



**PHILIPS**

## PHILIPS

产品 : 飞利浦除螨真空吸尘器  
型号 : FC6230  
额定电压 : 220V~  
额定频率 : 50Hz  
额定输入功率: 450 W  
生产日期 : 请见产品本体  
产地 : 中国江苏苏州



飞利浦（中国）投资有限公司  
上海市天目西路218号1602-1605  
全国顾客服务热线: 4008 800 008

本产品根据国标 GB4706.1-2005, GB4706.7-2014, GB4343.1-2009及GB17625.1-2012制造

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**Introduction**

Congratulations on your purchase and welcome to Philips! To fully benefit from the support that Philips offers, register your product at [www.philips.com/welcome](http://www.philips.com/welcome).

**Important**

Read this important information carefully before you use the appliance and save it for future reference.

**Danger**

- Never immerse the appliance in water or any other liquid. Do not rinse it with running water, except for the parts that can be removed and rinsed according to the instructions.
- Never use the appliance near flammable or toxic substances.
- Do not vacuum up any liquid, flammable material or sharp objects, such as needles or pins.

**Warning**

- Check if the voltage indicated on the appliance corresponds to the local mains voltage before you connect the appliance.
- Do not use the appliance if the appliance or its cord is damaged.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Care must be taken to ensure that children do not play with the appliance.
- Keep the appliance and its cord out of the reach of children.
- The plug must be removed from the socket-outlet before cleaning or maintenance.
- This appliance contains a UV emitter. Do not stare at the light source and avoid contact with the skin.
- To avoid eye injury, do not look into the UV light directly.
- Do not point the UV light directly towards your own hands or body, the hands or body of other people, or at pets during use.
- Always return the appliance to a service centre authorised by Philips for examination or repair. Do not attempt to repair the appliance yourself, otherwise the guarantee becomes invalid.
- If the mains cord is damaged, you must have it replaced by Philips, a service centre authorised by Philips or similarly qualified persons in order to avoid a hazard.
- Do not open the appliance and do not connect the appliance to the mains when its housing is damaged or open.

**Caution**

- Always switch off and unplug the appliance after use and before removing the dust container or cleaning the appliance.
- Do not use the appliance if you are highly sensitive to sunlight or bright light.
- Never block the exhaust air openings or the vacuum inlet.
- Always use the appliance with the dust compartment and the filter unit assembled.
- Do not use a sharp object to clean the HEPA filter, as this damages the filter.
- Avoid placing your hands on or near the exhaust openings during use. The exhaust air emitted by the appliance can be hot.
- Do not touch the tapping feet when the tapping mode is active.
- Do not use the appliance on hard floors or furniture in tapping mode.
- Stop using the appliance when smoke, an unusual smell or an unusual sound is coming out of the appliance. Unplug the appliance immediately and contact the Philips Customer Care Centre.

**Electromagnetic fields (EMF)**

This Philips appliance complies with all standards regarding electromagnetic fields (EMF).

**Ordering accessories**

To buy accessories or spare parts, visit [www.shop.philips.com/service](http://www.shop.philips.com/service) or go to your Philips dealer. You can also contact the Philips Consumer Care Centre in your country (see the worldwide guarantee leaflet for contact details).

**Recycling**

- Do not throw away the product with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment.
- The lamp contains mercury. Do not throw away the lamp with the normal household waste at the end of its life, but hand it in at an official collection point for chemical waste. By doing this, you help to preserve the environment.

**Guarantee and support**

If you need information or support, please visit [www.philips.com/support](http://www.philips.com/support) or read the separate worldwide guarantee leaflet.

**Troubleshooting**

This chapter summarises the most common problems you could encounter with the appliance. If you are unable to solve the problem with the information below, visit [www.philips.com/support](http://www.philips.com/support) for a list of frequently asked questions or contact the Consumer Care Centre in your country.

Problem	Cause	Solution
The appliance does not work.	The appliance is not plugged in or not plugged in properly.	Make sure that you insert the plug into the wall socket properly.
	The socket is not live or there is a power failure.	Connect another appliance to the same socket to check if the socket is live or connect this appliance to another socket to check if there is a power failure.
The appliance beeps, the vacuum icon flashes and the red triangle lights up.	The filter unit or the dust container with the filter unit are not assembled or not assembled properly.	Make sure that you assemble the filter unit in the dust container and the dust container in the appliance before you start using the appliance.
The appliance suddenly stops vacuuming, the appliance beeps, the vacuum symbol flashes and the red triangle lights up.	The dust container may be full or the filter unit may be dirty. This causes the motor to become too hot, which triggers the overheat protection of the motor.	Unplug the appliance and empty the dust container. Clean the filter unit. If the appliance switches off again when you connect it to the mains and switch it on again, replace the HEPA filter. If this does not solve the issue and the appliance stops vacuuming again and again, please contact the Philips Consumer Care Centre.
	You may have used the vacuum mode for more than 30 minutes. This triggered the overheat protection of the motor.	When the motor gets overheated because the appliance was used longer than 30 minutes, you have to wait 2 hours to let the appliance cool down.
The suction power decreased suddenly.	The dust container is full, the filter is dirty or if the vacuum inlet is blocked.	Unplug the appliance. Empty the dust container and clean the filter. If the vacuum inlet is dirty, use the brush to clean it.
The lamp is not always on or goes on and off from time to time.	If you use the appliance on a dark surface, the response time of the sensor is longer.	The UV lamp is controlled by a sensor in the bottom of the appliance. This sensor ensures that the lamp goes out when the appliance is 5cm off the surface or the surface is very dark.
	The lamp goes on and off as you move the appliance over different colours and materials.	The UV lamp is controlled by a sensor in the bottom of the appliance. This sensor ensures that the lamp goes out when the appliance is 5cm off the surface or the surface is very dark.
The mode indications on the control panel do not light up.	The appliance may not be plugged in properly.	Insert the plug into the wall socket properly.
	The voltage in your home may not correspond to voltage indicated on the appliance.	Check if the voltage in your home is the same as the voltage indicated on the bottom of the appliance.

Problem	Cause	Solution
The appliance beeps, the tapping icon flashes and the red triangle lights up.	The tapping feet do not work because they are blocked by the fabric you are cleaning.	Do not press the appliance into the fabric too hard. Make sure you apply light pressure so that the appliance glides over the fabric easily.
	The motor that drives the tapping feet may be broken.	Take the appliance to your dealer or a Philips service centre. You can also contact the Philips Consumer Care Centre for information.
The appliance beeps, the UV icon flashes and the red triangle lights up.	The infrared sensors may be dirty.	Clean the infrared sensors with the cleaning brush.
	The UV lamp may be broken.	Take the appliance to your dealer or a Philips service centre. You can also contact the Philips Consumer Care Centre for information.

## Frequently asked questions

Question	Answer
If dirt and hair get trapped between the HEPA filter and the prefilter, does this shorten the life of the HEPA filter?	No, not if you clean the prefilter and filter regularly. Use the cleaning brush to remove larger particles from between the folds of the HEPA filter.
Can I wash the HEPA filter?	No, the HEPA filter cannot be rinsed with tap water. Use the brush supplied to clean the filter.
How often do I have to replace the HEPA filter?	Replace the HEPA filter every 3 to 5 months, depending on how often you use the appliance. If the suction power decreases noticeably, you have to replace the HEPA filter.
Can the appliance be used on hard floors?	Yes, but only in vacuum mode. If you use it on furniture or hard floors in tapping mode, you may damage the surface you clean.

## 简体中文

### 简介

感谢您的惠顾，欢迎光临飞利浦！为了您能充分享受飞利浦提供的支持，请在 [www.philips.com/welcome](http://www.philips.com/welcome) 上注册您的产品。

### 注意事项

使用产品之前，请仔细阅读本重要信息，并妥善保管以供日后参考。

#### 危险

- 切勿将本产品浸入水中或任何其它液体中。不要用自来水冲洗，但根据说明可以拆卸下来冲洗的部件除外。
- 切勿在易燃或有毒物质附近使用本产品。
- 切勿吸入任何液体、易燃材料或尖锐物体，例如针或别针。

#### 警告

- 在将产品连接电源之前，请先检查产品所标电压与当地的供电电压是否相符。
- 如果产品或电源线损坏，切勿使用本产品。
- 产品不打算由有肢体、感官或精神能力缺陷或缺少使用经验和知识的人（包括儿童）使用，除非有负责他们安全的人对他们进行与产品使用有关的监督或指导。
- 请务必小心，确保儿童不玩耍本产品。

- 将产品及其线缆放在儿童接触不到的地方。
- 清洁或维护之前，必须先从插座拔掉插头。
- 本产品包含紫外线发射器。切勿凝视光源并避免与皮肤接触。
- 为避免伤害眼睛，切勿直视紫外线。
- 切勿在使用时将紫外线直接指向自己的手或身体、其他人的手或身体或者宠物。
- 产品只能送到由飞利浦授权的维修中心检修。不要自己修理产品，否则产品维修保证书将会无效。
- 如果电源软线损坏，为了避免危险，必须由制造商、其维修部或类似部门的专业人员更换。
- 切勿打开本产品，也不要在其外壳损坏或已打开时将本产品连接到电源。

#### 注意

- 在使用本产品后以及在卸下集尘桶或清洗本产品前，务必关闭产品电源并拔出电源插头。
- 如果您对阳光或亮光高度敏感，请勿使用本产品。
- 切勿阻塞排气口或真空口。
- 务必在装好集尘桶和过滤网部件的情况下使用本产品。
- 切勿使用尖锐的物体清洁 HEPA 过滤网，因为这样会损坏过滤网。
- 在使用时避免将双手放在排气口或附近。产品排出的废气可能很热。
- 在轻踏模式处于激活状态时，切勿接触踏脚。
- 切勿在处于轻踏模式时在硬地板或家具上使用本产品。
- 当产品产生烟雾、异味或异常声音时，切勿使用本产品。立即拔掉产品插头，并联系飞利浦客户服务中心。

#### 电磁场 (EMF)

本飞利浦产品符合与电磁场 (EMF) 相关的所有标准。

#### 订购附件

要购买附件和备件，请访问 [www.shop.philips.com/service](http://www.shop.philips.com/service) 或请联系飞利浦经销商。您也可以联系您所在国家/地区的飞利浦客户服务中心（联系详情，请参阅全球保修卡）。

#### 回收

- 弃置产品时，请不要将其与一般生活垃圾堆放在一起：应将其交给官方指定的回收中心。这样做有利于环保。
- 灯泡含水银。在灯泡使用寿命结束时，请不要将其与一般生活垃圾一起丢弃，应将其交给官方指定的化学废品回收中心，这样做有利于环保。

#### 保修和支持

如果您需要信息或支持，请访问 [www.philips.com/support](http://www.philips.com/support) 或阅读单独的全球保修卡。

#### 故障种类和处理方法

本章归纳了使用本产品时最常见的一些问题。如果您无法根据以下信息解决问题，请访问 [www.philips.com/support](http://www.philips.com/support) 查阅常见问题列表，或联系您所在国家/地区的客户服务中心。

问题	原因	解决方法
产品不能工作。	产品电源插头没有插上或未正确插入。	确保将插头正确插入电源插座。
	插座没有通电或存在电源故障。	将其它产品连接到相同的插座，检查插座是否通电，或将本产品连接到其它插座，检查是否存在电源故障。

问题	原因	解决方法
本产品发出蜂鸣音，真空吸尘器图标闪烁，并且红色三角形亮起。	未安装或未正确安装过滤网部件或带过滤网部件的集尘桶。	开始使用本产品之前，确保将过滤网部件装到集尘桶中，并将集尘桶装到产品中。
产品突然停止吸尘，本产品发出蜂鸣音，真空吸尘器符号闪烁，并且红色三角形亮起。	集尘桶可能已满或过滤网部件可能很脏。这会导致马达变得过热，触发马达的过热保护。	拔下产品电源并清空集尘桶。清洁过滤网部件。如果本产品连接到电源并重新打开时再次关闭，请更换 HEPA 过滤网。如果这样做无法解决问题，并且产品反复停止吸尘，请联系飞利浦客户服务中心。
	您使用真空模式的时间可能已超过 30 分钟，触发了马达的过热保护。	当马达因产品使用时间超过 30 分钟而变得过热时，您必须等待 2 小时，让产品冷却。
吸力突然下降。	集尘桶已满、过滤网很脏或真空口被阻塞。	拔掉产品插头。清空集尘桶并清洁过滤网。如果真空口很脏，请使用清洁刷进行清洁。
灯泡并非始终亮起，或者时亮时灭。	如果您在黑暗的表面使用本产品，传感器的响应时间会较长。	UV 灯泡由产品底部的传感器控制。此传感器可确保灯泡在产品距离表面 5 厘米以上或表面非常暗时熄灭。
	将产品移至不同的颜色和材料上时，灯泡会亮起和熄灭。	UV 灯泡由产品底部的传感器控制。此传感器可确保灯泡在产品距离表面 5 厘米以上或表面非常暗时熄灭。
控制面板上的模式指示灯未亮起。	产品电源插头可能未正确插入。	将插头正确插入电源插座。
	家中的电压可能与产品上标示的电压不一致。	检查家中的电压与产品底部标示的电压是否相同。
本产品发出蜂鸣音，轻踏图标闪烁，并且红色三角形亮起。	踏脚不起作用，因为它们可能被您正在清洁的织物堵塞。	切勿过于用力地将产品按入织物中。确保轻轻施加一点压力，以便产品轻松地在织物上滑动。
	驱动踏脚的马达可能已损坏。	请将本产品送往经销商处或飞利浦服务中心。您也可以联系飞利浦客户服务中心以获得更多信息。

问题	原因	解决方法
本产品发出蜂鸣音，紫外线图标闪烁，并且红色三角形亮起。	红外线传感器可能很脏。	用清洁刷清洁红外线传感器。
	紫外线灯泡可能已损坏。	请将本产品送往经销商处或飞利浦服务中心。您也可以联系飞利浦客户服务中心以获得更多信息。

## 常见问题

问题	回答
如果污渍和头发卡在 HEPA 过滤网和预过滤网之间，是否会缩短 HEPA 滤网的使用寿命？	不会，如果定期清洁预过滤网和过滤网，则不会缩短使用寿命。请使用随附的清洁刷清除 HEPA 过滤网褶皱之间的较大颗粒物。
能否清洗 HEPA 过滤网？	不能，不能用自来水冲洗 HEPA 过滤网。请使用随附的清洁刷清洁过滤网。
HEPA 过滤网应多久更换一次？	每隔 3 到 5 个月更换一次 HEPA 过滤网，具体取决于您使用本产品的频繁程度。如果吸力明显下降，则必须更换 HEPA 过滤网。
本产品是否可以在硬地板上使用？	可以，但只能在真空模式下使用。如果在处于轻踏模式时在家具或硬地板上使用本产品，可能损坏您清洁的表面。