

## 隨時為您提供協助

請至以下網址註冊您的產品並取得支援：  
www.philips.com/welcome



HR2210

EN User manual

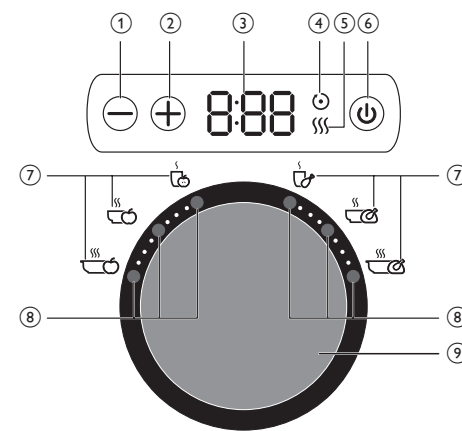
ZHT 使用手冊

**PHILIPS**

### 1 Product Overview 產品概覽



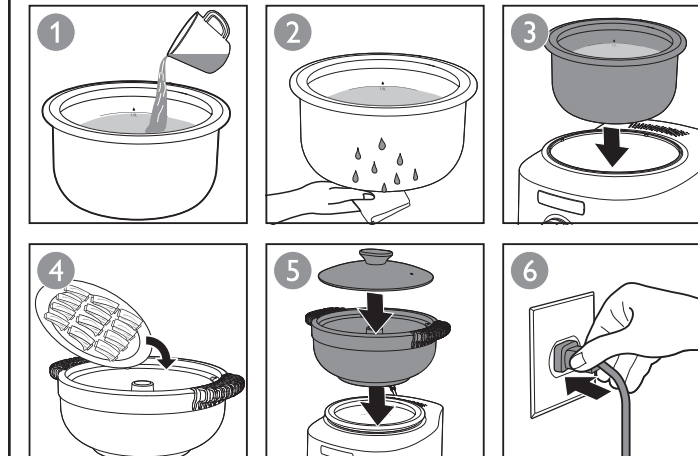
### 2 Controls Overview 控制項概覽



- |  |                         |
|--|-------------------------|
| ① Decrease button for preset timer   | 預約定時器的減按鈕               |
| ② Increase button for preset timer   | 預約定時器的加按鈕               |
| ③ Timer display  | 定時器顯示幕                  |
| ④ Working indicator  | 運作中指示燈                  |
| ⑤ Warm keeping indicator   | 保溫指示燈                   |
| ⑥ On/Off button  | 開/關按鈕                   |
| ⑦ Cooking programs   | 烹調程式                    |
| ⑧ Cooking program indicators - only light up when the corresponding function is selected | 烹調程式指示燈 - 僅於選擇相應功能時才會亮起 |
| ⑨ Start button   | 開始按鈕                    |

Type of soup 湯品類型	Cooking programs 烹調程式	Cooking time 烹調時間	Result 成品
Salty soup 鹹湯品	Fast cooking 快速烹調	2 hours 2 小時	Sufficient for 2-3 persons 足供 2-3 人份
	Standard cooking 標準烹調	4 hours 4 小時	Sufficient for 3-4 persons 足供 3-4 人份
	Slow cooking 慢速烹調	6 hours 6 小時	Sufficient for 4-5 persons with more tender meat 足供 4-5 人份，肉質更軟嫩
Sweet soup 甜湯品	Fast cooking 快速烹調	2 hours 2 小時	Sufficient for 2-3 persons 足供 2-3 人份
	Standard cooking 標準烹調	3 hours 3 小時	Sufficient for 3-4 persons 足供 3-4 人份
	Slow cooking 慢速烹調	4 hours 4 小時	Sufficient for 4-5 persons with more tender taste 足供 4-5 人份，口感更滑嫩

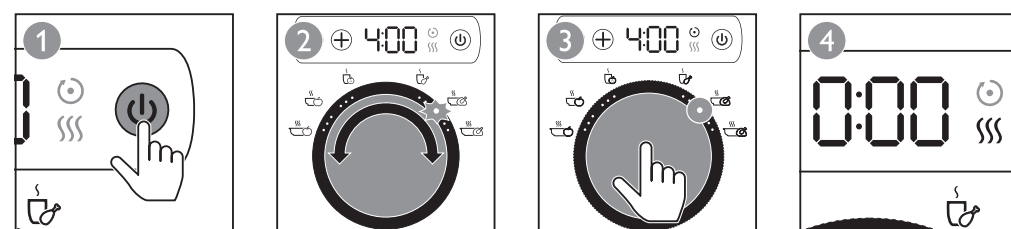
### 3 Preparations before cooking 烹調前置準備



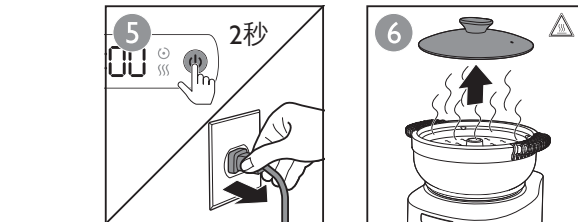
- Note:**
- Add water to the water level indication on the inside of the water pot.
  - Do not use this appliance on an unstable or uneven surface.
  - Blanch the meat before putting it in the food pot.
  - To avoid scalding, assemble the anti-scalding silicon pot holder. (Note: Assemble the pot holder on the handles first, and then round the silicon ring on the edge of the food pot.)

- 注意：**
- 請將水加到水鍋內部的水位標示處。
  - 請勿在不穩或不平的表面上使用本產品。
  - 肉類請先經汆燙，再放入食物鍋。
  - 為避免燙傷，請安裝防燙傷鍋把矽膠護套。(注意：請先將鍋把護套裝到鍋把上，再將矽膠環套上食物鍋鍋緣。)

### 4 Using the appliance 使用本產品

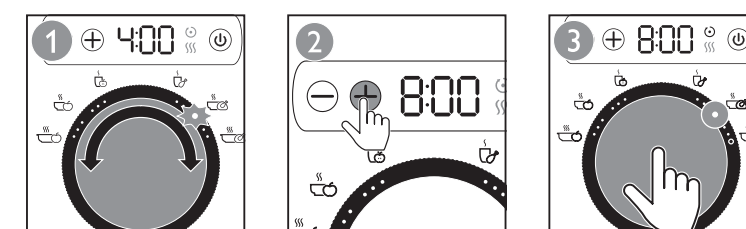


- Note:**
- After the cooking program is selected, press the start button (refer to fig. 3).
  - Put all the ingredients in the food pot before cooking. Try not to add ingredients during cooking.
  - If you need to open the lid during cooking or shortly after the cooking process is finished, take extra caution of the steam to avoid getting burnt.
  - The cooking process will be finished when 0:00 displays on the screen.
  - After the cooking is finished, the appliance will stay at warm keeping mode for 1 hour.



- 注意：**
- 選擇烹調程式之後，按下開始按鈕 (請參閱圖 3)。
  - 先將所有食材放入鍋中，再進行烹調。盡量不要在烹煮過程中加入食材。
  - 若您必須在烹煮期間或烹煮結束不久後掀開鍋蓋，請格外留意可能冒出蒸氣，以防燙傷。
  - 當螢幕上顯示 0:00 時，即代表烹煮程序完成。
  - 烹煮完成之後，產品會維持保溫模式 1 小時。

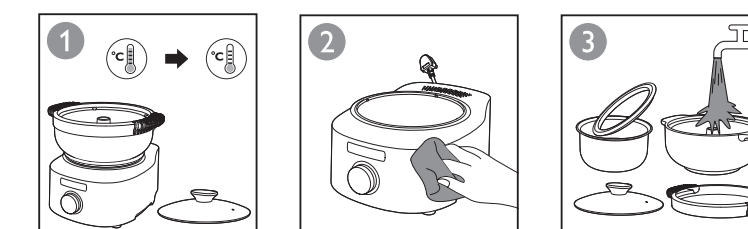
### 5 Preset time for delayed cooking 延遲烹煮預設時間



- Note:**
- After the program you need is selected, press "+" or "-" to set the preset time. For example, if the current time is 10:00 in the morning and you want your soup ready at 18:00 in the evening (8 hours later), you can set the preset time to 8:00. The cooking program will start at a later time, and finishes at 18:00.

- 注意：**
- 選擇所需程式之後，按下「+」或「-」即可設定預約時間。例如，若目前時間為上午 10:00，而您希望湯品在晚上 18:00 (8 小時後) 完成，您可將預約時間設為 8:00。此烹調程式會於稍晚啟動，並於 18:00 完成。

### 6 Cleaning 清潔



- Note:**
- Before cleaning, make sure the appliance is switched off and unplugged.
  - Make sure that the pots and sealing ring cool down to room temperature before cleaning.
  - Only clean the pots with a soft cloth.
  - Disassemble the sealing ring before cleaning the water pot. Wash the sealing ring and water pot separately.
  - Clean the exterior of the base with a soft clean cloth.
  - You can disassemble the anti-scalding silicon pot holder and clean it with tap water. (Note: Take the silicon ring off the edge of the food pot first, and then remove the pot holder from the handles.)

- 注意：**
- 請先確認已將產品電源關閉並拔除插頭，再進行清潔。
  - 請先確認鍋具與密封環已冷卻至室溫，再進行清潔。
  - 請僅以軟布清潔鍋具。
  - 請先拆下密封環，再清理水鍋。分開清洗密封環和水鍋。
  - 以乾淨軟布清潔機座外部。
  - 您可拆下防燙傷鍋把矽膠護套，以自來水沖洗。(注意：請先將矽膠環從食物鍋鍋緣取下，再將鍋把護套從鍋把移除。)





## 1 Your Chi-pot soup maker

Congratulations on your purchase, and welcome to Philips!  
To fully benefit from the support that Philips offers, register your product at [www.philips.com/welcome](http://www.philips.com/welcome).

## 2 Important

Read this user manual carefully before you use the appliance, and save it for future reference.

### Warning

- This appliance is intended for household use only.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to make sure that they do not play with the appliance.
- Check if the voltage indicated on the appliance corresponds to the local power voltage before you connect it.
- Only connect the appliance to a grounded power outlet. Always make sure that the plug is inserted firmly into the power outlet.
- Make sure that the damaged power cord is replaced by Philips, a service center authorized by Philips or similarly qualified persons in order to avoid a hazard.
- Do not use this appliance on an unstable or uneven surface.
- Do not exceed the water level indication when filling the water pot with water. This is to avoid overflow
- Do not plug in or unplug the appliance with wet hands.
- Before plugging in the appliance, make sure the heating element, temperature sensor and exterior of the water pot are clean and dry. Residues on them could lead to malfunction of the appliance.
- Make sure to put the water pot in the base before you plug in and switch on the appliance.
- Beware of the hot steam that comes out of the steam vent during steaming or when you remove the lid. Keep your hands and face away from the steam vent of the food pot and the one on the lid to avoid scalding yourself with the steam.
- The food pot becomes hot during cooking. Do not get too close to the pot or touch it with your hands to avoid scalding.
- When you open the lid during cooking, beware of the hot steam coming out of the food pot to avoid scalding. When you check the food status, use an utensil with a longer handle.
- Do not move the appliance when it is working.
- Do not remove the water pot before it cools down to room temperature and the appliance is unplugged.
- After the cooking is finished, take extra caution when removing the lid and keep it away from your body. Beware of the condensation to avoid scalding.
- Do not clean the water pot and food pot before they have cooled down to room temperature.
- Do not immerse the base in water nor rinse it under the tap.
- Do not use the water pot or food pot on open flame or on/in other heating appliances.
- Do not expose the appliance to high temperature, nor put it on or near an operating or still hot stove or cooker.
- Do not connect the appliance to an external timer to avoid hazards.
- Do not use the appliance if the plug, the power cord, the base, or the appliance itself is damaged.

## Electromagnetic fields (EMF)

This Philips appliance complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

### Recycling

Never dispose your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potentially negative consequences on the environment and human health.



## 3 Troubleshooting

This chapter summarizes the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, contact the Consumer Care Center in your country.

Problem	Possible cause	Solution
The On/Off button is not responsive	The plug is not firmly inserted	Check and put the plug in the socket properly
	Malfunction of the main circuit board	Take the appliance to a service center authorized by Philips
There is a popping sound during cooking	Water drops on the outside of the water pot makes a popping sound when being heated up	Wipe the outside of the water pot dry before cooking
The heating plate works but the cooking indicator does not light up	Malfunction of the main circuit board	Take the appliance to a service center authorized by Philips
The heating pate does not work and the cooking indicator does not light up	The appliance is not plugged in	Check if the appliance is plugged in
	Malfunction of the main circuit board	Take the appliance to a service center authorized by Philips
The cooking indicator lights up but the heating plate does not work	Malfunction of the main circuit board	Take the appliance to a service center authorized by Philips
	Malfunction of the heating plate	Take the appliance to a service center authorized by Philips
The appliance does not work	You did not press the start button	Press the start button
	The heating plate is damaged or the water pot is deformed	Take the appliance to a service center authorized by Philips

Problem	Possible cause	Solution
Error code "Err" flashes on the LED screen	Water in the water pot has dried up	Switch off the appliance and unplug. Add water to the water level indication, plug in and switch on the appliance to cook again
	Malfunction of the circuit board	Take the appliance to a service center authorized by Philips
Error code "E1" flashes on the LED screen	There is an open circuit in the bottom sensor	Take the appliance to a service center authorized by Philips
Error code "E2" flashes on the LED screen	There is a short circuit in the bottom sensor	Take the appliance to a service center authorized by Philips
There is not enough soup	You did not use enough water	Add water to the water level indication
	The cooking environment is not properly sealed	Check if the sealing ring is well assembled, and if the lid is closed properly
The appliance does not switch to warm keeping mode after the cooking process is finished	Malfunction of the circuit board	Take the appliance to a service center authorized by Philips
Water leaks out of the water pot	Too much water in the water pot	Add water to the water level indication
Steam comes out of the appliance during cooking	This is normal	No action needed
Water leaks out of the appliance during cooking	There is too much water in the water pot	Add water and food according to the recipe
There is unpleasant smell during cooking	There are food residues on the heating plate	Check the heating plate and remove the residues
After using it for some time, the food pot is discolored	Food ingredients with deep color are used during cooking	This is normal for the pottery material, and does not affect normal usage

## 4 Guarantee and service

If you need information or if you have a problem, please visit the Philips website at [www.philips.com](http://www.philips.com) or contact the Philips Consumer Care Center in your country (you can find its phone number in the worldwide guarantee leaflet). If there is no Consumer Care Centre in your country, go to your local Philips dealer.

## 1 您的汽鍋醇湯煲

感謝您購買本產品。歡迎來到飛利浦的世界！請至 [www.philips.com/welcome](http://www.philips.com/welcome) 註冊您的產品，以獲得飛利浦提供的完整支援。

## 2 重要事項

在您使用本產品前，請先仔細閱讀本使用手冊，並保留使用手冊以供日後參考。

### 警示

- 本產品僅供家用。
- 本產品不適合供下列人士 (包括小孩) 使用：身體官能或心智能力退化者，或是經驗與使用知識缺乏者。他們需要負責其安全的人員在旁監督，或指示本產品的使用方法，方可使用。請勿讓孩童將產品當成玩具。
- 在您連接電源之前，請檢查本地的電源電壓是否與產品上所示的電壓相符。
- 本產品僅可與已接地的電源插座連接。務必確保插頭穩固插到電源插座中。
- 務請將損壞的電線交由飛利浦、飛利浦授權之服務中心，或是具備相同資格的技師進行更換，以免發生危險。
- 請勿在不穩或不平的表面上使用本產品。
- 為水鍋注水時，請勿超過水位標示處，以防溢出。
- 為本產品插上或拔掉電源時，請確保雙手乾燥。
- 請先確認加熱元件、溫度感應器與水鍋外部清潔乾燥，再將產品插上電源。若上述部位留有殘渣，可能導致產品故障。
- 請確認已將水鍋放入機座，再插上電源和開啟產品。
- 進行蒸煮或打開鍋蓋時，請留意從蒸氣通氣孔冒出的高溫蒸氣。手和臉必須遠離食物鍋和鍋蓋上的蒸氣通氣孔，以免被高溫蒸氣燙傷。
- 食物鍋在烹煮期間會變燙。請勿太接近鍋具或用手碰觸，以免燙傷。
- 若於烹煮期間打開鍋蓋，請留意從食物鍋冒出的高溫蒸氣，以免燙傷。檢查食物狀態時，請使用長把手廚具。
- 本產品運作時，請勿移動。
- 在水鍋冷卻至室溫，並拔除產品插頭之前，請勿取出水鍋。
- 烹煮完成後，請在打開鍋蓋時格外留意，並讓鍋蓋遠離身體。請留意凝結的水珠，以免燙傷。
- 在水鍋與食物鍋冷卻至室溫之前，請勿進行清潔。
- 請勿將機座浸入水中或置於水龍頭下沖洗。
- 請勿以明火加熱水鍋或食物鍋，或將水鍋或食物鍋放上/放入其他加熱裝置。
- 請勿將本產品暴露在高溫下，也勿放置在運作中或尚有餘溫的爐子或廚具上方或附近。
- 請勿將本產品加裝外部定時器，以免發生危險。
- 如果插頭、電源線、機座或產品本身受損，則請勿使用。

## 電磁場 (EMF)

本飛利浦產品符合所有電磁場暴露的相關適用標準和法規。

### 回收

請勿將您的產品與其他家用廢棄物共同丟棄。請瞭解當地電子及電器廢棄物的垃圾分類相關法規。正確處理廢棄產品有助於避免對環境和人類健康帶來負面影響。



## 3 疑難排解

本單元概述您使用本產品時可能遇到的最常見問題。如果您無法利用以下資訊解決您遇到的問題，請聯絡您所在國家/地區的客戶服務中心。

問題	可能原因	解決方法
開/關按鈕沒有反應	插頭未穩固插好	進行檢查並將插頭妥善插入電源插座
	主電路板故障	請將產品送至飛利浦授權之服務中心
烹煮期間發出噗噗聲	水鍋外部的水滴受到加熱時會發出噗噗聲	烹煮前請擦乾水鍋外部
加熱元件運作正常，但烹調顯示燈並未亮起	主電路板故障	請將產品送至飛利浦授權之服務中心
	產品未插電	請檢查產品是否已插電
加熱元件無法運作，且烹調顯示燈並未亮起	主電路板故障	請將產品送至飛利浦授權之服務中心
	主電路板故障	請將產品送至飛利浦授權之服務中心
烹調指示燈亮起，但加熱元件無法運作	主電路板故障	請將產品送至飛利浦授權之服務中心
	加熱元件故障	請將產品送至飛利浦授權之服務中心
產品無法運作	您沒有按下開始按鈕	按下開始按鈕
	加熱元件損壞，或水鍋變形	請將產品送至飛利浦授權之服務中心
LED 螢幕上閃爍錯誤代碼「Err」	水鍋中的水已燒乾	關閉產品電源，並拔除插頭。將水加到水位標示處，插入電源，開啟產品，再度進行烹調
	電路板故障	請將產品送至飛利浦授權之服務中心
LED 螢幕上閃爍錯誤代碼「E1」	底部感應器發生開路	請將產品送至飛利浦授權之服務中心
LED 螢幕上閃爍錯誤代碼「E2」	底部感應器發生短路	請將產品送至飛利浦授權之服務中心
湯量不足	您未放入足夠水量	請將水加到水位標示處
	烹調環境未妥善密封	檢查密封環是否正確組裝，鍋蓋是否妥善蓋好
產品在烹調程序完成後未切換至保溫模式	電路板故障	請將產品送至飛利浦授權之服務中心
水從水鍋溢出	水鍋的水太多	請將水加到水位標示處
烹調期間產品冒出蒸氣	這是正常現象	無需採取動作
烹調時水從產品溢出	水鍋的水太多	依照食譜加入水與食物
烹調時產生難聞氣味	加熱元件殘留食物殘渣	請檢查加熱元件並清除殘渣
食物鍋在使用一段時間後變色	烹調時使用深色食材	這是陶質產品會產生的正常現象，不影響正常使用

## 4 保固與服務

若您需要相關資訊，或是有任何問題，請造訪飛利浦網站：[www.philips.com](http://www.philips.com)，或聯絡您所在國家/地區的飛利浦客戶服務中心 (您可在全球保證書上找到電話號碼)。若當地沒有客戶服務中心，請洽詢當地的飛利浦經銷商。