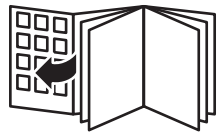
PHILIPS

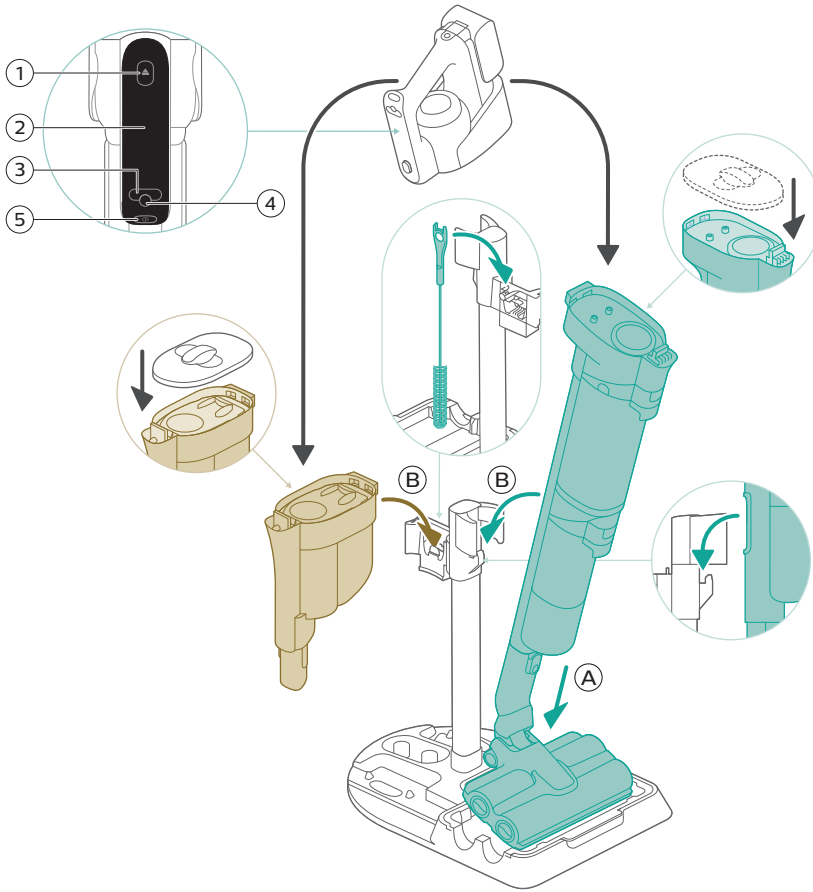
AquaTrio Cordless

双滚刷无线智能洗地机

9000系列

XW9382

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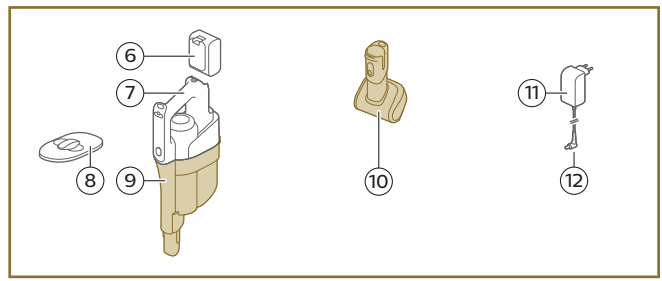
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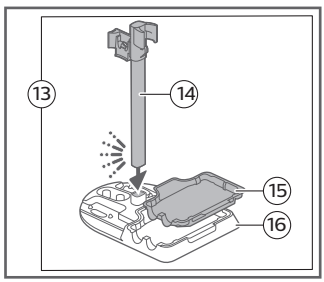
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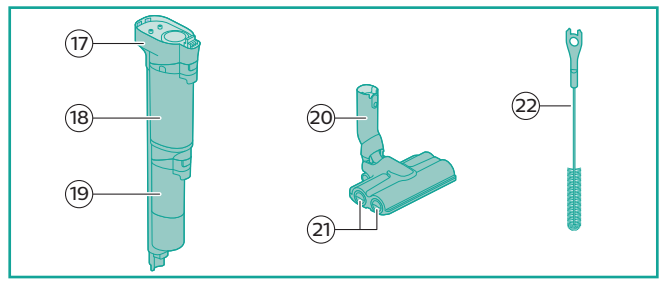
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Introduction

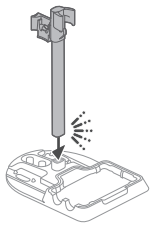
Thanks for buying this Philips product! To fully benefit from the support that Philips offers, register your product at **www.philips.com/myvacuum9000s**.

General description

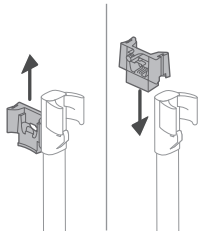
1 Dust bucket release button
2 Display
3 Cleaning mode button
4 Middle button (AUTOCLEAN)
5 On/off button
6 Battery
7 2-in-1 handheld
8 Protective cap
9 Dust bucket
10 Mini Turbo brush
11 Adapter
12 Power plug
13 After-Clean & Storage station
14 Appliance holder
15 After-Clean tray
16 Baseplate
17 Wet module
18 Dirty water tank
19 Clean water tank
20 AquaSpin nozzle
21 Microfiber brushes
22 Cleaning brush

Before first use

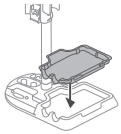
Assembling the After-Clean & Storage station



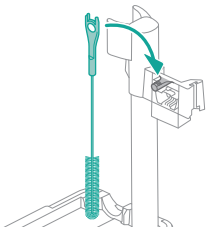
In order to use the AUTOCLEAN function or store and charge the appliance on the After-Clean & Storage station, you need to first assemble the station by clicking the appliance holder into the baseplate.



Tip: It is possible to slide the holder for Vacuum only set-up up and put it back the other way around if you want to place the Vacuum only set-up on the other side of the After-Clean & Storage station.



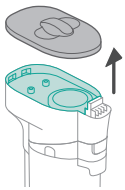
Note: Make sure that the After-Clean tray is placed in the baseplate and that the temperature in the room where the appliance is stored, charged and cleaned is between 5 °C and 35 °C.

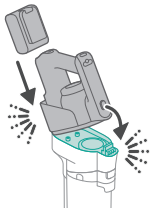


Tip: You can hang the cleaning brush on the hook of the appliance holder.

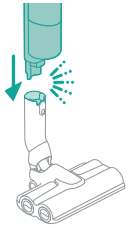
Assembling the Vacuum & Mop set-up

Caution: Before assembling the Vacuum & Mop set-up, make sure you have removed the protective cap from the wet module.

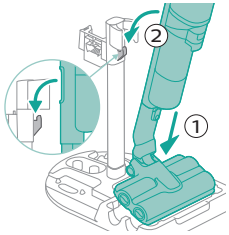




1 To assemble the Vacuum & Mop set-up, insert the battery and attach the 2-in-1 handheld to the wet module ('click').



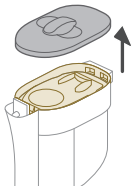
2 Attach the wet module to the AquaSpin nozzle ('click').

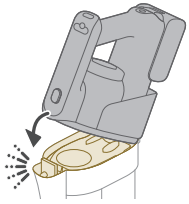


3 To store the Vacuum & Mop set-up, you can place it in the After-Clean & Storage station.

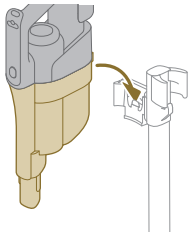
Assembling handheld Vacuum only set-up

⚠ Caution: Before assembling the Vacuum only set-up, make sure you have removed the protective cap from the 2-in-1 handheld.

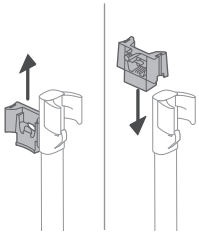




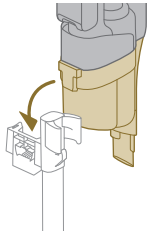
1 To assemble the Vacuum only set-up, attach the 2-in-1 handheld to the dust bucket ('click').



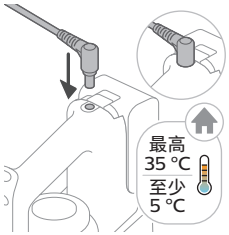
2 To store the Vacuum only set-up, place it in the appliance holder of the After-Clean & Storage.



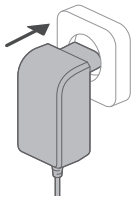
Tip: It is possible to slide the holder for Vacuum only set-up up and put it back the other way around if you want to place the Vacuum only set-up on the other side of the After-Clean & Storage station.



Charging



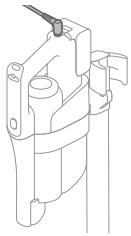
The appliance is equipped with a 25 V Li-Ion battery. Charging takes 4 hours.



1 To charge the appliance, insert the power plug into the socket on the back of the appliance. Then insert the adapter into the wall socket.
2 A value between 0% and 90% flashes on the screen to indicate that the appliance is charging.

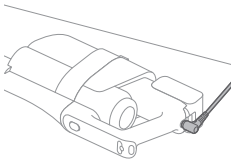
3 When the appliance is fully charged, the value 100% lights up on the screen. After a few minutes, the display will switch off.

Warning: Store and charge the appliance at a temperature above 5 °C and below 35 °C.



Tip: You can charge the appliance in the After-Clean & Storage station.

Tip: You can charge the appliance separately in a place that suits you best.



Vacuuming and mopping hard floors

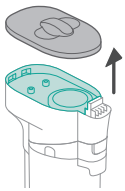
Using the Vacuum & Mop set-up

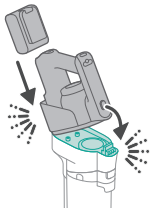
The clean water tank and the dirty water tank are already attached to the appliance upon delivery. With the wet module attached to the AquaSpin nozzle, you can clean hard floors.

Note: This Vacuum & Mop set-up is suitable for vacuuming and mopping at the same time. It is not necessary to vacuum the floor before mopping.

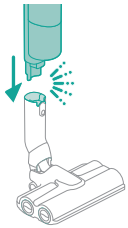
The Vacuum & Mop set-up is suitable for vacuuming and mopping all types of hard floors, except uncoated wooden floors (see 'Usage restrictions').

⚠ Caution: Before assembling the Vacuum & Mop set-up, make sure you have removed the protective cap from the wet module.

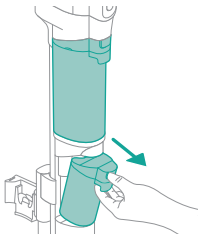




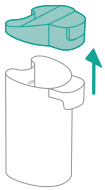
1 To assemble the Vacuum & Mop set-up, insert the battery and attach the 2-in-1 handheld to the wet module ('click').



2 Attach the wet module to the AquaSpin nozzle ('click').



3 Push the button to unlock the clean water tank and remove the clean water tank.



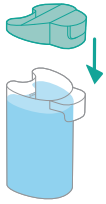
4 Remove the cap from the clean water tank.

5 Add 10 ml of the XV1792 Philips Floor Cleaner to the clean water tank.

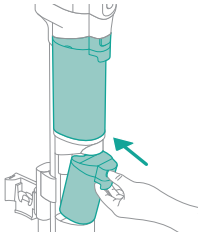
⚠ Caution: Philips has only tested this appliance with XV1792 Philips Floor Cleaner. Other detergents may lead to excessive foaming, which reduces performance and may cause the appliance to malfunction. XV1792 Philips Floor Cleaner is available in selected markets. When using any other suitable liquid floor cleaner, add a maximum of 10 ml to the clean water tank.

6 Fill the clean water tank with cold or lukewarm tap water up to the MAX indication.

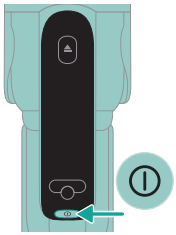
⚠ Caution: The tap water that is poured into the clean water tank must not be warmer than 50°C.



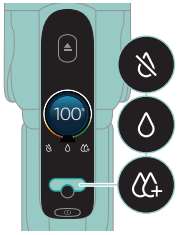
7 Place the cap back on the clean water tank.



8 Place the clean water tank back into the appliance.



9 To switch on the appliance, press the on/off button and wait until the appliance is ready for use.



10 Use the cleaning mode button to choose between three different settings:

- Water absorption mode
- Normal wet mode
- Intense wet mode

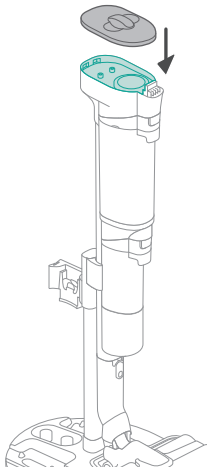
By selecting the normal wet mode, you can use the appliance for regular wet cleaning. The intense wet mode is for cleaning extra stubborn stains.

If there are wet spots on the floor after cleaning, you can select water absorption mode to clean them up. We also recommend using it when lifting the appliance over a threshold, carpet or stairs.

If you select water absorption mode, the appliance will stop supplying water and increase suction power for 45 seconds to absorb any water on the floor.

Note: older models feature normal wet mode and intense wet mode, but not water absorption mode .

Using the protective cap



Tip: If you store the Vacuum & Mop set-up on the after-clean and storage station without the handheld attached, you can put the protective cap on the wet module as extra protection for the appliance.

Active protection system

- This appliance is equipped with an active protection system. This active protection system has been designed to recognize when a foreign object other than dirt or liquid is picked up from the floor.

- When the system is activated, the appliance switches off and the i3 message appears on the display (see 'Display icons and their meaning'). The active protection system can also be activated when the microfiber brushes are too wet, when you move the appliance over a carpet or a rug, or when you move it over flooring that is not properly affixed.

Tips and other important information

- It is not necessary to vacuum the floor before mopping, as the Vacuum & Mop set-up actively wet-cleans your hard floor to capture all kinds of dirt, including liquids and stains. On carpets and rugs, use the Vacuum only set-up.
- You can move the appliance just as quickly as a vacuum cleaner. To remove difficult stains, click the cleaning mode button to activate intense wet mode and move the appliance slowly over the stains.
- The appliance can leave a small puddle of water on the floor if you do not move the appliance while switching it off. You can reduce the size of the puddle by moving the appliance while switching it off. If needed, you can remove the last drops with a cloth.
- It is recommended to activate water absorption mode when lifting the appliance over a threshold, carpet or stairs. This will prevent dirty water from dripping out of the AquaSpin nozzle.
- To prevent water traces on the floor, try to make less strong turns with your AquaTrio 9000 Series and avoid moving the appliance sideways. You can activate the water absorption mode by pressing the cleaning mode button. All the remaining water on your floor will be absorbed.
- When moving the appliance, it is recommended to stretch your arm to reduce unnecessary tension on the muscles. In this position, you have the best control over the appliance when cleaning, and it will be the most comfortable.

Note: When you use the water absorption mode, no more water comes out of the appliance and the suction power increases. After 45 seconds, if you do not take any action, the appliance automatically switches back to normal wet mode.

Note: older models feature normal wet mode and intense wet mode, but not water absorption mode. For these models, move the appliance while switching it off to reduce the amount of water left on the floor. It is also recommended to leave the appliance on when lifting it over a threshold, carpet or stairs. This will prevent dirty water from dripping out of the AquaSpin nozzle.

Usage restrictions

- The Vacuum & Mop set-up is suitable for vacuuming and mopping all types of hard floors, except uncoated wooden floors.
- The Vacuum & Mop set-up is intended for regular cleaning of hard floors. Always follow the cleaning instructions for your hard floor when you use this appliance.

- If you want to add a liquid floor cleaner other than XV1792 Philips Floor Cleaner to the water in the clean water tank, make sure that you use a low-foaming or non-foaming liquid floor cleaner that can be diluted in water like XV1792 Philips Floor Cleaner.
- As the clean water tank has a capacity of 400ml, you only have to add a few drops (max 10ml) of liquid floor cleaner to the water.
- If you use the Vacuum & Mop set-up on linoleum floors, only do so on linoleum floors that are properly affixed to prevent linoleum from being drawn into the AquaSpin nozzle.
- Do not use the Vacuum & Mop set-up to clean carpets.
- If you move/lift the appliance over a carpet or rug when it is switched off, wastewater droplets may end up on your carpet or rug.
- Do not push the appliance over the floor grilles of convector heaters. As the appliance cannot pick up water that comes out of the nozzle when you move it over the grille, water ends up at the bottom of the convector pit.
- While cleaning, do not lift the AquaSpin nozzle from the floor or move the AquaSpin nozzle sideways, and do not make strong turns, as this leaves water traces. Only move forwards and backwards.

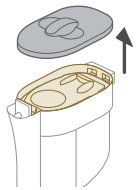
Note: The operating time depends on the power level used during cleaning.

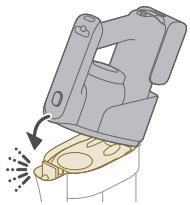
Note: older models only feature normal wet mode and intense wet mode , but not water absorption mode .

Vacuuming soft and hard surfaces

Using the Vacuum only set-up

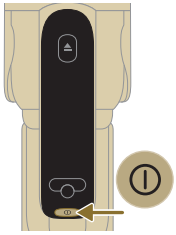
Caution: Before assembling the Vacuum only set-up, make sure you have removed the protective cap from the 2-in-1 handheld.



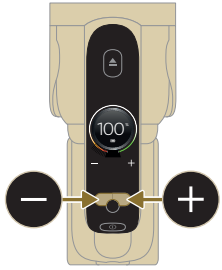


1 To assemble the Vacuum only set-up, attach the 2-in-1 handheld to the dust bucket ('click').

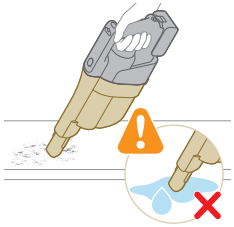
Caution: Do not attach the 2-in-1 handheld to the dust bucket without the filter case being inserted in the dust bucket.



2 To switch on the appliance, press the on/off button and wait until the appliance is ready for use.



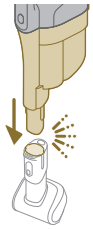
3 Use the buttons on the left and right to choose between the two different power settings.



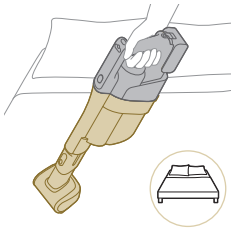
4 You can use the handheld to clean small patches of dust and dirt, such as spilled breadcrumbs, or to vacuum staircases and shelves.

Warning: Do not vacuum up water or other liquids.

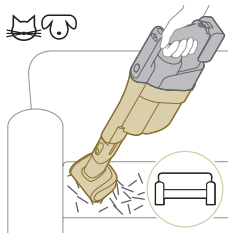
Using the Mini Turbo brush



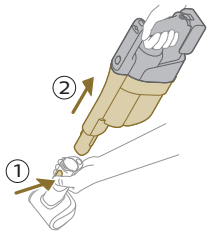
1 To attach the Mini Turbo brush, insert the tube of the handheld into the Mini Turbo brush.



2 You can use the Mini Turbo brush for standard cleaning, for instance of soft areas such as beds and couches. You can adjust the power setting to suit your cleaning needs.



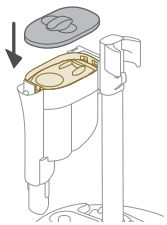
3 You can use the Mini Turbo brush for extra thorough cleaning, for instance to vacuum up pet hair, or to clean small patches of dirt, such as spilled breadcrumbs. You can adjust the power setting to suit your cleaning needs.



4 To detach the Mini Turbo brush, press the release button (1) and pull the handheld out of the Mini Turbo brush (2).

Warning: Do not vacuum up water or other liquids.

Using the protective cap

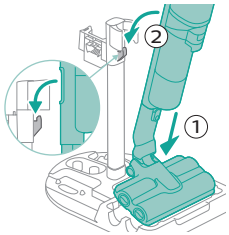


Tip: If you store the Vacuum only set-up on the after-clean and storage station without the handheld attached, you can put the protective cap on the dust bucket as extra protection for the appliance.

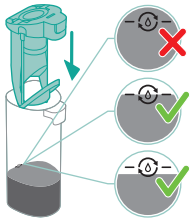
Cleaning the Vacuum & Mop set-up

AUTOCLEAN after every use

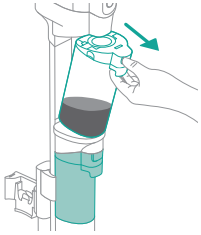
To prevent odors and scale deposits, use the AUTOCLEAN function after every use. The AUTOCLEAN mode helps you to clean your full appliance in approximately 4 minutes.



1 Place the Vacuum & Mop set-up in the After-Clean & Storage station.

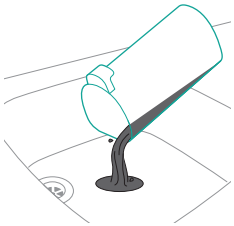


Note: If the dirty water level is below the AUTOCLEAN level, it is not necessary to empty the tank before starting the AUTOCLEAN program. You can skip the following steps and move forward to step 6.



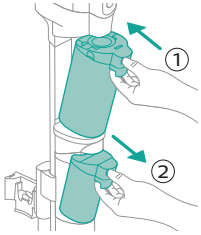
2 Push the button to unlock the dirty water tank and remove it.

3 Remove the wet filter from the dirty water tank.

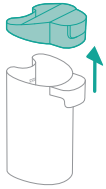


4 Pour the water out of the dirty water tank into the sink.

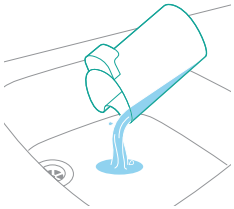
5 Place the wet filter back on the dirty water tank.



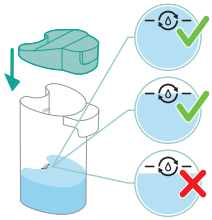
6 Place the empty dirty water tank back into the appliance and take out the clean water tank.



7 Remove the cap from the clean water tank.

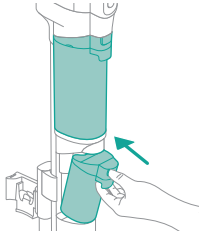


8 Pour any remaining detergent liquid from the clean water tank into the sink.

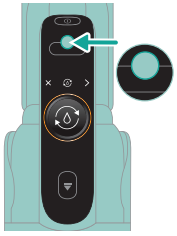


9 Fill the clean water tank with cold or lukewarm tap water at least up to the AUTOCLEAN indication.

Caution: The tap water that is poured into the clean water tank must not be warmer than 50°C.
Caution: Do not use detergent for the AUTOCLEAN as this might lead to excessive foaming.



10 Place the clean water tank back into the appliance.

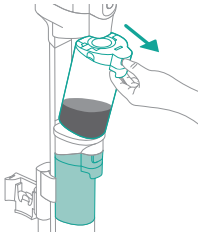


11 To start the AUTOCLEAN cycle, press the middle button. If you see a black screen, press the on/off button first to activate the screen.

12 The appliance performs the AUTOCLEAN cycle.

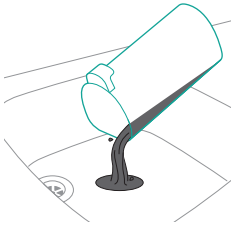
Note: The Autoclean cycle lasts approx. 4 minutes. For best results, let the appliance run through the AUTOCLEAN cycle completely. You can pause or cancel the AUTOCLEAN cycle at any time.

Note: If you cancel the AUTOCLEAN program, the appliance will suck up the remaining water in the After-clean tray for about 10 seconds.

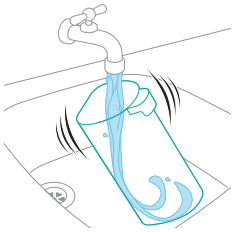


13 Push the button to unlock the dirty water tank and remove it.

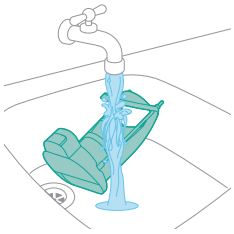
14 Remove the wet filter from the dirty water tank.



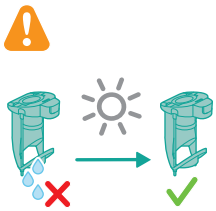
15 Pour the water out of the dirty water tank into the sink.



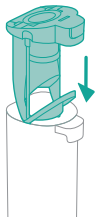
16 Clean the dirty water tank under the tap.



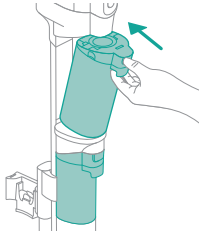
17 Clean the wet filter under the tap.



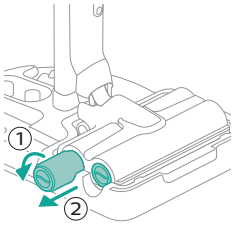
18 Let the wet filter of the dirty water tank and its water flow element dry completely before putting it back on the dirty water tank.



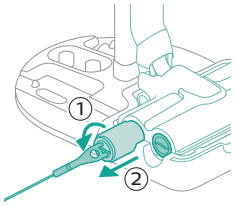
19 Place the wet filter back on the dirty water tank.



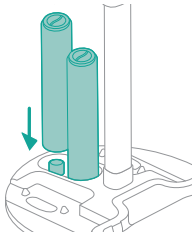
20 Place the dirty water tank back into the appliance.



21 Turn the microfiber brushes counterclockwise (1) and remove them from the AquaSpin nozzle (2).

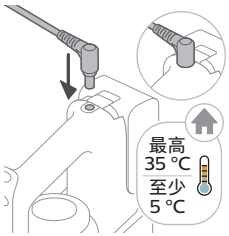


Tip: In case a microfiber brush is difficult to remove, you can use the cleaning brush handle to unlock the microfiber brush.

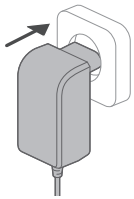


22 To allow the microfiber brushes to dry, place the open ends of the brushes on the designated holders of the After-Clean & Storage station.

Note: Drying can take approximately 24 hours.

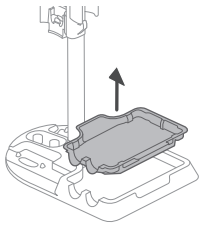


23 Charge the appliance. Insert the power plug into the socket on the back of the appliance. Then insert the adapter into the wall socket.

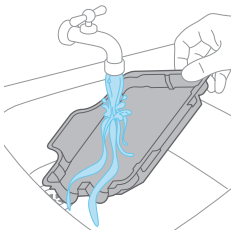


Cleaning the After-Clean tray

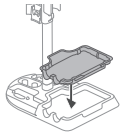
If the After-Clean tray gets dirty, you can clean it by following the steps below.



1 Remove the After-Clean tray from the storage station.

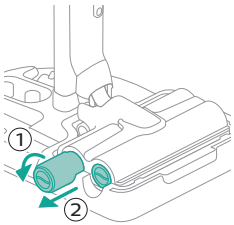


2 Rinse the After-Clean tray under the tap and let it dry before placing it back in the Storage station.

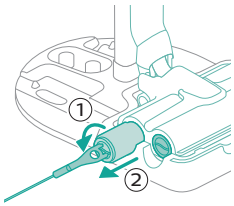


3 Make sure to always put the After-Clean tray back in the Storage station. The After-Clean tray is essential to perform the AUTOCLEAN correctly.

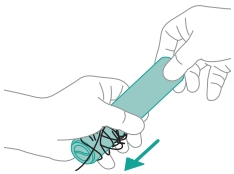
Cleaning the AquaSpin nozzle



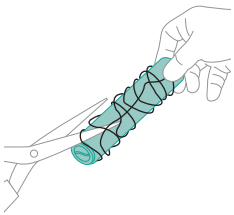
1 Turn the microfiber brushes counterclockwise (1) and remove them from the AquaSpin nozzle (2).



Tip: In case a microfiber brush is difficult to remove, you can use the cleaning brush handle to unlock the microfiber brush.



2 You can remove entangled hair or threads from the microfiber brushes by sliding down the microfiber brushes with one hand.



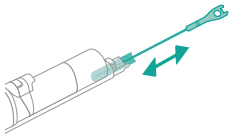
Tip: You can also use a pair of scissors to cut hairs and threads that have become entangled around the microfiber brushes.

Removing blockages from the Vacuum & Mop set-up

The Vacuum & Mop set-up may become clogged. You may notice this when more water gets on the floor than usual or when bigger dirt particles are no

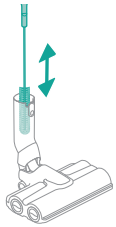
longer sucked up and fall back on the floor. Below you can find the instructions to remove blockages from different parts of the Vacuum & Mop set-up.

Clearing blockages from the wet module



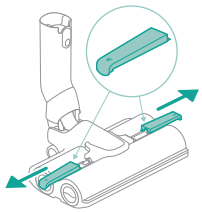
If there is a blockage in the wet module, first switch off the appliance and remove the AquaSpin nozzle and the 2-in-1 handheld. Then remove the blockage by moving the cleaning brush in the suction channel of the wet module up and down.

Clearing blockages from the AquaSpin nozzle



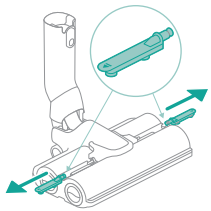
If there is a blockage in the AquaSpin nozzle, it can be removed by moving the cleaning brush up and down in the suction channel of the AquaSpin nozzle.

Clearing blockages from the wetting strips of the AquaSpin nozzle

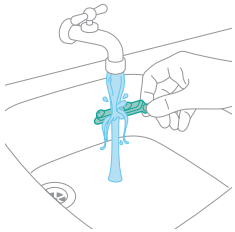


After long and frequent use of the appliance, the wetting strips of the AquaSpin nozzle may become clogged at some point. Follow the steps below to clear the blockage of the wetting strips of the AquaSpin nozzle.

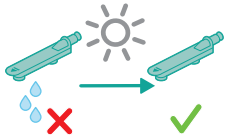
1 Remove the wetting strip covers from the AquaSpin nozzle by moving them sideways.



2 Remove the wetting strips from the AquaSpin nozzle by pulling them out sideways.



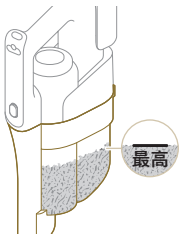
3 Rinse the wetting strips under the tap.



4 Let the wetting strips dry before placing them back in the AquaSpin nozzle.

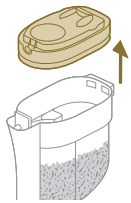
Cleaning the Vacuum only set-up

Emptying the dust bucket

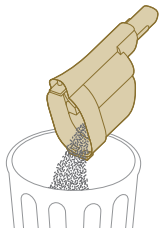


Regularly empty the dust bucket and make sure that the dirt never exceeds the 'Max' indication. This prevents accelerated filter clogging.

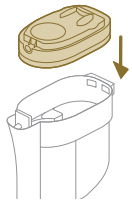
1 Press the release button (1) to release the 2-in-1 handheld of the dust bucket and then lift the 2-in-1 handheld off the appliance (2).



2 Pull the filter case off the dust bucket.



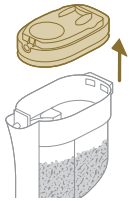
3 Empty the dust bucket into a waste bin.



4 Put the filter case back onto the dust bucket.

5 Reconnect the 2-in-1 handheld to the dust bucket. Make sure that you connect the rear part first, then connect the front part so it locks into place with a click.

Cleaning the dust bucket



1 To clean the dust bucket and the cyclone, remove the filter case.

2 Empty the dust bucket into a waste bin.
3 Remove and clean the cyclone if necessary (see 'Cleaning the cyclone').

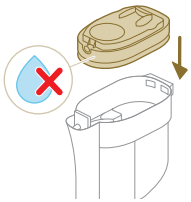
4 If you want, you can use a wet or dry cloth to clean the inside of the dust bucket.

Note: do not let the electronic connectors get wet. If the electronic connectors do get wet, please allow them to dry before using the device again. Always use the appliance with dry electronic connectors. This prevents the appliance from malfunctioning over time.

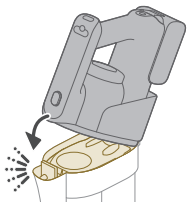
Warning: Do not clean the dust bucket in the dishwasher.

Warning: Do not rinse the dust bucket under the tap.

5 Reattach the filter case back in when the dust bucket is dry.

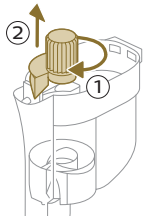


6 Reconnect the 3-in-1 handheld to the dust bucket.

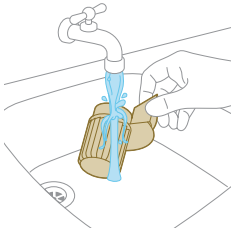


Caution: Do not reconnect the 3-in-1 handheld to the dust bucket without the filter case being inserted in the dust bucket.

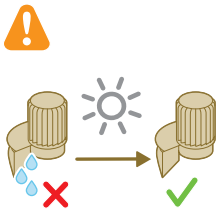
Cleaning the cyclone



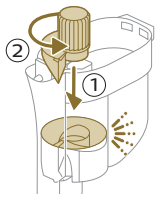
1 Turn the cyclone clockwise (1) and remove it from the dust bucket (2).
2 Remove hair and dirt that is stuck in and under the cyclone.



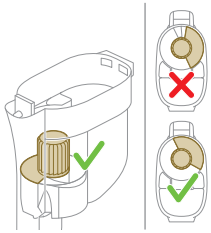
3 If desired, you can rinse the cyclone under the tap.



Note: Always let the cyclone dry completely before placing it back into the dust bucket.



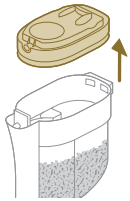
4 Replace the cyclone (1) and turn it counterclockwise (2) to secure it back into the dust bucket.



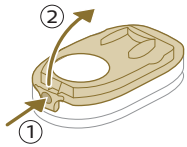
⚠ Caution: Make sure to fully tighten the cyclone when placing it back. Rotate the cyclone until the cyclone cannot rotate any further and is fully secured.

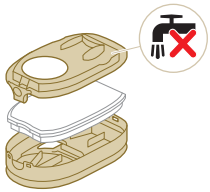
Cleaning the filter

When the filter needs to be cleaned, the filter cleaning icon appears on the screen.



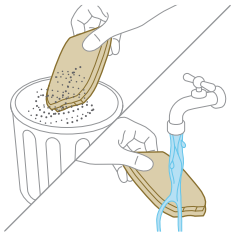
1 Pull the filter case off the dust bucket.



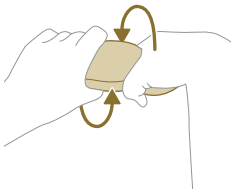


2 Press the release button to release the lid of the filter case and remove the foam filter.

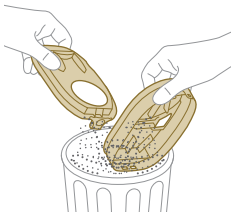
⚠ Caution: Make sure that the filter case lid does not get wet during cleaning.



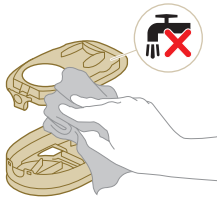
3 Shake the foam filter over a waste bin to remove the layer of dirt on top of the foam filter. Then rinse the foam filter under a tap.



4 Squeeze the foam filter to remove the water.

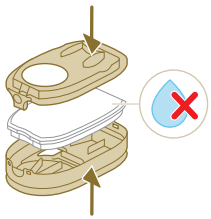


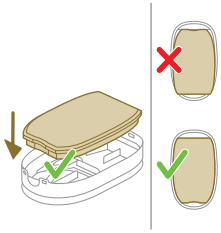
5 Shake the filter case and lid over a waste bin to remove dust.



6 Clean the filter holder with a damp cloth.

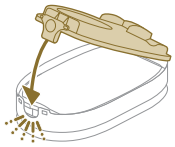
⚠ Caution: Do not clean the white material of the filter case lid with a normal vacuum cleaner or a brush. Do not clean the white material of the filter case lid with water or any cleaning agent. It will damage the material. The white material can be tapped over a bin.



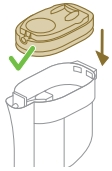


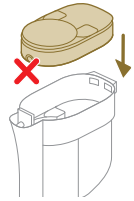
7 Let the foam filter dry and make sure that it is completely dry before you put it back into the filter case.

⚠ Caution: Make sure that the foam filter is correctly placed in the filter case.



8 Close the filter case.

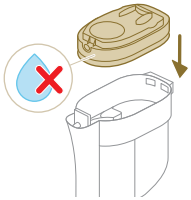


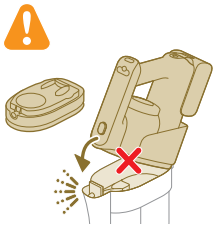


9 Put the filter case including the foam filter back into the dust bucket.

⚠ Caution: Make sure the white material of the filter case lid is facing up.

⚠ Caution: Make sure that the filter case including the foam filter are completely dry before you put them back into the dust bucket.





10 Reconnect the 2-in-1 handheld to the dust bucket.

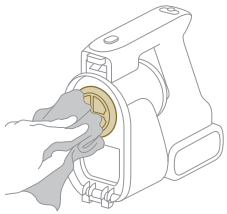
⚠ Caution: Do not reconnect the 2-in-1 handheld to the dust bucket without the filter case being inserted in the dust bucket.

ℹ Note: Replace the filter every 6 months to ensure maximum performance. Replacement filters are available under part number XV1791 (see 'Replacement').

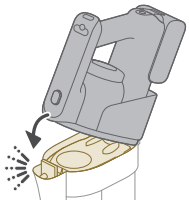
Cleaning the motor inlet filter

The 3-in-1 handheld has a filter that may become blocked with dust. This can reduce the suction power over time. To clean the motor inlet filter, follow these steps:

1 Press the release button (1) to release the 3-in-1 handheld of the dust bucket and then lift the 3-in-1 handheld off the appliance (2).

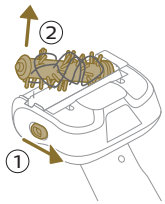


2 Clean the inlet filter with a cloth or with the cleaning brush.

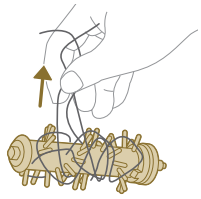


3 Reconnect the 3-in-1 handheld to the dust bucket. Make sure that you connect the rear part first, then connect the front part so it locks into place with a click.

Cleaning the Mini Turbo brush

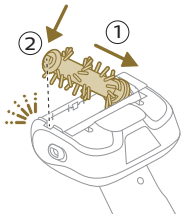


1 Unlock the release button on the side of the Mini Turbo brush (1) and lift the roller brush out of the Mini Turbo brush (2).



2 Remove the hairs and dirt entangled around the roller brush.

Tip: You can also move one blade of a pair of scissors through the groove on the roller brush to cut hairs and threads that have become entangled around the roller brush.



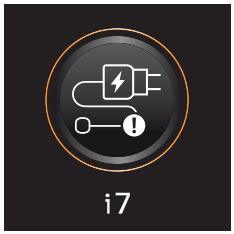
3 Press one side of the roller brush back into the Mini Turbo brush (1) and push down the other side of the roller brush to lock the roller brush in the Mini Turbo brush ('click').

Display icons and their meaning

Error code	Cause	Solution
	There is a system error.	An E1 error code means that your Philips AquaTrio 9000 series Vacuum Cleaner has a system error. To solve this, please try one or both of the following options: 1. Remove the battery from the appliance and then reinsert the battery. Then try to restart the appliance. 2. Disconnect the 3-in-1 handheld from the appliance and press the on/off button on the handheld. If you still see the E1 error on your display, please contact the Consumer Care Center. If you do not see the E1 error and the appliance does still not work, there might be a communication problem with the tube or nozzle. Please contact the Consumer Care Center.
	The temperature is too low.	Make sure the temperature in the room where the appliance is used, stored, or charged is above 5 °C.

Error code	Cause	Solution
	The temperature is too high.	Make sure the temperature in the room where the appliance is used, stored, or charged is below 35 °C. Do not expose the device to direct sunlight or high temperatures (near hot stoves, in microwave ovens, or on induction cookers). Batteries may explode if overheated.
	The battery is half inserted.	Make sure that the battery is inserted correctly (see ‘Assembling the Vacuum & Mop set-up’).

Information code	Cause	Solution
	The dirty water tank is full.	Empty the dirty water tank.
	The AquaSpin nozzle is not connected (properly).	Connect the AquaSpin nozzle.
	The AquaSpin nozzle is stuck. This is a safety cut-off if something is stuck in the nozzle (for instance, a power cable or a toy).	Check the brushes, bearings, motor parts, and caps for hair or other obstacles and remove them. If there are no obstacles, switching the appliance off and on might solve the problem.

Information code	Cause	Solution
	The Mini Turbo Brush is stuck. This is a safety cut-off if something is stuck in the nozzle (for instance, a power cable or a toy).	Check the roller brush and the rest of the nozzle for hair or other obstacles and remove them (see 'Cleaning the Mini Turbo brush'). If there are no obstacles, switching the appliance off and on might solve the problem.
	The air inlet openings are blocked.	Check the air inlet openings for blockages and remove them. If this does not solve the problem, check the whole air passage for blockages and remove them. For the Vacuum only set-up, this refers to the filter, vortex finder, and Mini turbo brush. For the Vacuum & Mop set-up, this refers to the nozzle, tube, and the wet filter.
	Unplug for use.	Unplug the appliance for use. Otherwise, it will not switch on. Only during AUTOCLEAN is it possible to have the appliance plugged in.
	The wrong charger is connected.	Only charge the appliance with the adapter supplied. Only use 34V adapter S036-1A340100HE. The corresponding adapter number can be found on the adapter.
	The battery is not inserted.	Make sure that the battery is inserted (see ‘Assembling the Vacuum & Mop set-up’).

Icons	Meaning
	AUTOCLEAN
	Reminder to clean the filter
	Microfiber brush replacement needed
	Filter replacement needed

Replacement

To buy accessories or spare parts, visit **www.philips.com/parts-and-accessories** or go to your Philips dealer. You can also contact the Philips Consumer Care Center in your country (see the international warranty leaflet for contact details).

Replacement parts and type numbers:

- Replacement filter XV1791
- Philips Floor Cleaner XV1792
- Replacement microfiber brushes XV1793

Replace the filter and the microfiber brushes every 6 months to ensure maximum performance.

Note: You can dispose of the old filter and the microfiber brushes with the normal household waste.

Troubleshooting

This chapter summarizes the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, visit **www.philips.com/support** for a list of frequently asked questions or contact the Consumer Care Center in your country.

Using the Vacuum & Mop set-up

Problem	Possible cause	Solution
The appliance does not work when I push the on/off button.	The battery is not connected.	Connect the battery to the 2-in-1 Handheld.
	The battery is empty.	To charge the battery, connect the 2-in-1 Handheld with the charger (see 'Charging').
	You did not take the appliance out of the After-Clean & Storage station.	Take the Vacuum & Mop set-up out of the After-Clean & Storage station before switching on the appliance.
	You pushed the on/off button more than one time.	Wait a few seconds and push the on/off button again one more time.
	You did not connect the 2-in-1 Handheld to the appliance correctly.	Place the lower body of the appliance on the After-Clean & Storage station. Then connect the 2-in-1 Handheld to it.
	The appliance is clogged.	Switch the appliance off and remove the battery or 2-in-1 handheld. Then locate and remove the cause of the blockage (see 'Removing blockages from the Vacuum & Mop set-up'). After that, restart the appliance. If you cannot identify the cause of the blockage, restart the appliance. This might already solve the problem.
	The microfiber brushes are stuck.	Take the microfiber brushes out and place them back (see 'Cleaning the AquaSpin nozzle'). Tip: In case a microfiber brush is difficult to remove, you can use the cleaning brush handle to unlock the microfiber brush (see 'Cleaning the AquaSpin nozzle').

Problem	Possible cause	Solution
The appliance stopped working.	You accidentally touched the on/off button with your hand.	Switch on the appliance by pushing the on/off button.
	The dirty water tank may be full. In this case, there is an information icon shown on the screen (see 'Display icons and their meaning').	Empty the dirty water tank.
	The appliance is clogged.	Switch the appliance off and remove the battery or 2-in-1 handheld. Then locate and remove the cause for the blockage (see 'Removing blockages from the Vacuum & Mop set-up'). After that, restart the appliance. If you do not identify the cause for the blockage, just restart the appliance. This might already solve the problem.
The floor is less wet than usual.	The wetting strips are blocked.	Remove the two microfiber brushes, fill some water into the clean water tank and switch the appliance on. Make small forward and backward movements on the same position for around 15 seconds. You should be able to see four water stripes on the floor. If this is not the case, or if one or more water stripes only consist out of a few droplets, the wetting strips are partially or fully blocked and you can rinse them under the tap (see 'Clearing blockages from the wetting strips of the AquaSpin nozzle'). If that does not help, you can try to carefully open the holes with a needle.
One side of the floor under the nozzle is less wet than the other one.	One of the two wetting strips is blocked.	Remove the two microfiber brushes, fill the clean water tank with some water, and switch the appliance on. Make small forward and backward movements on the same position for around 15 seconds. You should be able to see four water stripes on the floor. If this is not the case, or if one or more water stripes only consist out of a few droplets, the wetting strips are partially or fully blocked and you can rinse them under the tap (see 'Clearing blockages from the wetting strips of the AquaSpin nozzle'). If that does not help, you can try to carefully open the holes with a needle.
There is no water on the floor.	The clean water tank is empty.	Refill the clean water tank.
	The wetting strips are blocked.	Remove the two microfiber brushes, fill the clean water tank with some water, and switch the appliance on. Make small

Problem	Possible cause	Solution
		forward and backward movements on the same position for around 15 seconds. You should be able to see four water stripes on the floor. If this is not the case, or if one or more water stripes only consist out of a few droplets, the wetting strips are partially or fully blocked and you can rinse them under the tap (see 'Clearing blockages from the wetting strips of the AquaSpin nozzle'). If that does not help, you can try to carefully open the holes with a needle.
		If you have checked the above and there is still no water on the floor, take the appliance to a Philips service center or contact the Consumer Care Center.
There is more water on the floor or in the After-Clean tray than usual.	The water channel of the wet module and/or AquaSpin nozzle is polluted or blocked.	Use the cleaning brush and clean the water channel of the wet module and/or AquaSpin nozzle (see 'Removing blockages from the Vacuum & Mop set-up').
	The dirty water tank is not placed correctly.	Place the dirty water tank into the appliance properly. It is closed correctly when you can hear a 'click' sound.
The appliance leaves water traces on the floor.	You have moved the appliance sideways.	To prevent water traces on the floor, try to make less strong turns with your AquaTrio 9000 Series and avoid moving the appliance sideways. You can activate the water absorption mode by pressing the cleaning mode button. All the remaining water on your floor will be absorbed.
	You made strong turns with the appliance.	To prevent water traces on the floor, try to make less strong turns with your AquaTrio 9000 Series and avoid moving the appliance sideways. You can activate the water absorption mode by pressing the cleaning mode button. All the remaining water on your floor will be absorbed.
	You have lifted the appliance over a threshold, carpet or stairs.	Make sure the microfiber brushes stay in contact with the floor. If available, make sure water absorption mode is switched on before you lift the appliance over a threshold, carpet or stairs to prevent water traces on the floor or to prevent water from splashing from the AquaSpin nozzle (see 'Usage restrictions').
	You lifted the appliance up from the floor immediately after you switched it off.	If available, switch on water absorption mode to absorb any remaining water. Move the appliance forwards and backwards a few times with water

Problem	Possible cause	Solution
		absorption mode engaged before switching it off. If you switch off the appliance and lift it up immediately afterwards, the water that was present between the brushes leaves a trace of water on the floor (see 'Usage restrictions').
	The wheels are blocked.	Check the condition of the wheels. Remove the dirt that blocks the wheels.
The appliance does not clean as well as it used to.	The clean water tank is empty.	Refill the clean water tank.
	The water strips are blocked.	Remove the two microfiber brushes, fill the clean water tank with some water, and switch the appliance on. Make small forward and backward movements on the same position for around 15 seconds. You should be able to see four water stripes on the floor. If this is not the case, or if one or more water stripes only consist out of a few droplets, the water strips are partially or fully blocked and you can rinse them under the tap (see 'Clearing blockages from the wetting strips of the AquaSpin nozzle'). If that does not help, you can try to carefully open the holes with a needle.
	The inside of the AquaSpin nozzle is too dirty.	Run the AUTOCLEAN program before returning to cleaning. If there is dirt accumulation in the edges of the nozzle, remove it. Make sure to use the AUTOCLEAN function after each use.
	The microfiber Brushes are not present.	Place the microfiber brushes in the AquaSpin nozzle.
		If you have checked the above and the appliance still does not clean well, take it to a Philips service center or contact the Consumer Care Center.
Bigger dirt particles are not sucked up anymore and fall back on the floor.	The water channel of the wet module and/or AquaSpin nozzle is polluted or blocked.	Use the cleaning brush and clean the water channel of the wet module and/or AquaSpin nozzle (see 'Removing blockages from the Vacuum & Mop set-up').
The floor dries with stripes.	You may have used too much detergent.	Make sure to use the right amount of detergent.
	The wheels are dirty.	Remove the dirt from the wheels.
There is too much foam while cleaning, but also during AUTOCLEAN.	You may have used too much detergent.	Make sure to use the right amount of detergent.

Problem	Possible cause	Solution
	There are still detergent residues on the floor.	Clean the floor without detergent several times. Wait a moment before going over the same stain again.
It is difficult to clean stains.	You may have used too little water or taken too little time to clean the stain.	Apply water and wait a moment. For example you can go with the appliance over the stain to apply water and come back to the same stain in the end of the cleaning session.
The sound of the appliance changed while cleaning.	There might be hairs or other obstacles entangled around the microfiber brushes	Remove the microfiber brushes and check for obstacles and remove them (see 'Cleaning the AquaSpin nozzle').
The display indicates that the dirty water tank is full (code: i1) and shuts down, although the dirty water tank is not full yet.	There may be foam or contamination of the dirty water tank.	Restart the appliance. If that does not solve the problem, clean the dirty water tank. If foaming is the issue, make sure you do not use more than the recommended amount of detergent.
Water drips out of the appliance after it is switched off.	The appliance leaves a puddle on the floor because you did not move it while switching it off. This is normal.	You can reduce the size of the puddle by moving the appliance while switching it off.
	The appliance is dripping when carrying it over the floor (holding it in the air).	While cleaning, do not lift the AquaSpin nozzle from the floor, as this leaves water traces. Only move forwards and backwards.
	Water leaks from the clean water tank because you overfilled the clean water tank.	Do not fill the clean water tank beyond the MAX indication. If you do, water may spill from the clean water tank when you fasten the cap.
	There is a crack in one of the tanks.	If one of the tanks is damaged, take it to a Philips service center or contact the Consumer Care Center.
I cannot remove the microfiber brushes.	Hair and/or dirt is entangled in the microfiber brushes.	Use the cleaning brush handle to remove the microfiber brushes from the AquaSpin nozzle. Remove entangled hair or dirt (see 'Cleaning the AquaSpin nozzle'). If it is difficult to pull the brushes out, you can give them a push from below the AquaSpin nozzle.
I cannot move the appliance forward or backward.	One or more wheels may be blocked by a small object.	Switch off the appliance and remove the nozzle. Then check the small and the big wheels for blockage. Remove any object that could block the wheel(s). Put the appliance upright again and resume cleaning.
The appliance has a lower suction power than usual.	The water channel of the wet module and/or AquaSpin nozzle is polluted or blocked.	Use the cleaning brush and clean the water channel of the wet module and/or

Problem	Possible cause	Solution
		AquaSpin nozzle (see 'Removing blockages from the Vacuum & Mop set-up').
	The mesh in the dirty water tank was not dry enough before being used again.	Clean and dry the dirty water tank.
	Hair entanglement on the microfiber brushes.	Switch the appliance off and remove the hair from the microfiber brushes (see 'Cleaning the AquaSpin nozzle').
	The dirty water tank is not placed correctly.	Place the dirty water tank into the appliance properly. It is closed correctly when you can hear a 'click' sound.
The microfiber brushes do not turn anymore	The microfiber brushes are clogged with hair or dirt.	Clean the microfiber brushes with a pair of scissors or by hand (see 'Cleaning the AquaSpin nozzle').
The microfiber brushes pop out.	The microfiber brushes are not locked correctly.	Place the microfiber brushes back in the right position and lock them.
The appliance is not charging.	The power plug is not connected properly to the socket or the adapter is not inserted into the wall socket properly.	Make sure that the power plug is connected properly to the socket and that the adapter is inserted into the wall socket properly.
	The battery is not in.	Please insert the battery.
	The battery is not completely inserted.	Please insert the battery until you hear a click sound.
	Wrong adapter connected.	Please use the original adapter.
		If you have checked the above and the appliance still does not charge, take it to a Philips service center or contact the Consumer Care Center.
When I use my vacuum cleaner I sometimes feel static electricity shocks.	Your vacuum cleaner builds up static electricity. The lower the air humidity, the more static electricity the appliance builds up.	Make sure to touch the metal pin with your hand while holding the appliance.
	You vacuumed up dust and dirt. This also causes static electricity.	Make sure to touch the metal pin with your hand while holding the appliance.

Using the Vacuum only set-up

Problem	Possible cause	Solution
The appliance does not work when I push the on/off button.	You did not connect the battery.	Connect the battery to the 2-in-1 Handheld.
	The battery is empty.	To charge the battery, connect the 2-in-1 Handheld with the charger (see 'Charging').
	You pushed the on/off button more than one time.	Wait a few seconds and push the on/off button again one more time.
	You did not connect the 2-in-1 Handheld to the appliance correctly.	Connect the 2-in-1 handheld correctly to the dust bucket.
	The appliance is clogged.	Switch the appliance off and remove the battery or powerhouse. Then locate and remove the cause for the blockage. After that, restart the appliance. If you cannot identify the cause of the blockage, restart the appliance. This might already solve the problem.
It is not possible, to connect the 2-in-1 Handheld to the dust bucket.	The filter case is assembled upside down.	Invert the filter case. The round opening should be visible (see 'Cleaning the dust bucket ').
	The filter case is not closed properly.	Make sure you hear a click when closing the filter case. If it is difficult to close, the foam filter is probably placed upside down.
The appliance stopped working.	You accidentally touched the on/off button with your hand.	Switch on the appliance by pushing the on/off button.
	The appliance is clogged.	Switch the appliance off and remove the battery or powerhouse. Then locate and remove the cause for the blockage. After that, restart the appliance. If you cannot identify the cause of the blockage, restart the appliance. This might already solve the problem.
The sound of the appliance changed while cleaning.	Obstacles are blocking the cyclone.	Check the cyclone for obstacles and remove them (see 'Cleaning the cyclone').
The appliance has a lower suction power than usual.	The filter and/or the cyclone are dirty.	Empty the dust bucket. Clean the filter and the cyclone. Make sure that you remove any hair and dirt that is stuck in the cyclone. You can remove the cyclone for easy maintenance (see 'Cleaning the cyclone'). Make sure that you wash the filter at least once a month if you use the appliance regularly.

Problem	Possible cause	Solution
	Something is blocking the cyclone.	Check the cyclone for objects stuck in it and remove any object that is blocking the cyclone. Make sure that you remove any hair and dirt that is stuck in the cyclone (see 'Cleaning the cyclone').
	You have not attached the filter case properly to the dust bucket or you have not attached the dust bucket properly to the appliance. In both cases, there will be a loss of suction power.	Make sure that you attach the filter case to the dust bucket and the dust bucket to the appliance properly (see 'Cleaning the dust bucket ').
Dust escapes from the appliance.	The foam filter is not present in the filter case, or the top cover is missing.	Make sure that the filter is in the appliance and assembled correctly.
Dust escapes when opening the dust bucket.	This is normal behavior due to underpressure.	If possible, open the appliance outside.
The filter cleaning icon is shown on the display and the device shuts down.	The filter may be dirty.	We advise you to clean the filter. If you cleaned the filter recently, you can disregard this icon. To continue vacuuming, click the arrow icon.
The appliance is not charging.	The plug is not connected properly to the socket-outlet or the adapter is not inserted into the wall socket properly.	Make sure that the plug is connected properly to the socket-outlet and that the adapter is inserted into the wall socket properly.
	The battery is not in.	Please insert the battery.
	The battery is not completely inserted.	Please insert the battery until you hear a click sound.
	Wrong adapter connected.	Please use the original adapter.
		If you have checked the above and the appliance still does not charge, take it to a Philips service center or contact the Consumer Care Center.
The Mini Turbo brush does not function properly.	The roller brush is blocked.	Remove hairs from the brush with a pair of scissors (see 'Cleaning the Mini Turbo brush').
	The roller brush is blocked by fabric or surfaces during cleaning.	Keep the mini Turbo brush aligned with the surface and do not push the Turbo brush into soft surfaces.
	The roller brush is not properly inserted into the nozzle.	Make sure the the roller brush is properly inserted into the nozzle and that there is no gap between the parts (see 'Cleaning the Mini Turbo brush').

Problem	Possible cause	Solution
When I use my vacuum cleaner I sometimes feel static electricity shocks.	Your vacuum cleaner builds up static electricity. The lower the air humidity, the more static electricity the appliance builds up.	Make sure to touch the metal pin with your hand while holding the appliance.
	You vacuumed up dust and dirt. This also causes static electricity.	Make sure to touch the metal pin with your hand, while holding the appliance.
Error code 'E2' appears on the display.	The temperature is too low.	Make sure the temperature in the room where the appliance is used, stored, or charged is above 5 °C.
Error code 'E3' appears on the display.	The temperature is too high.	Make sure the temperature in the room where the appliance is used, stored, or charged is below 35 °C. Do not expose the device to direct sunlight or high temperatures (near hot stoves, in microwave ovens, or on induction cookers). Batteries may explode if overheated.
		If you have checked the above and the appliance still does not charge, take it to a Philips service center or contact the Consumer Care Center.

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说明

感谢购买此款飞利浦产品！ 为了让您能充分享受飞利浦提供的支持，请在 **www.philips.com/myvacuum9000s** 上注册您的产品。

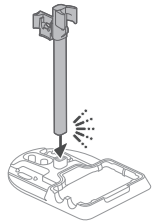
基本说明

1 集尘桶拆卸按钮
2 显示屏
3 清洁模式按钮
4 中间按钮 (自动清洁)
5 开/关按钮
6 电池
7 手持设备
8 保护盖
9 集尘桶
10 迷你涡轮刷
11 适配器
12 电源插头
13 清洁后装置和收纳座
14 产品支架
15 清洁后托盘
16 底板
17 洗地模块
18 污水箱

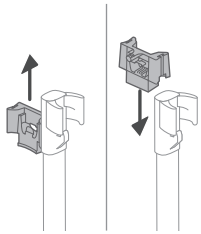
19 净水箱
20 双刷 吸嘴
21 微纤维毛刷
22 清洁刷

首次使用之前

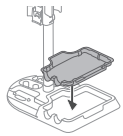
组装清洁后装置和收纳座



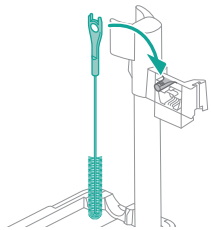
为了使用 自动清洁 功能或在清洁后装置和收纳座上存放产品并为其充电，需要先将产品支架卡入底板来组装收纳座。



提示： 如果要将仅吸尘装置放在清洁后装置和收纳座的另一侧，可以滑动仅吸尘装置的支架并将其倒置放回。

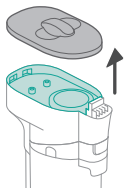


注意： 请确保将清洁后托盘放在底板中，并且产品存放、充电和清洁所在的房间温度介于 5 ° C 到 35 ° C 之间。



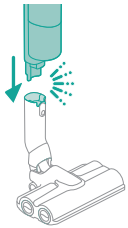
提示： 可以将清洁刷挂在产品支架的挂钩上。

组装吸拖一体机

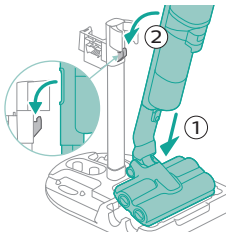


⚠ 警告： 组装吸拖一体机前，确保已从洗地模块上取下保护盖。

1 要组装吸拖一体机，请插入电池并将手持设备安装到洗地模块上（可听到“咔哒”一声）。

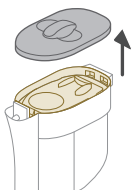


2 将洗地模块安装到 双刷 吸嘴上（可听到“咔哒”一声）。

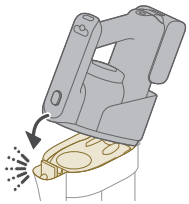


3 要存放吸拖一体机，可将其放在清洁后装置和收纳座中。

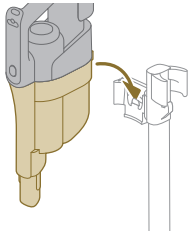
仅组装手持式真空装置



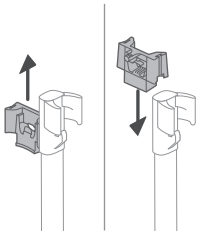
⚠ 警告： 组装仅吸尘装置前，确保已从手持设备上取下保护盖。



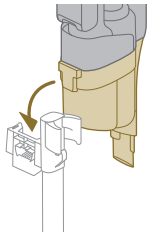
1 要组装仅吸尘装置，请将手持设备安装到集尘桶上（可听到“咔哒”一声）。



2 要存放仅吸尘装置，请将其放在清洁后装置和收纳座的产品支架中。

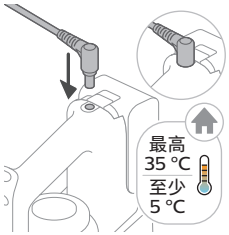


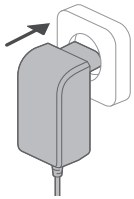
提示： 如果要将仅吸尘装置放在清洁后装置和收纳座的另一侧，可以滑动仅吸尘装置的支架并将其倒置放回。



充电

本产品配备 25 V 锂电池。 充电需 4 小时。

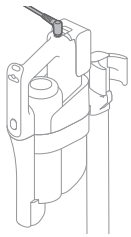




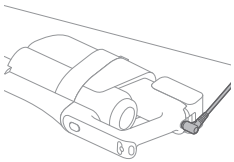
1 要为本产品充电，请将电源插头插入产品背面的插孔中。然后，将适配器插入插座。
2 屏幕上会闪烁 0% 到 90% 之间的数值，表示产品正在充电。

3 当产品充满电时，屏幕上会亮起数值 100%。 几分钟后，显示屏将关闭。

警告： 产品存放和充电时的环境温度应高于 5° C 且低于 35° C 。



提示： 可在清洁后装置和收纳座中对本产品进行充电。



提示： 可以在方便的地方单独为本产品充电。

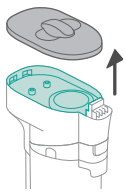
对硬地板进行吸尘和拖地

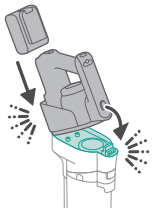
使用吸拖一体机

净水箱和污水箱在交付时已安装在产品上。 将洗地模块安装到双刷 吸嘴上后，便可清洁硬地板。

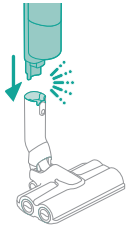
注意： 此款吸拖一体机适用于同时进行吸尘和拖地。 拖地前无需吸尘。
吸拖一体机适用于对所有类型的硬地板（无涂层木地板除外）进行吸尘和拖地 (请参见 '使用限制')。

警告： 组装吸拖一体机前，确保已从洗地模块上取下保护盖。

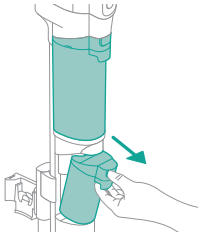




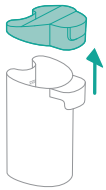
1 要组装吸拖一体机，请插入电池并将手持设备安装到洗地模块上（可听到“咔哒”一声）。



2 将洗地模块安装到 双刷 吸嘴上（可听到“咔哒”一声）。

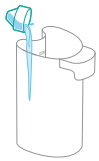


3 按下按钮，解锁净水箱并将其取下。



4 取下净水箱的盖子。

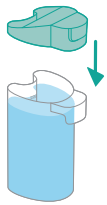
5 在净水箱中加入 10 毫升 XV1792 飞利浦地板清洁剂。



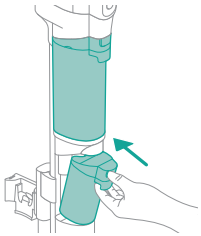
⚠ 警告： 飞利浦仅使用 XV1792 飞利浦地板清洁剂对本产品进行了测试。 其他清洁剂可能会产生大量泡沫，从而降低性能，并可能导致产品发生故障。 XV1792 飞利浦地板清洁剂在部分市场有售。 在使用任何其他合适的液体地板清洁剂时，最多只能在净水箱中加入 10 毫升。

6 向净水箱中注入冷水或温自来水，直至达到 MAX（最高）水位标示。

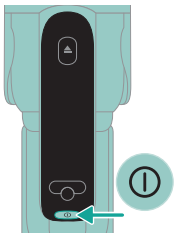
⚠ 警告： 倒入净水箱的自来水温度不得高于 50° C。



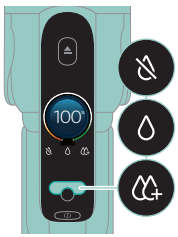
7 将盖子装回到净水箱上。



8 将净水箱放回产品内。



9 要打开产品，请按下开/关 ⏻ 按钮，然后等待产品准备就绪。



10 使用清洁模式按钮在以下三种不同的设置之间进行选择：

- 吸水模式
- 正常湿模式
- 强湿模式

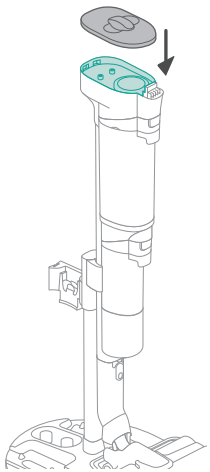
通过选择正常湿模式，您可以使用本产品进行定期湿拖清洁。 强湿模式 用于清洁更多顽固污渍。

如果清洁后地板上有水渍，可以选择吸水模式 清洁水渍。 我们还建议在您提起本产品经过门槛、地毯或楼梯时使用该模式。

如果您选择吸水模式，本产品将停止供水并增大吸力 45 秒以吸收地板上的所有水分。

注意： 旧型号具有正常湿模式 和强湿模式，但没有吸水模式 。

使用保护盖



提示： 如果在使用吸拖一体机后将其存放在清洁后装置和收纳座上，在没有安装手持部件的情况下可以使用保护盖，以便为产品提供更多保护。

主动保护系统

- 本产品配有主动保护系统。 该主动保护系统可识别出从地板上吸取了异物，而非污垢或液体。
- 激活该系统后，产品将会关闭，并且显示屏上会显示 i3 消息 (请参见 '显示图标及其含义')。 主动保护系统也可能在以下三种情况下激活：微纤维毛刷太湿、产品移到地毯或毯子上，或者产品移到未正确贴合的地板上。

提示和其他重要信息

- 拖地前无需吸尘，因为吸拖一体机会主动对硬地板进行洗地清洁，以吸走液体和污渍等各种污垢。 对于地毯和毯子，请使用仅吸尘装置。
- 本产品可以像吸尘器一样快速移动。 要去除顽固污渍，请按下清洁模式按钮激活强湿模式 ，然后缓慢移动本产品清理污渍。
- 如果在产品关闭的状态下将其保持不动，它可能会在地板上留下一小滩水。 可在产品关闭时移动产品，以此来缩小这滩水的范围。 若有需要，可以用干布擦去最后几滴水。
- 若要提起本产品经过门槛、地毯或楼梯，建议激活吸水模式 。 这样可以防止污水从 AquaSpin 吸嘴中滴出。

- 为防止地板上留下水迹，请尝试减小转动 AquaTrio 9000 系列的力度，并避免向侧边移动产品。 您可以通过按下清洁模式按钮来激活吸水模式 。 地板上所有剩余的水分都将被吸收。
- 移动产品时，建议伸展手臂，以减少不必要的肌肉紧张。 使用该姿势进行清洁，可以更好地控制本产品，清洁过程也更加舒适。

i 注意： 当您使用吸水模式 时，产品中不再有水流出，并且吸力将会增大。 45 秒后，如果您不采取任何措施，产品会自动切换回正常湿模式 。

i 注意： 旧型号具有正常湿模式 和强湿模式 ，但没有吸水模式 。 对于旧型号产品，在关闭产品时移动产品，可缩小地板上的水渍范围。 同时建议在提起本产品经过门槛、地毯或楼梯时，保持产品开启状态。 这样可以防止污水从 AquaSpin 吸嘴中滴出。

使用限制

- 吸拖一体机适用于对所有类型的硬地板（无涂层木地板除外）进行吸尘和拖地。
- 吸拖一体机适合用于定期清洁硬地板。 使用本产品时，请务必遵循硬地板的清洁说明。
- 如果要在净水箱的水中加入除了 XV1792 飞利浦地板清洁剂以外的液体地板清洁剂，请确保使用像 XV1792 飞利浦地板清洁剂一样可在水中稀释的低泡沫或无泡沫液体地板清洁剂。
- 由于净水箱容量为 400 毫升，只需在水中加入几滴（最多 10 毫升）液体地板清洁剂即可。
- 如果在油毡地板上使用吸拖一体机，请仅在正确贴合的油毡地板上使用，防止油毡吸入到 AquaSpin 吸嘴中。
- 请勿使用吸拖一体机清洁地毯。
- 如果您在产品关闭时在地毯或毯子上移动/抬起产品，污水滴可能会落到地毯或毯子上。
- 请勿在对流加热器的地板栅格上推动本产品。 在栅格上移动本产品时，由于本产品无法清扫吸嘴中流出的水，水将进入对流孔的底部。

- 清洁时，请勿将 AquaSpin 吸嘴从地板上提起或将 AquaSpin 吸嘴侧向移动，转动请勿过于剧烈，否则会留下水迹。 只能前后移动。

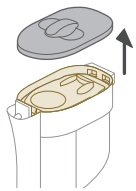
注意： 运行时间取决于清洁期间所使用的功率大小。

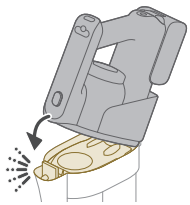
注意： 旧型号仅有拖地常规模式和拖地强力模式，但没有吸水模式。

对软或硬的表面吸尘

使用仅吸尘装置

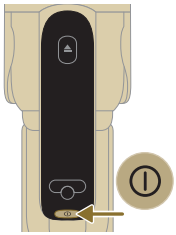
警告： 组装仅吸尘装置前，确保已从手持设备上取下保护盖。



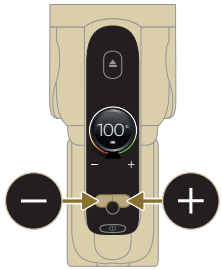


1 要组装仅吸尘装置，请将手持设备安装到集尘桶上（可听到“咔哒”一声）。

警告： 当集尘桶中没有插入滤网盒时，请勿将手持设备安装到集尘桶。



2 要打开产品，请按下开/关 ⏻ 按钮，然后等待产品准备就绪。

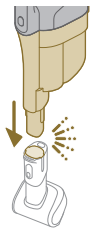


3 使用左侧 ⊖ 按钮和右侧 ⊕ 按钮在两种不同的功率设置之间进行选择。

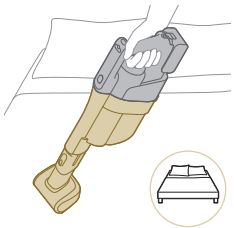
4 可以使用手持设备清理小块灰尘和污垢（例如洒落的面包屑），或对楼梯和架子进行吸尘。

⚠ 警告： 请勿吸入水或其他液体。

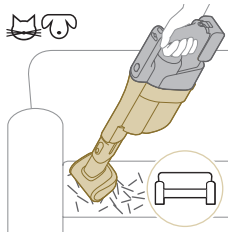
使用迷你涡轮刷



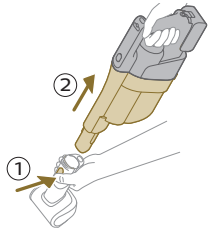
1 要安装迷你涡轮刷，请将手持设备的硬管插入迷你涡轮刷中。



2 可以使用迷你涡轮刷进行标准清洁，例如清洁床和长沙发等柔软区域。 可以根据自己的清洁需求调节功率设置。



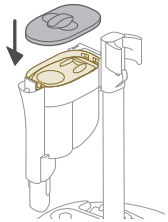
3 可以使用迷你涡轮刷进行更彻底的清洁，例如吸走宠物毛发或清理小块污垢（例如洒落的面包屑）。 可以根据自己的清洁需求调节功率设置。



4 要拆下迷你涡轮刷，请按下拆卸按钮 (1) 并将手持设备从迷你涡轮刷中拔出 (2)。

警告： 请勿吸入水或其他液体。

使用保护盖

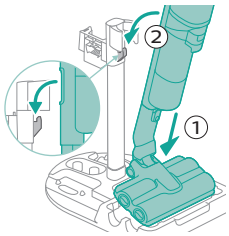


提示： 如果在使用仅吸尘装置后将其存放在清洁后装置和收纳座上，在没有安装手持部件的情况下，可以使用保护盖对集尘桶进行保护。

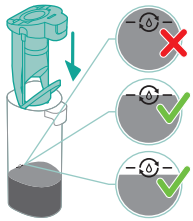
清理吸拖一体机

AUTOCLEAN after every use

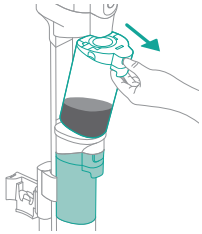
为防止异味和水垢沉积，请在每次使用后运行 每次使用后执行 自动清洁 功能。 每次使用后执行 自动清洁 模式可帮助您在大约 4 分钟内清洁整个产品。



1 将吸拖一体机放在清洁后装置和收纳座中。

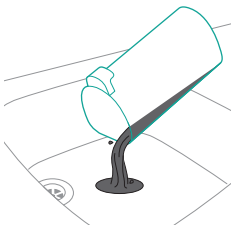


ℹ 注意： 如果污水水位低于 每次使用后执行 自动清洁 水位，无需在启动 自动清洁 程序之前清空水箱。 可跳过以下步骤，前进到第 6 步。

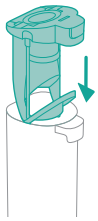


2 按下按钮，解锁污水箱并将其取下。

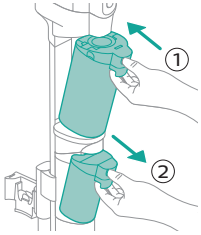
3 从污水箱中取出湿式滤网。



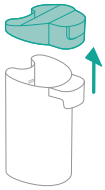
4 将污水箱中的水倒入水槽中。



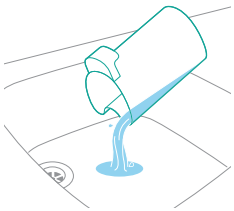
5 将湿式滤网放回污水箱上。



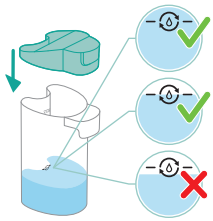
6 将空的污水箱放回产品中，然后取出净水箱。



7 取下净水箱的盖子。

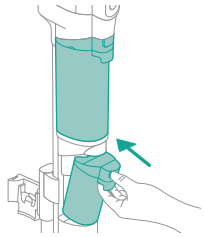


8 将净水箱中剩余的液体清洁剂倒入水槽中。

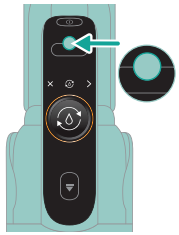


9 向净水箱中注入冷水或温自来水，至少达到 自动清洁 水位标示。

⚠ 警告： 倒入净水箱的自来水温度不得高于 50° C。
⚠ 警告： 自动清洁 时请勿使用清洁剂，否则可能会产生过多泡沫。



10 将净水箱放回产品内。

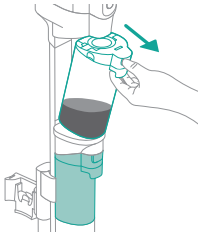


11 要启动 自动清洁 周期，请按下中间 ● 按钮。 如果出现黑屏，请先按开/关 ⏻ 按钮激活屏幕。

12 本产品将执行 自动清洁 周期。

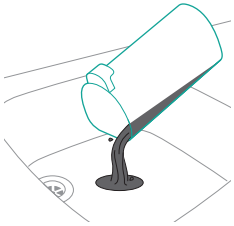
ℹ 注意： 自动清洁 周期大约持续 4 分钟。 为了获得最佳效果，请让产品完整运行 自动清洁 周期。 可以随时暂停或取消 自动清洁 周期。

ℹ 注意： 如果取消 自动清洁 程序，本产品会在约 10 秒的时间内吸出清洁后托盘中残留的水。

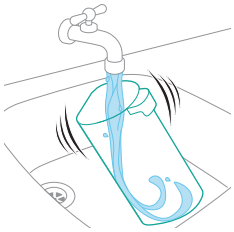


13 按下按钮，解锁污水箱并将其取下。

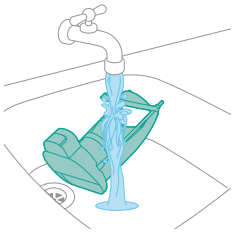
14 从污水箱中取出湿式滤网。



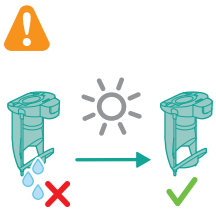
15 将污水箱中的水倒入水槽中。



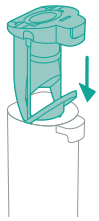
16 在水龙头下清洗污水箱。



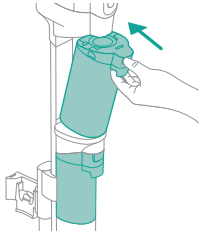
17 在水龙头下清洗湿式滤网。



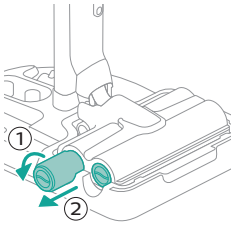
18 将污水箱的湿式滤网及其水流部件完全晾干，然后再将其放回污水箱。



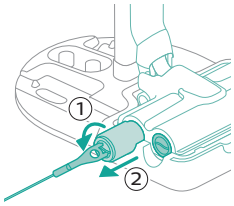
19 将湿式滤网放回污水箱上。



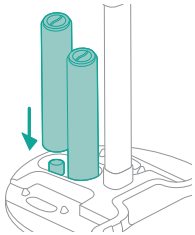
20 将污水箱放回产品内。



21 逆时针转动微纤维毛刷 (1)，然后将其从 双刷 吸嘴上取下 (2)。

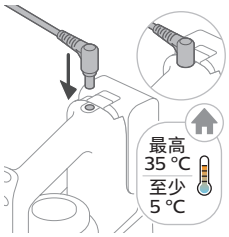


提示： 如果难以取出微纤维毛刷，可以使用清洁刷手柄来拆下微纤维毛刷。

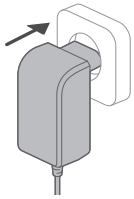


22 为了让微纤维毛刷变干，请将毛刷的开口端放在清洁后装置和收纳座的指定支架上。

i 注意： 可能需要大约 24 小时才能完全晾干。

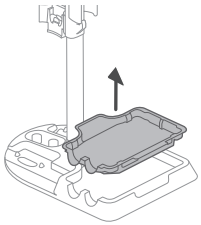


23 为产品充电。 将电源插头插入产品背面的插孔。 然后，将适配器插入插座。

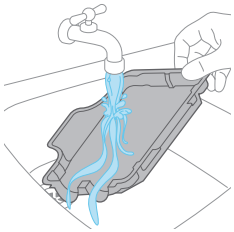


清理清洁后托盘

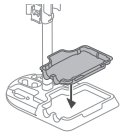
如果清洁后托盘变脏，可以按照以下步骤进行清洁。



1 从收纳座中取出清洁后托盘。

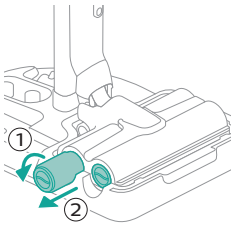


2 在水龙头下冲洗清洁后托盘并将其晾干，然后再将其放回收纳座。

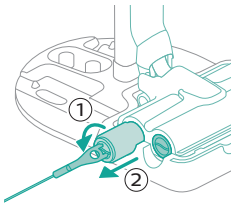


3 请务必始终将清洁后托盘放回收纳座。 清洁后托盘对于正确执行 自动清洁 至关重要。

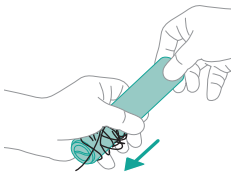
清洁 双刷 吸嘴



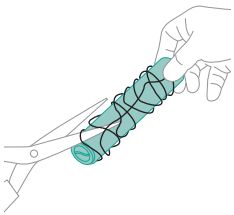
1 逆时针转动微纤维毛刷 (1)，然后将其从 双刷 吸嘴上取下 (2)。



提示： 如果难以取出微纤维毛刷，可以使用清洁刷手柄来拆下微纤维毛刷。



2 可以用一只手向下滑动微纤维毛刷，清除微纤维毛刷上缠绕的毛发或线头。

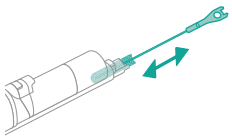


提示： 也可以用剪刀剪掉缠绕在微纤维毛刷周围的毛发和线头。

清除吸拖一体机中的堵塞物

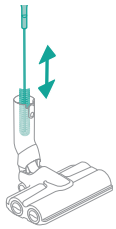
吸拖一体机可能会堵塞。 发生堵塞时，地板上的水会比平时多，或者无法吸起较大的污垢颗粒而落回地板上，很容易引起您的注意。 请查看下文，参阅为吸拖一体机的不同部件清除堵塞物的说明。

清理洗地模块中的堵塞物



如果洗地模块堵塞，请先关闭产品并取下 双刷 吸嘴和手持设备。 然后，在洗地模块的吸入通道中上下移动清洁刷来清除堵塞物。

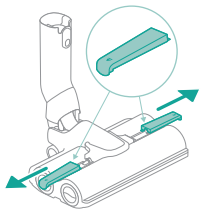
清理 双刷 吸嘴中的堵塞物



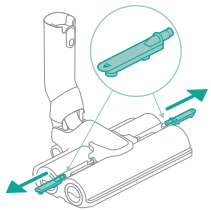
如果 双刷 吸嘴堵塞，可在 双刷 吸嘴的吸入通道中上下移动清洁刷来进行清除。

清理 双刷 吸嘴湿金属条中的堵塞物

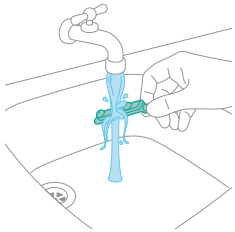
长时间频繁使用本产品后，双刷 吸嘴的湿金属条有时可能会堵塞。 请按照以下步骤清理 双刷 吸嘴湿金属条中的堵塞物。



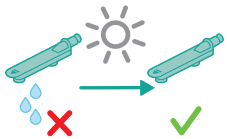
1 侧向移动湿金属条盖，将其从 双刷 吸嘴上取下。



2 侧向拉出湿金属条，将其从 双刷 吸嘴上取下。



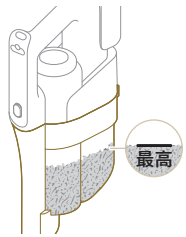
3 在水龙头下冲洗湿金属条。



4 将湿金属条晾干，然后再将其放回 双刷 吸嘴中。

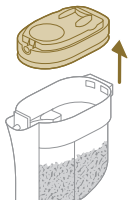
仅吸尘装置

清空集尘桶

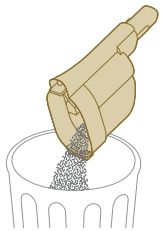


定期清空集尘桶，确保污垢不会超过“最大”(Max) 标示。 这样做可以防止滤网过早堵塞。

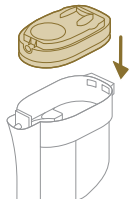
1 按下拆卸按钮 (1) 拆下集尘桶的手持设备，然后将手持设备从产品 (2) 上提起。



2 从集尘桶中拉出滤网盒。



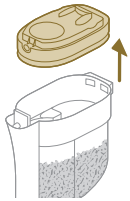
3 将集尘桶内的脏物倒入垃圾桶中。



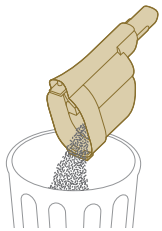
4 将滤网盒放回集尘桶上。

5 将手持设备与集尘桶重新连接。 请确保先连接后端，然后再连接前端，使其“咔哒”一声锁定到位。

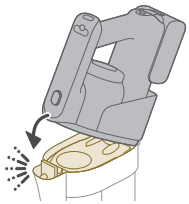
清洁集尘桶



1 要清洁集尘桶和旋风滤网，请取下滤网盒。



2 将集尘桶内的脏物倒入垃圾桶中。

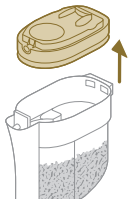


3 将手持设备与集尘桶重新连接。

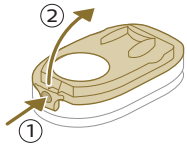
警告： 当集尘桶中没有插入滤网盒时，请勿将手持设备与集尘桶重新连接。

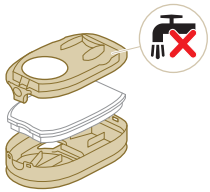
清洁滤网

当需要清洁滤网时，屏幕上会显示滤网清洁图标。



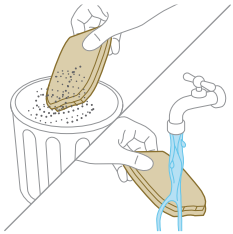
1 从集尘桶中拉出滤网盒。



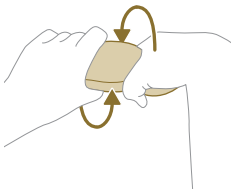


2 按下拆卸按钮，拆下滤网盒的盖子并取下海绵滤网。

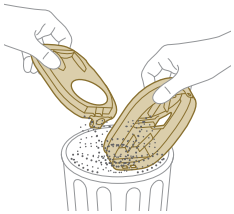
⚠ 警告： 在清洁过程中，请确保滤网盒盖不会弄湿。



3 在垃圾桶上方抖动海绵滤网，将海绵滤网上面的一层灰尘抖落。 然后，在水龙头下冲洗海绵滤网。



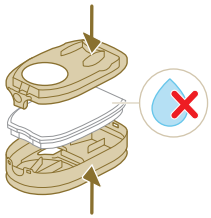
4 挤压海绵滤网，拧出水分。

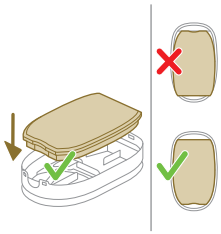


5 在垃圾桶上方抖动滤网盒和盖子，清除灰尘。

6 用湿布清洁滤网架。

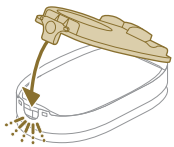
警告： 请勿用普通吸尘器或刷子清洁滤网盒盖的白色材料部分。 请勿用水或任何清洁剂清洁滤网盒盖的白色材料部分。这会损坏材料。 可以在垃圾桶上方轻拍白色材料。



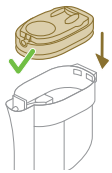


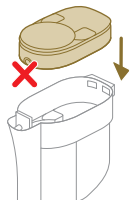
7 将海绵滤网晾干，请确保其完全干燥，然后再将其放回滤网盒中。

警告： 请确保将海绵滤网正确地放入滤网盒中。



8 盖上滤网盒。

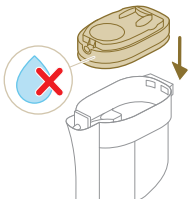




9 将内含海绵滤网的滤网盒放回集尘桶中。

警告： 请确保滤网盒盖的白色材料朝上。

警告： 请确保内含海绵滤网的滤网盒完全干燥，然后再将其放回集尘桶中。

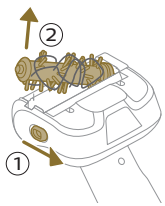


10 将手持设备与集尘桶重新连接。

警告： 当集尘桶中没有插入滤网盒时，请勿将手持设备与集尘桶重新连接。

注意： 每 6 个月更换一次滤网，确保获得最佳性能。 可提供部件号为 XV1791 的替换滤网 (请参见 '更换')。

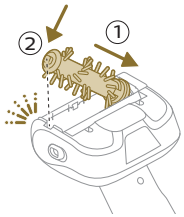
清洁迷你涡轮刷



1 解锁清洁迷你涡轮刷侧面的拆卸按钮 (1)，将滚刷从清洁迷你涡轮刷中取出 (2)。

2 清除缠绕在滚刷周围的毛发和污物。

提示： 也可以用剪刀沿着滚刷的凹槽移动一侧刀刃，剪掉缠绕在滚刷周围的毛发和线头。

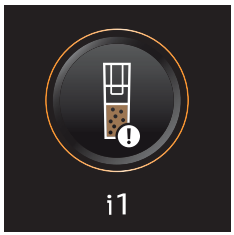


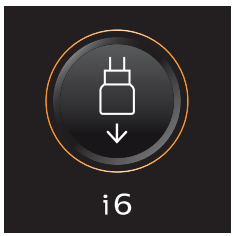
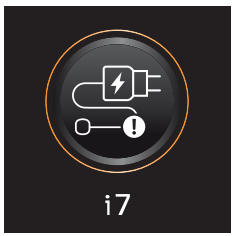
3 将滚刷的一侧推回清洁迷你涡轮刷 (1)，向下推滚刷的另一侧，在清洁迷你涡轮刷中将滚刷锁定到位（可听到“咔哒”一声）。

显示图标及其含义

错误代码	原因	解决方法
	存在系统错误。	E1 错误代码表示您的 Philips AquaTrio 9000 系列真空吸尘器存在系统错误。 要解决此问题，请尝试以下其一/全部方案： 1. 从产品中取出电池，然后重新装入电池。 随后尝试重启产品。 2. 断开三合一手持设备与本产品之间的连接并按下手持设备上的 ⏻ 开/关按钮。 如果您仍然在显示屏上看到 E1 错误，请联系客户服务中心。 如果您没有看到 E1 错误并且设备仍然无法工作，则可能是管道或吸嘴存在通信问题。请联系客户服务中心。

错误代码	原因	解决方法
	温度过低。	确保产品使用、存放或进行充电所在的房间温度高于 5° C。
	温度过高。	确保产品使用、存放或进行充电所在的房间温度低于 35° C。 请勿将设备暴露在直射的阳光下或高温下（靠近热炉、在微波炉中或在电磁炉上）。 如果过热，电池可能会爆炸。
	电池没有完全插入。	确保电池被正确插入（参考’组装吸拖一体机章节‘）。

信息代码	原因	解决方法
	污水箱已满。	倒空污水箱。
	没有（正确地）连接 双刷 吸嘴。	连接 双刷 吸嘴。

信息代码	原因	解决方法
	双刷 吸嘴被卡住。 这是一个安全保护装置，如果有异物（例如，电缆或玩具）卡在吸嘴中，会切断电源。	检查毛刷、轴承、马达部件和盖子上是否有毛发或其他障碍物，并将其清除。 如果没有障碍物，关闭并重启产品可能会解决此问题。
	迷你 Turbo 刷卡住。 这是一个安全保护装置，如果有异物（例如，电缆或玩具）卡在吸嘴中，会切断电源。	检查滚刷和吸嘴的其他部位是否有毛发或其他障碍物，并将其清除 (请参见 '清洁迷你涡轮刷')。 如果没有障碍物，关闭并重启产品可能会解决此问题。
	进风口堵塞。	检查进风口是否有堵塞物，并将其清除。 如果这种方法无法解决问题，请检查整个空气通道中是否有堵塞物，并将其清除。 对于仅吸尘装置，请检查滤网、旋涡溢流管和迷你 Turbo 刷。 对于吸拖一体机，请检查吸嘴、硬管和湿式滤网。
	不要接电源使用。	拔下产品电源后再进行使用。 否则，产品将无法启动。 只有在 自动清洁 期间，才能接通产品电源。
	连接了错误的充电器。	只能用随附的适配器为本产品充电。 请仅使用 34 伏适配器 S036-1A340100HE。 可以在适配器上找到相应的适配器编号。

信息代码	原因	解决方法
	未装入电池。	请确保装入电池（参阅“组装吸拖一体机”）。

图标	含义
	自动清洁
	滤网清洁提醒
	需要更换微纤维毛刷。
	需要更换滤网

更换

如需购买附件或备件，请访问 **www.philips.com/parts-and-accessories** 或联系您的飞利浦经销商。 您还可以联系所在国家/地区的飞利浦客户服务中心（请参阅保修卡了解详细联系信息）。

替换部件和型号：

- 替换滤网 XV1791
- 飞利浦地板清洁剂 XV1792
- 替换微纤维毛刷 XV1793

每 6 个月更换一次滤网和微纤维毛刷，确保获得最佳性能。

i 注意： 可以将旧滤网和微纤维毛刷与一般生活垃圾一起弃置。

故障处理方法

本章归纳了使用本产品时最常见的一些问题。 如果您无法根据以下信息解决问题，请访问 **www.philips.com/support** 查阅常见问题列表，或联系您所在国家/地区的客户服务中心。

使用吸拖一体机

问题	可能的原因	解决方法
按下开/关 ⏻ 按钮启动产品。	没有连接电池。	将电池连接到二合一手持设备。
	电池已耗尽。	要给电池充电，请将二合一手持设备与充电器进行连接 (请参见 '充电')。
	未将产品从清洁后装置和收纳座中取出。	将吸拖一体机从清洁后装置和收纳座中取出，然后再启动本产品。
	多次按下开/关 ⏻ 按钮。	请稍等片刻，然后再按一次开/关 ⏻ 按钮。
	未将二合一手持设备正确地连接到本产品。	将产品机身下部放在清洁后装置和收纳座上。 然后将其连接到二合一手持设备。

问题	可能的原因	解决方法
	产品堵塞。	关闭产品并取出电池或拆下二合一手持设备。 然后，找出并排除堵塞原因 (请参见 '清除吸拖一体机中的堵塞物')。 随后重启产品。 如果无法确定堵塞原因，请重启本产品。 这可能会解决此问题。
	微纤维毛刷卡住。	取出微纤维毛刷，然后将其放回 (请参见 '清洁 双刷 吸嘴')。 提示： 如果难以取出微纤维毛刷，可以使用清洁刷手柄来拆下微纤维毛刷 (请参见 '清洁 双刷 吸嘴')。
产品停止工作。	不小心用手触碰到了开/关 ⏻ 按钮。	按下开/关 ⏻ 按钮启动产品。
	污水箱可能已满。 在这种情况下，屏幕上会显示信息图标 (请参见 '显示图标及其含义')。	倒空污水箱。
	产品堵塞。	关闭产品并取出电池或拆下二合一手持设备。 然后，找出并排除堵塞原因 (请参见 '清除吸拖一体机中的堵塞物')。 随后重启产品。 如果无法确定堵塞原因，请直接重启设备。 这可能会解决此问题。
地板不像平常那么湿。	湿金属条堵塞。	将两个微纤维毛刷取下，向净水箱中注入一些水，然后启动产品。 在同一位置前后小幅度移动约 15 秒的时间。 您应该能在地板上看到四条水痕。 如果并非如此，或者在一条或多条水痕上只有几滴水，这表示湿金属条部分堵塞或完全堵塞，可将其放在水龙头下冲洗 (请参见 '清理 双刷 吸嘴湿金属条中的堵塞物')。 如果问

问题	可能的原因	解决方法
		题未解决，可以尝试用针小心地将孔疏通开。
吸嘴下方一侧的地板没有另一侧地板那么湿。	两个湿金属条中有一个堵塞。	将两个微纤维毛刷取下，向净水箱中注入一些水，然后启动产品。 在同一位置前后小幅度移动约 15 秒的时间。 您应该能在地板上看到四条水痕。 如果并非如此，或者在一条或多条水痕上只有几滴水，这表示湿金属条部分堵塞或完全堵塞，可将其放在水龙头下冲洗 (请参见 '清理 双刷 吸嘴湿金属条中的堵塞物')。 如果问题未解决，可以尝试用针小心地将孔疏通开。
地板上没有水。	净水箱已空。	为净水箱重新加水。
	湿金属条堵塞。	将两个微纤维毛刷取下，向净水箱中注入一些水，然后启动产品。 在同一位置前后小幅度移动约 15 秒的时间。 您应该能在地板上看到四条水痕。 如果并非如此，或者在一条或多条水痕上只有几滴水，这表示湿金属条部分堵塞或完全堵塞，可将其放在水龙头下冲洗 (请参见 '清理 双刷 吸嘴湿金属条中的堵塞物')。 如果问题未解决，可以尝试用针小心地将孔疏通开。
		如果已执行上述检查，但地板上仍然没有水，请将产品送至飞利浦服务中心或联系客户服务中心。
地板上或清洁后托盘中的水比平常多。	湿拖模块和/或 AquaSpin 吸嘴的水道受到污染或堵塞。	使用清洁刷清洁湿拖模块和/或 AquaSpin 吸嘴的水道 (请参见 '清除吸拖一体机中的堵塞物')。
	污水箱未放好。	将污水箱正确地放入产品中。 当听到“咔哒”一声，就表示污水箱盖好了。

问题	可能的原因	解决方法
产品在地板上留下水迹。	您向侧边移动了产品。	为防止地板上留下水迹，请尝试减小转动 AquaTrio 9000 系列的力度，并避免向侧边移动产品。 您可以通过按下清洁模式按钮 来激活吸水模式。 地板上所有剩余的水分都将被吸收。
	产品转动过于剧烈。	为防止地板上留下水迹，请尝试减小转动 AquaTrio 9000 系列的力度，并避免向侧边移动产品。 您可以通过按下清洁模式按钮 来激活吸水模式。 地板上所有剩余的水分都将被吸收。
	提起本产品经过门槛、地毯或楼梯。	确保微纤维毛刷与地板保持接触。 产品如有吸水模式，在提起本产品经过门槛、地毯或楼梯前， 请确保吸水模式已开启，以防在地板上留下水迹或水从 AquaSpin 吸嘴中溅出 (请参见 '使用限制')。
	关闭产品后，立即将其从地板上提起。	产品如有吸水模式，请开启吸水模式 吸收剩余的水。 产品关闭前，在吸水模式激活状态下前后 移动本产品数次。 如果在关闭产品后，立即将其提起，毛刷之间残留的水分会在地板上留下水迹 (请参见 '使用限制')。
	滚轮堵塞。	检查滚轮的运行状况。 清除堵塞滚轮的污垢。
产品的清洁效果没有以前好。	净水箱已空。	为净水箱重新加水。
	水条堵塞。	将两个微纤维毛刷取下，向净水箱中注入一些水，然后启动产品。 在同一位置前后小幅度移动约 15 秒的时间。 您应该能在地板上看到四条水痕。 如果并非如此，或者在一条或多条水痕上只有几滴水，则水条部分堵塞或完

问题	可能的原因	解决方法
		全堵塞，可将其放在水龙头下冲洗 (请参见 '清理 双刷 吸嘴湿金属条中的堵塞物')。 如果问题未解决，可以尝试用针小心地将孔疏通开。
	AquaSpin 吸嘴内部太脏。	先运行 AUTOCLEAN 程序，然后再继续清洁。 如果吸嘴的边缘有污垢堆积，请将其清除。 每次使用后，请务必运行 AUTOCLEAN 功能。
	没有放入微纤维毛刷。	将微纤维毛刷放入 AquaSpin 吸嘴中。
		如果已执行上述检查，但产品的清洁效果仍然不好，请将其送至飞利浦服务中心或联系客户服务中心。
大块污垢无法再吸入，而是落回到地板上。	湿拖模块和/或 AquaSpin 吸嘴的水道受到污染或堵塞。	使用清洁刷清洁湿拖模块和/或 AquaSpin 吸嘴的水道 (请参见 '清除吸拖一体机中的堵塞物')。
地板干后出现痕迹。	可能用了太多清洁剂。	确保清洁剂用量正确。
	滚轮脏了。	清除滚轮上的污垢。
清洁时有太多泡沫，AUTOCLEAN 期间也是如此。	可能用了太多清洁剂。	确保清洁剂用量正确。
	地板上仍有清洁剂残留。	在不使用清洁剂的情况下，清洁地板数次。 稍等片刻再重新擦拭此污渍。
很难清理污渍。	可能用水量太少，或者清理污渍的时间太短。	洒上水后稍等片刻。 例如，可以使用本产品擦拭污渍，先洒上水，然后在清洁阶段结束时再清理此污渍。
清洁时，产品声音发生改变。	可能有毛发或其他障碍物缠绕在微纤维毛刷周围。	取下微纤维毛刷，检查毛刷上是否有障碍物，并将其清除 (请参见 '清洁 双刷 吸嘴')。

问题	可能的原因	解决方法
显示屏显示污水箱已满（代码： i1），然后关闭，但污水箱并未满。	污水箱中可能有泡沫或污染物。	请重启产品。 如果这种方法无法解决问题，请清洁污水箱。 如果问题是有泡沫，请确保使用的清洁剂不超过推荐用量。
产品关闭后，有水滴出。	由于在产品关闭时您将其保持不动，因此会在地板上留下一滩水。 这是正常现象。	可在产品关闭时移动产品，以此来缩小这滩水的范围。
	您拿着本产品走过地板时（在空中握持产品），有水滴落下来。	清洁时，请勿将 AquaSpin 吸嘴从地板上提起，否则会留下水迹。 只能前后移动。
	由于净水箱过满，水从净水箱中漏出。	注入净水箱的水不得超过 MAX（最高）水位标示。 如果超过了，拧紧盖子时，水可能会从净水箱中溢出。
	其中一个水箱上有裂纹。	如果其中一个水箱损坏，请将其送至飞利浦服务中心或联系客户服务中心。
无法取下微纤维毛刷。	微纤维毛刷中缠绕了毛发和/或污物。	使用清洁刷手柄，从 AquaSpin 吸嘴上取下微纤维毛刷。 清除缠绕的毛发或污物 (请参见 '清洁 双刷 吸嘴')。 如果很难将毛刷取出，可以从 AquaSpin 吸嘴下方推一下毛刷。
无法前后移动产品。	可能有小物体堵塞了一个或多个滚轮。	关闭产品并取下吸嘴。 然后，检查小滚轮和大滚轮是否堵塞。 清除任何可能堵塞滚轮的物体。 再次将产品竖直放置，继续清洁。
本产品的吸力比往常要小。	湿拖模块和/或 AquaSpin 吸嘴的水道受到污染或堵塞。	使用清洁刷清洁湿拖模块和/或 AquaSpin 吸嘴的水道 (请参见 '清除吸拖一体机中的堵塞物')。
	在污水箱中的网面未完全晾干的情况下再次使用。	清洁污水箱并将其晾干。

问题	可能的原因	解决方法
	微纤维毛刷上有毛发缠绕。	关闭产品，清除微纤维毛刷上的毛发 (请参见 '清洁 双刷 吸嘴')。
	污水箱未放好。	将污水箱正确地放入产品中。 当听到“咔哒”一声，就表示污水箱盖好了。
微纤维毛刷不再旋转	微纤维毛刷被毛发或污垢堵塞。	用剪刀或用手清洁微纤维毛刷 (请参见 '清洁 双刷 吸嘴')。
微纤维毛刷弹出。	微纤维毛刷没有锁定到位。	将微纤维毛刷放回到正确的位置，并将其锁定到位。
产品未充电。	电源插头未正确连接到插座，或适配器未正确插入电源插座。	确保将电源插头正确连接到插座，并将适配器正确插入电源插座。
	没有放入电池。	请装入电池。
	电池没有完全装入。	请装入电池，直到听到“咔哒”一声。
	连接了错误的适配器。	请使用原装适配器。
		如果已执行上述检查但产品依然无法充电，请将其送往飞利浦服务中心，或联系客户服务中心。
有时，在使用吸尘器时会有触静电的感觉。	吸尘器会积聚静电。 空气湿度越低，产品积聚的静电就越多。	握持产品时，请务必用手触碰金属端子。
	使用吸尘器清理灰尘和污垢， 这也会引发静电。	握持产品时，请务必用手触碰金属端子。

使用仅吸尘装置

问题	可能的原因	解决方法
按下开/关 ⏻ 按钮启动产品。	没有连接电池。	将电池连接到手持设备。
	电池已耗尽。	要给电池充电，请将手持设备与充电器进行连接 (请参见 '充电')。

问题	可能的原因	解决方法
	多次按下开/关 ⏻ 按钮。	请稍等片刻，然后再按一次开/关 ⏻按钮。
	未将手持设备正确地连接到本产品。	将手持设备正确地连接到集尘桶。
	产品堵塞。	关闭产品并取出电池或供电装置。 然后，找出并排除堵塞原因。 随后重启产品。 如果无法确定堵塞原因，请重启本产品。 这可能会解决此问题。
无法将手持设备连接到集尘桶。	滤网盒以倒置的方式进行组装。	反转滤网盒。 应该能看到圆形开口 (请参见 '清洁集尘桶 ')。
	滤网盒没有盖好。	盖上滤网盒时，请确保听到“咔哒”一声。 如果不好盖，可能海绵滤网倒置了。
产品停止工作。	不小心用手触碰到了开/关 ⏻ 按钮。	按下开/关 ⏻ 按钮启动产品。
	产品堵塞。	关闭产品并取出电池或供电装置。 然后，找出并排除堵塞原因。 随后重启产品。 如果无法确定堵塞原因，请重启本产品。 这可能会解决此问题。
	旋风滤网被障碍物堵塞。	检查旋风滤网上是否有障碍物，并将其清除 (请参见 '清洁旋风滤网')。
本产品的吸力比往常要小。	滤网和/或旋风滤网脏了。	倒空集尘桶。 清洁滤网和旋风滤网。 确保清除卡在旋风滤网中的任何毛发和污垢。 可以取下旋风滤网，轻松进行保养 (请参见 '清洁旋风滤网')。 如果您经常使用本产品，请确保每月至少清洗一次滤网。
	旋风滤网被异物阻塞。	检查旋风滤网是否被异物卡住，并清除堵塞旋风滤网的任何异物。 确保清除卡在旋风滤网中的

问题	可能的原因	解决方法
		任何毛发和污垢 (请参见 '清洁旋风滤网')。
	未将滤网盒正确安装到集尘桶上，或者未将集尘桶正确安装到产品上。 在这两种情况下，吸力将降低。	确保将滤网盒正确安装到集尘桶上，并将集尘桶正确安装到产品上 (请参见 '清洁集尘桶 ')。
灰尘从产品中溢出。	滤网盒中没有海绵滤网，或者缺少顶盖。	确保已将滤网放入产品并正确地进行组装。
打开集尘桶时有灰尘溢出。	这属于正常现象，是压降造成的。	如果可能，请从外部拆开本产品。
显示屏上显示滤网清洁图标，然后设备关闭。	过滤网可能脏了。	建议您清洁滤网。 如果您最近清洁过过滤网，请忽略此图标。 要继续吸尘，请单击箭头图标。
产品未充电。	插头未正确连接到插座，或适配器未正确插入电源插座。	确保将插头正确连接到插座，并将适配器正确插入电源插座。
	没有放入电池。	请装入电池。
	电池没有完全装入。	请装入电池，直到听到“咔哒”一声。
	连接了错误的适配器。	请使用原装适配器。
		如果已执行上述检查但产品依然无法充电，请将其送往飞利浦服务中心，或联系客户服务中心。
迷你涡轮刷无法正常工作。	滚刷被阻塞。	用剪刀清除刷子上的毛发 (请参见 '清洁迷你涡轮刷')。
	清洁过程中，滚刷被织物或表面阻塞。	保持迷你涡轮刷与表面对齐，切勿将 Turbo 刷推入软质表面。
	滚刷未正确装入吸嘴。	确保将滚刷正确装入吸嘴，部件之间没有间隙 (请参见 '清洁迷你涡轮刷')。
有时，在使用吸尘器时会有触静电的感	吸尘器会积聚静电。 空气湿度越低，产品积聚	握持产品时，请务必用手触碰金属端子。

问题	可能的原因	解决方法
觉。	的静电就越多。	
	使用吸尘器清理灰尘和污垢， 这也会引发静电。	握持产品时，请务必用手触碰金属端子。
显示屏上出现错误代码“E2”。	温度过低。	确保产品使用、存放或进行充电所在的房间温度高于 5° C。
显示屏上出现错误代码“E3”。	温度过高。	确保产品使用、存放或进行充电所在的房间温度低于 35° C。 请勿将设备暴露在直射的阳光下或高温下（靠近热炉、在微波炉中或在电磁炉上）。 如果过热，电池可能会爆炸。
		如果已执行上述检查但产品依然无法充电，请将其送往飞利浦服务中心，或联系客户服务中心。

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