash hands after handling the filter.

7 Troubleshooting

This chapter summarizes the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, contact the Consumer Care Center in your country.

Problem	Possible solution
The appliance does not work even though it is plugged in.	<ul style="list-style-type: none"> The filter replacement alert has been on continuously but you have not replaced the corresponding filter. As a result, the appliance is now locked. In this case, replace the filter and long press  to reset the filter lifetime counter.
The airflow that comes out of the air outlet is significantly weaker than before.	<ul style="list-style-type: none"> The surface of the filter is dirty. Clean the surface of the filter (see the chapter "Cleaning and maintenance").
The air quality does not improve, even though the appliance has been operating for a long time.	<ul style="list-style-type: none"> Check if the packing material is removed from the filter. The filter has not been placed in the appliance. Make sure that the filter (FY4440/30) is properly installed. The particle sensor is wet. The humidity level in your room is high and causes condensation. Make sure that the particle sensor is clean and dry (see the chapter "Cleaning and maintenance"). Room size is large or the outdoor air quality is poor. For optimum purification performance, please close the doors and windows when operating the air purifier. There are indoor pollution resources. For instances, smoking, cooking, incense, perfume or alcohol. Filter reaches the end of life. Replace the filter with a new one.
The color of the air quality light always stays the same.	<ul style="list-style-type: none"> The particle sensor is dirty. Clean the particle sensor (see the chapter "Cleaning and maintenance").
The appliance produces a strange smell.	<ul style="list-style-type: none"> The first few times you use the appliance, it may produce a plastic smell. This is normal. However, if the appliance produces a burnt smell even if removing filter, contact your Philips dealer or an authorized Philips service center. The filter may produce smell after being used for a while because of the absorption of indoor gases. It's recommended that you reactivate the filter by putting it in direct sunlight for repeated use. If odor still exists, replace the filter.
The appliance is extra loud.	<ul style="list-style-type: none"> It's normal if the appliance runs at the Turbo mode. In the Auto mode, if the appliance is too loud, maybe the appliance runs at high speed because air quality becomes worse, or your personalized setting in App triggers a higher fan speed. You can choose the Sleep mode, or change the settings in the App. If there is abnormal sound, contact the Consumer Care Center in your country. If anything drops into air outlet, it may also cause abnormal loud sound. Immediate turn off appliance, turn appliance upside down, to get foreign objectives out of appliance.
The screen displays that the back cover is opened.	<ul style="list-style-type: none"> Shut off the power first, then install the back cover correctly. Connect the appliance with power and retry.

Problem	Possible solution
Error code "E1" displays on the screen.	<ul style="list-style-type: none"> • The motor has malfunctions. Contact the Consumer Care Center in your country.
The Wi-Fi setup is not successful.	<ul style="list-style-type: none"> • If the router your purifier is connected to is dual – band and currently it is not connecting to a 2.4GHz network, please switch to another band of the same router (2.4GHz) and try to pair your purifier again. 5GHz networks are not supported. • Web authentication networks are not supported. • Check if the purifier is within range of the Wi-Fi router. You can try to locate the air purifier closer to the Wi-Fi router. • Check if the network name is correct. The network name is case-sensitive. • Check if the Wi-Fi password is correct. The password is case-sensitive. • Retry the setup with the instructions in section "Reset the Wi-Fi connection". • The Wi-Fi connectivity can be interrupted by electromagnetic or other interferences. Keep the appliance away from other electronic devices that may cause interferences. • Check if the mobile device is in airplane mode. Make sure to have the airplane mode deactivated when connecting to the Wi-Fi network. • Consult the help section in the App for extensive and up-to-date troubleshooting tips.

8 Warranty and support

Versuni offers a two-year warranty after purchase on this product. This warranty is not valid if a defect is due to incorrect use or poor maintenance. Our warranty does not affect your rights under law as a consumer. For more information or for invoking the warranty, please visit our website www.philips.com/support.

Order parts or accessories

If you have to replace a part or want to purchase an additional part, go to your Philips dealer or visit www.philips.com/support.

If you have problems obtaining the parts, please contact the Philips Consumer Care Center in your country.

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1 重要事項

安全

在使用本產品前，請先仔細閱讀本使用手冊，並保留使用手冊以供日後參考。

為確保最佳效能，請確認您的清淨機已升級至最新版本。您可以透過 Air+ 應用程式進行升級。

危險

- 請勿用水、其他液體或是 (易燃) 清潔劑清潔產品，也請勿讓該物質進入產品內，以避免觸電和/或引起火災。
- 請勿在產品周圍噴灑殺蟲劑或芳香劑等任何易燃物質。

警告

- 插電之前請先確認產品標示的電壓是否與當地使用的電壓相符。
- 請避免將電源線放在太多人走動的區域，務請放在不會絆到人的地方。
- 如果電源線損壞，您必須將其交由飛利浦、飛利浦授權之服務中心，或是具備相同資格的技師進行更換，以免發生危險。
- 當插頭、電源線或產品本身受損時，請勿使用本產品。
- 本產品可供 8 歲以上孩童及身體、知覺或精神能力障礙者或經驗與知識缺乏者使用，但需向他們提供安全使用產品相關的監督或指示說明，且他們必須瞭解可能發生的危險。8 歲以下的孩童不應在沒有成人監督的情況下靠近產品。
- 請勿讓孩童把玩產品。
- 若無人在旁監督，不得讓孩童清潔與維護本產品。
- 請勿在出風口上方或進風口前面放置物品，擋住進出風口。
- 確定沒有異物透過出風口掉入產品。
- 請勿加熱濾網或產品，以防裝置損壞或起火危險。
- 請勿在濾網上噴灑任何液體進行清潔，否則可能損壞濾網內部結構。
- 2.4 GHz 802.11b/g/n 標準 WiFi 介面，最大輸出功率為 31.62 mW EIRP。

注意

- 本產品不可用來作為維持良好通風的設備、替代吸塵器清潔，或烹調時用來當作抽油煙機使用。
- 請一律將本產品放置在乾燥平穩的水平面上使用。
- 產品周圍須至少保留 20 公分的間隔距離，頂部則至少保留 30 公分的間隔距離。
- 請勿坐在或站在產品上。產品頂部請勿放置任何物品。
- 請勿將產品放置在冷氣機正下方，以免冷氣機滴水，造成產品發生水滴凝結的現象。
- 清潔濾網表面及/或更換濾網時，請帶好面罩和手套。
- 棄置濾網時，請將濾網封入拋棄式包裝袋內，並遵循當地衛生主管機關的建議，處理可能受感染的表面。
- 請僅使用產品專用的飛利浦原廠濾網。請勿使用其他濾網。
- 燃燒濾網可能會對人體造成不可逆危險和/或危及其他生命。請勿將濾網當成燃料，或以類似目的使用濾網。
- 切勿使用硬物敲打產品 (特別是進風口及出風口)。
- 請勿將手指或物體插入出風口或進風口，以避免身體受傷或損壞產品。
- 當您使用室內噴霧式驅蟲劑或在充滿油漬、燒香或化學煙霧的地方時，請勿使用本產品。
- 請勿在燃氣設備、加熱裝置或壁爐附近使用本產品。
- 當您要移動、清潔產品、更換濾網或進行其他維護時，請務必拔除產品插頭。
- 產品的設計適用於家戶與商業空間。預期用於室內的正常操作環境下。
- 本產品為家用產品，僅限於正常操作環境下使用。
- 請勿在潮溼環境或在溼度高或周遭溫度高的環境下使用本產品，例如浴室、廁所或廚房，或溫差變化極大的室內。
- 本產品無法清除一氧化碳 (CO) 或氫氣 (Rn)。發生燃燒意外及危險化學物品意外時，本產品無法當作安全裝置使用。
- 裝置使用的建議溫度為 5°C 至 45°C，相對溼度為 ≤85%。如未遵循建議溫度和溼度，裝置可能會停止運作或受損。

- 裝置存放的建議溫度範圍為 -20°C 至 55°C。如存放在範圍以外的極端氣候下，裝置將會受損。
- 空氣清淨機僅可當作預防病毒方案之一環，絕非對抗潛在病毒傳播的唯一解決方案。
- 噪音排放聲壓位準低於 70dB(A)。

電磁場 (EMF)

本產品符合電磁場暴露的相關適用標準和法規。。

回收

產品使用壽命結束時，請勿與一般家庭廢棄物一併丟棄。請將該產品送至政府指定的回收點進行回收。此舉能為環保盡一份心力。

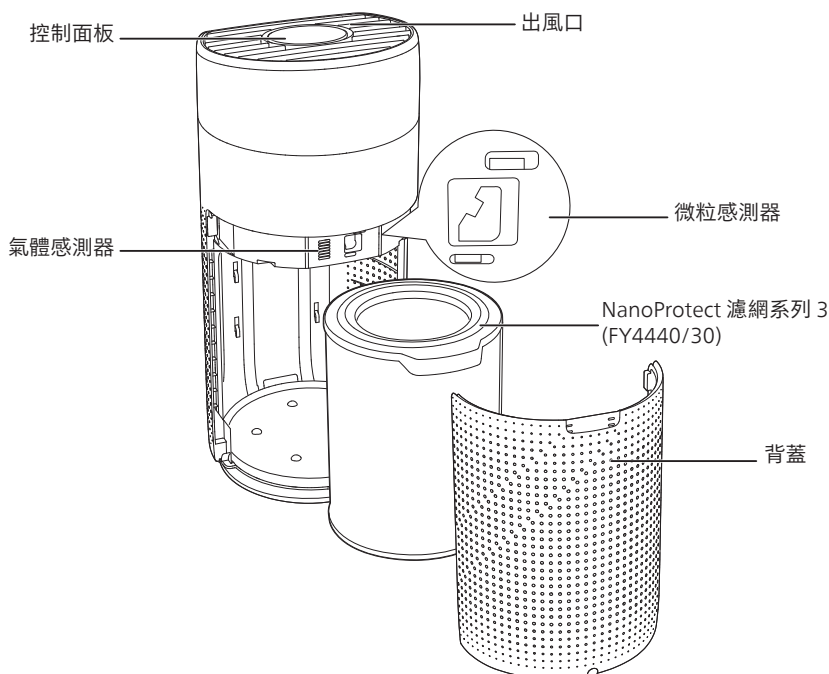
請遵循您所在國家/地區對電氣與電子產品分類收集的規定。正確處理廢棄產品有助於避免對環境和人類健康帶來負面影響。

2 您的空氣清淨機

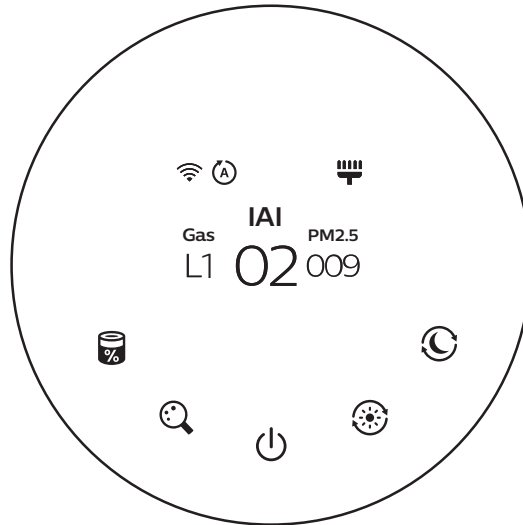
恭喜您購買空氣清淨機 AC3858。

若要獲得飛利浦提供的完整支援，請註冊您的產品：www.philips.com/welcome。

產品概覽



控制項概覽



控制按鈕

	濾網狀態/重設按鈕		顯示開關/燈光開啟/燈光關閉按鈕
	電源開關按鈕		日間模式按鈕
	夜間模式按鈕		

顯示面板

	Wi-Fi 指示燈		自動模式(日間)/抗敏睡眠模式(夜間)
	手動風速 1		手動風速 2
	加速增強模式	IAI	室內過敏原指數顯示
PM2.5	PM2.5 顯示	Gas	氣體汙染顯示
	濾網清潔警示		濾網更換警示
	兒童鎖指示燈		

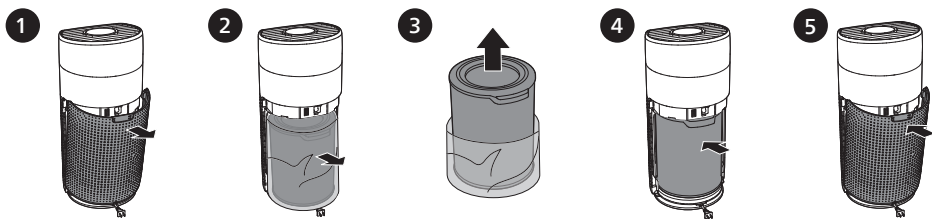
3 快速入門

安裝濾網

首次使用前，請先拆下濾網所有包裝材料。

備註：請確定已從電源插座拔除空氣清淨機的電源插頭後，再安裝濾網。

- 1 拉動背蓋並將其從產品上取下。



- 2 從產品拉出濾網。
- 3 拆下空氣淨化濾網的所有包裝材料。
- 4 將濾網裝回產品。
- 5 將背蓋重新裝回。

瞭解 Wi-Fi 指示燈



Wi-Fi 圖示狀態	Wi-Fi 連線狀態
閃爍橘燈	正在連線至智慧型手機
穩定橘燈	已連線至智慧型手機
閃爍白燈	正在連線至伺服器
穩定白燈	已連線至伺服器
	Wi-Fi 功能已停用

Wi-Fi 連線

備註：

- 不支援公司/企業網路 (如憑證、網路設定檔)。建議於專為 IoT 裝置建立的專用網路或 WPA2-Personal 網路上設定飛利浦空氣清淨機。
- 如需在受管理網路上協助設定，Air+ 應用程式有提供組態詳細資料 (如 Mac 位址)。

第一次設定 Wi-Fi 連線

- 1 從 App Store 或 Google Play 下載並安裝飛利浦「Air+」應用程式。
- 2 將空氣清淨機的插頭插入電源插座，然後按下  以開啟空氣清淨機。
↳ 第一次使用時，Wi-Fi 指示燈  會閃爍橘光。
- 3 請確定智慧型手機或平板裝置已成功連線至您的 Wi-Fi 網路。
- 4 啟動「Air+」應用程式並按一下「連接新裝置」，或按下畫面上方的「+」按鈕。依照螢幕指示將空氣清淨機連接至您的網路。







備註：

- 不支援企業/額外網頁驗證網路。
- 此說明僅在第一次設定空氣清淨機時才適用。如果網路已變更或需要再次執行設定，請參閱第 23 頁的「重設 Wi-Fi 連線」單元。
- 如要將一台以上的空氣清淨機連線到智慧型手機或平板裝置，必須逐一設定。
- 務請確定您的智慧型手機或平板裝置與空氣清淨機之間的距離少於 10 公尺，且沒有任何阻礙物。

重設 Wi-Fi 連線

備註：

- 在預設網路已變更時重設 Wi-Fi 連線。
- 1 將空氣清淨機的插頭插入電源插座，然後按下  以開啟空氣清淨機。
 - 2 同時按下  和  3 秒鐘，直到聽到嗶聲。
↳ 此時空氣清淨機會進入配對模式。
↳ Wi-Fi 指示燈  會閃爍橘光。
 - 3 請依照「第一次設定 Wi-Fi 連線」一節的步驟 3-4 進行。

4 使用空氣清淨機

瞭解空氣品質指示燈

空氣清淨機電源開啟後，空氣品質指示燈會自動亮起，並依序閃爍所有燈色。在約 30 秒後，微粒感測器會選擇符合周遭空氣粒子品質的相應顏色。

空氣品質指示燈的顏色取決於 IAI、PM2.5 及氣體讀數間的最高風險指數。

空氣品質指示燈顏色	空氣品質等級
藍色	良好
藍色 - 紫色	普通
紫色 - 紅色	不良
紅色	非常不良

IAI

專業級的 **AeraSense** 感測器能偵測到室內空氣過敏原的等級，並提供 1 到 12 的數據回饋資訊，顯示室內空氣過敏原的潛在危險等級。1 表示空氣品質最佳。

IAI 等級	空氣品質指示燈顏色
1-3	藍色
4-6	藍色 - 紫色
7-9	紫色 - 紅色
10-12	紅色

PM2.5

AeraSense 感應技術能夠精確地偵測到空氣中最細小的微粒變化並快速反應。還能提供即時的 PM2.5 回饋資訊，讓您安心無憂。

大部分室內空氣汙染物未達 PM2.5 – 代表空氣微粒汙染物小於 2.5 微米。一般室內細小粒子來源為煙味、烹飪與燃燒的蠟燭。部分空氣中傳播的細菌和最小的黴菌孢子、寵物過敏原及塵蟎過敏原粒子也未達 PM2.5。

PM2.5 等級	空氣品質指示燈顏色
≤12	藍色
13-35	藍色 - 紫色
36-55	紫色 - 紅色
>55	紅色

氣體



配備進階氣體感測器，範圍從 L1 到 L4 的顯示器會顯示潛在有害氣體的等級變更 (包括揮發性有機物 (VOC)、異味等)。L1 表示空氣品質最佳。

氣體等級	空氣品質指示燈顏色
L1	藍色
L2	藍色 - 紫色
L3	紫色 - 紅色
L4	紅色

開關機

備註：

- 為達最佳淨化效能，請關閉門窗。
- 進風口或出風口需遠離窗簾。

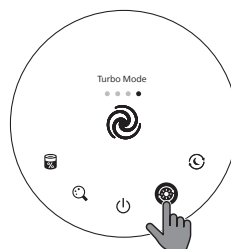
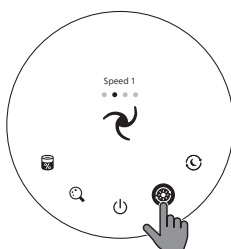
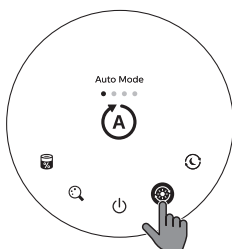
- 1 將空氣清淨機的插頭插入電源插座。
- 2 按下  即可開啟空氣清淨機的電源。
 - ↳ 首次使用時，應用程式的 QR 碼會顯示在螢幕上，您可以掃描並下載應用程式。
 - ↳ 空氣清淨機會以自動模式運作，螢幕中央會顯示 IAI。
 - ↳ 測量空氣品質後，空氣清淨機會自動切換顯示讀數最高的 IAI、PM2.5 和氣體。
- 3 按住  按鈕 3 秒鐘即可關閉空氣清淨機的電源。



備註：如果空氣清淨機在電源關閉之後保持連接至電源插座，則當空氣清淨機再次開啟時，會以先前的設定運作。

變更日間模式設定

按下  按鈕即可選擇自動模式、風速 1、風速 2 或加速增強模式。



自動模式 (A)：在自動模式中，雙重感測器會即時感測空氣品質，且產品會根據周遭空氣品質自動調整風速。

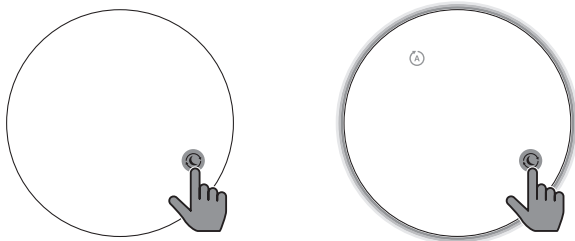
控制面板會根據環境光線自動調整顯示幕亮度。

手動風速 (🌀 和 🌀)：在手動模式中，空氣清淨機會以風速 1 或風速 2 運作。





加速增強模式 (🌀)：在加速增強模式中，空氣清淨機會以最高速度運作。

變更夜間模式設定

按下  按鈕即可選擇一般睡眠模式或抗敏睡眠模式。



一般睡眠模式：在一般睡眠模式中，空氣清淨機會以低速安靜地運作。3 秒後， 按鈕會變暗，所有燈光和按鈕都會關閉。

抗敏睡眠模式 ()：在抗敏睡眠模式中，空氣清淨機會應對夜間出現灰塵的情況，並將裝置切換至更強勁的模式 – 同時保持適合睡眠的音量。螢幕上會顯示  指示燈。 和  會變暗，其他按鈕都會關閉。

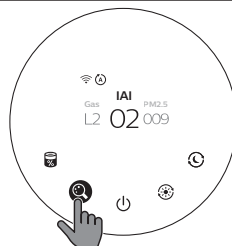
按下任何按鈕可從睡眠模式中喚醒。如果在 3 秒內沒有後續操作，所有燈光會再度變暗。

切換顯示指示燈

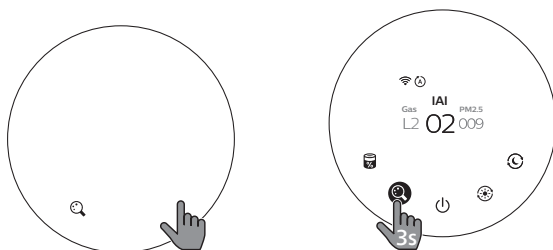
備註：

- 預設會在螢幕中央顯示 IAI 等級。

- 1 觸控  按鈕一次可切換顯示指示燈。



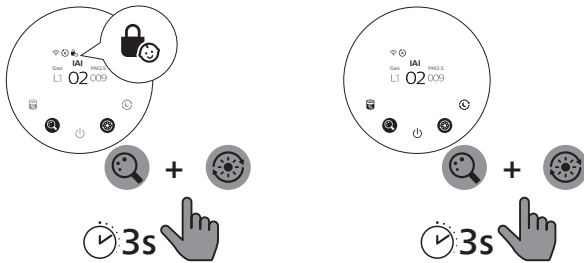
使用開/關燈按鈕



使用光線感應器時，控制面板會根據環境光線自動開啟、關閉或調暗。當環境光線變暗時，控制面板會關閉或變暗。您可以按下任何按鈕以喚醒所有燈號。如果沒有進一步的操作，所有燈號將會關閉或變暗，以配合環境光源。

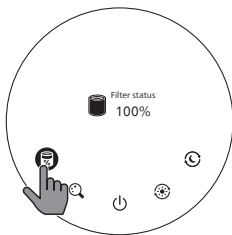
按住  按鈕 3 秒，即可手動關閉所有燈光和控制面板。按下任何按鈕即可喚醒所有燈號。

設定兒童鎖



- 1 按住 ☹️ 及 ☹️➡️ 按鈕 3 秒鐘，可啟動兒童鎖。
 - ↳ 螢幕上會顯示 🛡️。
 - ↳ 只有 ☹️ 和 ☹️➡️ 按鈕會亮起，其他按鈕會變暗。3 秒後，所有按鈕都會亮起。
- 2 再次按住 ☹️ 及 ☹️➡️ 按鈕 3 秒鐘，即可停用保護鎖。
 - ↳ 🛡️ 會自螢幕消失。
 - ↳ 所有按鈕亮起。

檢查濾網狀態



- 按下濾網狀態檢查/重設 🗑️ 按鈕，以檢查濾網使用壽命狀態。
 - ↳ 濾網的剩餘使用壽命百分比會顯示在螢幕上。

圖示顏色	濾網更換指示	顯示 (%)
藍色	最佳使用壽命	16-100
藍色 - 紫色	使用壽命長久	9-15
紫色 - 紅色	使用壽命將盡	4-8
紅色	使用壽命結束，請更換濾網	0-3

備註：如果 3 秒後沒有任何操作，產品會返回正常顯示。


5 清潔與維護

備註：

- 進行清潔前，請務必先拔掉電源插頭。
- 切勿將產品浸入水中或其他液體中。
- 切勿使用漂白劑或酒精等具磨蝕性、刺激性或易燃性的洗劑清潔產品的任何部分。
- 請勿使用任何液體 (包括水) 清潔濾網。
- 請勿試圖以吸塵器清理微粒感測器和氣體感測器。

清潔排程



頻率	清潔方法
必要時	使用溼布擦拭產品的織物部分，然後用柔軟的乾布擦拭產品的塑膠部分
	清潔空氣出風口護蓋
每兩個月	使用乾棉棒清潔微粒感測器
當螢幕顯示  時	清潔濾網表面

清潔空氣清淨機的機體

定期清潔空氣清淨機的內部與外殼，可避免累積灰塵。

- 1 使用溼布輕輕擦拭織物表面。
- 2 使用柔軟乾布清潔空氣清淨機與出風口的內外部。

備註：

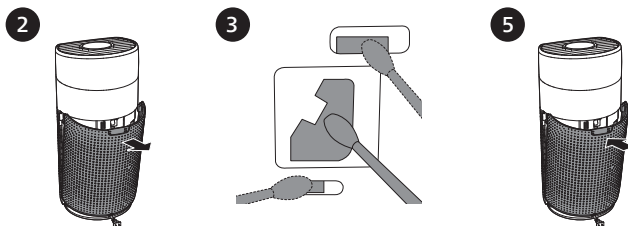
- 不可移除覆蓋於本產品上的織物。
- 請勿使用熱水、酒精和強效清潔劑來清潔織物。

清潔微粒感測器

每 2 個月清潔一次微粒感測器，可確保產品發揮最佳效果。

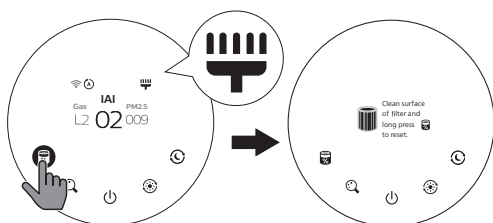
備註：

- 若在佈滿灰塵的環境中使用空氣清淨機，可能需要更常清潔。
- 若房間溼度過高，微粒感測器可能有水滴凝結，在這種情況下，縱使空氣品質良好，空氣品質指示燈也可能指示空氣品質不佳。若發生此情況，請清潔微粒感測器。
- 不需要清潔氣體感測器。



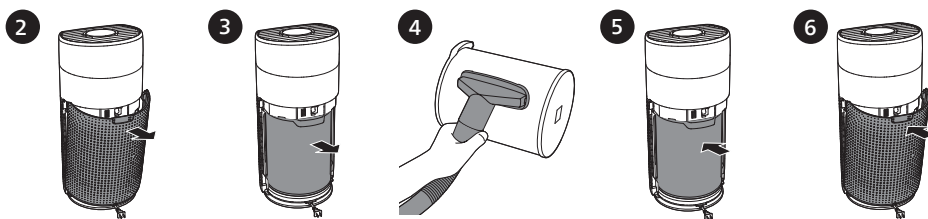
- 1 關閉空氣清淨機的電源，從電源插座拔掉插頭。
- 2 拉動背蓋並將其從產品上取下。
- 3 使用溼棉棒清潔微粒感測器。
- 4 使用乾棉棒擦乾所有零件。
- 5 將背蓋重新裝回。

清潔濾網表面

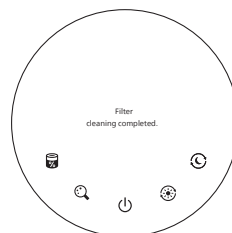


濾網警示燈狀態	動作
濾網清潔警示 會顯示在螢幕上	使用吸塵器清潔濾網表面。

- 1 關閉空氣清淨機的電源，從電源插座拔掉插頭。




- 2 拉動背蓋並將其從產品上取下。
- 3 從產品拉出濾網。
- 4 使用吸塵器清潔濾網表面。
- 5 將濾網裝回產品。
- 6 將背蓋重新裝回。
- 7 將空氣清淨機的插頭插入電源插座。
- 8 按下 按鈕以開啟產品電源。
- 9 按住濾網狀態檢查/重設按鈕 3 秒以重設濾網清潔時間。
 ↳ 螢幕會顯示「Filter cleaning completed」(濾網清潔完成) 訊息。
- 10 清潔濾網後請徹底清洗雙手。



更換濾網

瞭解健康保護鎖


本空氣清淨機配備了濾網更換指示燈，用以確認空氣清淨機運作時空氣淨化濾網處於最佳狀態。需要更換濾網時，濾網更換警示  會亮起紅燈。

若未及時更換濾網，空氣清淨機會停止運作並自動鎖定，以保護房內的空氣品質。請盡快更換濾網。

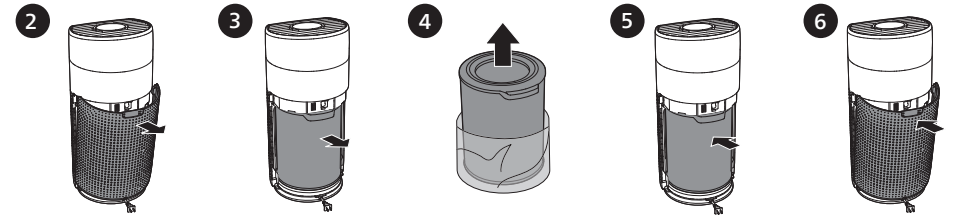
更換濾網



備註：

- 濾網不可水洗或重複使用。
- 更換濾網前，請務必關閉空氣清淨機電源，再從電源插座拔掉插頭。

濾網警示燈狀態	動作
濾網更換警示  亮起	更換 NanoProtect 濾網系列 3 (FY4440/30)

1 關閉空氣清淨機的電源，從電源插座拔掉插頭。



- 2 拉動背蓋並將其從產品上取下。
- 3 從產品拉出濾網。
- 4 拆下新濾網的所有包裝材料。
- 5 將新濾網裝到產品上。
- 6 將背蓋重新裝回。
- 7 將空氣清淨機的插頭插入電源插座。
- 8 按下  按鈕以開啟產品電源。
- 9 按住濾網狀態檢查/重設按鈕  3 秒以重設濾網使用壽命計時器。
- 10 更換濾網後請徹底清洗雙手。

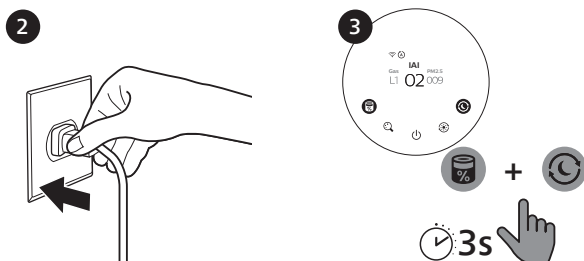
備註：請勿嗅聞濾網，因為它收集了空氣中的污染物。



濾網重設

您甚至可以在螢幕上出現濾網更換警示 () 之前更換濾網。更換濾網後，您需要手動重設濾網使用壽命計時器。

- 1 按住電源 () 按鈕 3 秒鐘，關閉產品電源，並從電源插座拔除插頭。



- 2 將電源插頭插入插座。
- 3 電源開啟後 15 秒內，按住 () 和 () 按鈕 3 秒，可重設濾網使用壽命計時器。

6 收納

- 1 關閉空氣清淨機的電源，從電源插座拔掉插頭。
- 2 清潔空氣清淨機、微粒感測器和濾網表面 (請參閱「清潔與維護」單元)。
- 3 收納之前，請確保所有零件徹底風乾。
- 4 將濾網包在氣密塑膠袋中。
- 5 將空氣清淨機和濾網存放在涼爽乾燥處。
- 6 接觸過濾網後，請務必徹底清洗雙手。

7 疑難排解

本單元概述您使用本產品時可能遇到的最常見問題。如果您無法利用以下資訊解決您遇到的問題，請聯絡您所在國家/地區的客戶服務中心。

問題	可能的解決方法
產品即使已插電也無法運作。	<ul style="list-style-type: none"> 濾網更換警示持續亮起，但未更換相應濾網。結果導致產品鎖定。在此情況下，請更換濾網並長按  即可重設濾網使用壽命計時器。
出風口流出的風速比之前慢很多。	<ul style="list-style-type: none"> 濾網表面髒汙。清潔濾網表面 (請參閱「清潔與維護」單元)。
即使產品已經長時間運作，空氣品質仍未獲得改善。	<ul style="list-style-type: none"> 請檢查是否已拆下濾網的包裝材料。 濾網尚未裝入產品中。請確認濾網 (FY4440/30) 已正確安裝。 微粒感測器潮溼。室內的溼度很高，造成水珠凝結。請確認微粒感測器乾淨且乾燥 (請參閱「清潔與維護」單元)。 房間很大，或戶外空氣品質不佳。為獲得最佳淨化效能，請在操作空氣清淨機時關閉門窗。 有室內汙染源。例如吸煙、烹飪、薰香、使用香水或酒精。 濾網使用壽命已盡。更換新的濾網。
空氣品質指示燈的顏色一直維持不變。	<ul style="list-style-type: none"> 微粒感測器髒汙。清潔微粒感測器 (請參閱「清潔與維護」單元)。
使用產品時發出異味。	<ul style="list-style-type: none"> 使用本產品的前幾分鐘，可能會產生塑膠味。此為正常現象。然而，如果取下濾網後產品依然發出焦味，請聯絡您的飛利浦經銷商或授權的飛利浦服務中心。使用一段時間之後，濾網可能會因為吸收室內氣體而產生異味。建議將濾網拿到陽光下曝曬以供重複使用。如果異味仍然存在，請更換濾網。
產品噪音太大。	<ul style="list-style-type: none"> 產品以加速增強模式運作時，這是正常現象。 在自動模式中，如果產品聲音太大，可能是因為空氣品質變差使得產品以高速運轉，或是應用程式的個人化設定觸動風扇速度提高。您可以選擇睡眠模式，或在應用程式中變更設定。 如果出現異常聲音，請聯絡所在國家/地區的客戶服務中心。 如果有任何東西掉入出風口，可能也會造成異常大的聲響。立即關閉產品電源，將產品上下顛倒放置，從產品中取出異物。
螢幕顯示背蓋開啟。	<ul style="list-style-type: none"> 請先關閉電源，然後正確安裝背蓋。連接產品電源並重試。
螢幕顯示「E1」錯誤代碼。	<ul style="list-style-type: none"> 馬達故障。請聯絡您所在國家/地區的客戶服務中心。
Wi-Fi 設定不成功。	<ul style="list-style-type: none"> 如果清淨機連接的路由器為雙波段，且目前並未連接至 2.4GHz 網路，請切換到相同路由器的另一個波段 (2.4GHz) 並嘗試再次配對您的清淨機。不支援 5GHz 網路。 不支援 Web 認證網路。 檢查清淨機是否位於 Wi-Fi 路由器的範圍內。您可以嘗試將空氣清淨機移近 Wi-Fi 路由器。 檢查網路名稱是否正確。網路名稱需區分大小寫。 檢查 Wi-Fi 密碼是否正確。密碼需區分大小寫。 請依照「重設 Wi-Fi 連線」一節的指示重試設定。 Wi-Fi 連線可能受到電磁干擾或其他干擾而中斷。請讓本產品盡量遠離可能造成干擾的其他電子裝置。 檢查行動裝置是否處於飛航模式。連接至 Wi-Fi 網路時，請務必先停用飛航模式。 請參閱應用程式的說明區段，以深入掌握最新的疑難排解秘訣。

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訂購零件或配件

如果您必須更換零件或想購買其他零件，請聯絡您的飛利浦經銷商，或造訪 www.philips.com/support。如果您有取得零件方面的問題，請聯絡您所在國家/地區的飛利浦客戶服務中心。

NCC警語：

設備名稱：飛利浦空氣清淨機，型號（型式）：AC3858/86 Equipment name Type designation (Type)						
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr ⁺⁶)	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
電源線組	○	○	○	○	○	○
塑膠外殼	○	○	○	○	○	○
電源板組件	○	○	○	○	○	○
電機組件	○	○	○	○	○	○
主電路板組件	○	○	○	○	○	○

備考1：“超出 0.1 wt %”及“超出 0.01 wt %”係指限用物質之百分比含量超出百分比含量基準值。

Note 1 : “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考2：“○”係指該項限用物質之百分比含量未超出百分比含量基準值。

Note 2 : “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考3：“—”係指該項限用物質為排除項目。

Note 3 : The “—” indicates that the restricted substance corresponds to the exemption.



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