

PHILIPS

HD7000



EN User manual

TC 使用手冊

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1 Important

Please read these safety instructions carefully before use, and keep them in a safe place for future reference.

Danger

- Do not immerse this appliance in water.

Warning

- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge in its use, unless they are supervised or have been instructed in the use of the appliance by a person responsible for their safety.
- Children should be supervised to make sure that they do not play with the appliance.
- Use the handle (if available) to move the appliance safely and prevent hot liquid from leaking out.
- Never use the appliance on wet surfaces.
- This appliance is only intended for household use and other similar applications, such as:
 - staff kitchens in stores, offices, and other work environments;
 - farmhouses;
 - use by guests in hotels, hostels, and other residential environments;
 - similar environments where only bed and breakfast accommodation is provided.
- If the power cord set is damaged, it must be replaced with a power cord set provided by the manufacturer.
- This appliance is not intended to be operated with an external timer or separate remote control system.
- Check that the voltage indicated on the appliance matches your local mains voltage before switching it on.
- This appliance must only be used with a socket with a grounding wire. Always make sure the plug is firmly inserted into the power outlet.
- Do not use this appliance if the plug, power cord, inner pot, sealing ring, or main body is damaged.
- Do not allow the power cord to hang over the edge of the table or worktop where the appliance is placed.
- Before plugging the appliance into a power socket, make sure the heating element, temperature sensor, and the outside of the inner pot are clean and dry.
- Do not use wet hands to plug in the appliance or press any buttons on the control panel.
- When the appliance is in use and immediately after use, the steam valve and the liquid and steam inside it will be very hot. Do not attempt to disassemble the steam valve until it has completely cooled.

Caution

- Do not use any accessories or components produced by other manufacturers or not specifically recommended by Philips, as this will void your warranty.
- Do not expose the appliance to high temperatures, and do not place it on a stove or cooker that is on or still hot.
- Do not expose the appliance to direct sunlight.
- Place the appliance on a stable, level, and flat surface.
- Make sure the inner pot is inside the appliance before plugging it in and switching it on.
- Do not cook with the inner pot directly over open fire.
- Do not use the inner pot if it is deformed.
- The surface of the appliance may become hot when in use. Take extra care when handling the product.

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- Do not cover the steam vent with a cloth while the appliance is running.
- Be careful of hot steam being discharged from the steam vent while cooking, and from the appliance when opening the lid. Keep your hands and face away from the appliance to avoid burning yourself on the steam.
- Do not lift or move the appliance while it is running.
- To avoid overflow, do not exceed the maximum water level indicated in the inner pot, as this may be dangerous.
- Do not place cooking utensils in the pot while cooking, warming, or reheating rice.
- Only use the cooking utensils provided. Do not use sharp utensils.
- Do not insert metal objects or foreign objects into the steam vent.
- Do not place magnetic materials on the lid. Do not use this appliance near magnetic materials.
- The appliance must be left to cool before it can be cleaned or moved.
- The appliance should be cleaned after each use. Refer to Cleaning and Maintenance for detailed cleaning instructions.
- Always unplug the appliance when not in use for a long time.
- When moving this appliance, take care to hold it firmly to avoid dropping it and causing injury.
- Do not touch the inner pot immediately after opening the lid, to avoid burns.
- Do not open the lid during cooking to avoid burns.
- This appliance may be used at altitudes of 0–2000 meters.
- Avoid contact between the inner pot and other metal utensils when cleaning to prevent the stainless steel from rusting due to scratches or electrochemical reactions.
- If the appliance is used improperly, or if it is not used according to the instructions in this user manual, the warranty shall become void and Philips shall refuse liability for any damage caused. Please visit <https://www.philips.com.cn/c-m/consumer-support> to download the user manual.
- The surface of the heating element is subject to residual heat after use.
- Make sure that the power plug is fully inserted into and has proper contact with the power socket during use.
- If you need to use an extension cord socket, make sure to use one that complies with national standards.
- Disconnect the power supply when the appliance is left unattended.
- In the event of abnormal noises, odors, overtemperature or faults, stop using the appliance immediately, turn it off and disconnect the power supply.
- Never supply power to the appliance from outlets in lamp sockets.
- The total rated current of all the household appliances connected to an extension cord socket must not exceed the rated current of the original socket or cord.
- This appliance must not be used in proximity to flammable or explosive substances or in similar environments.
- Do not disassemble the appliance yourself or modify the internal circuitry, components or protection devices.
- When unplugging the appliance, do not pull or stretch the power cord.
- Do not replace the fuse element of the appliance or power supply with common conductors or fuse elements with a current capacity that exceeds the specified value.
- Do not modify the settings of the low-voltage circuit breaker or the residual current device yourself.

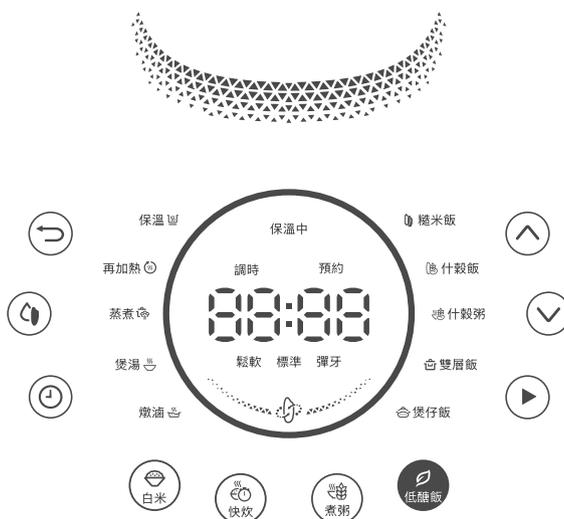
Electromagnetic Fields (EMF)

This appliance complies with the applicable standards and regulations regarding exposure to electromagnetic fields.

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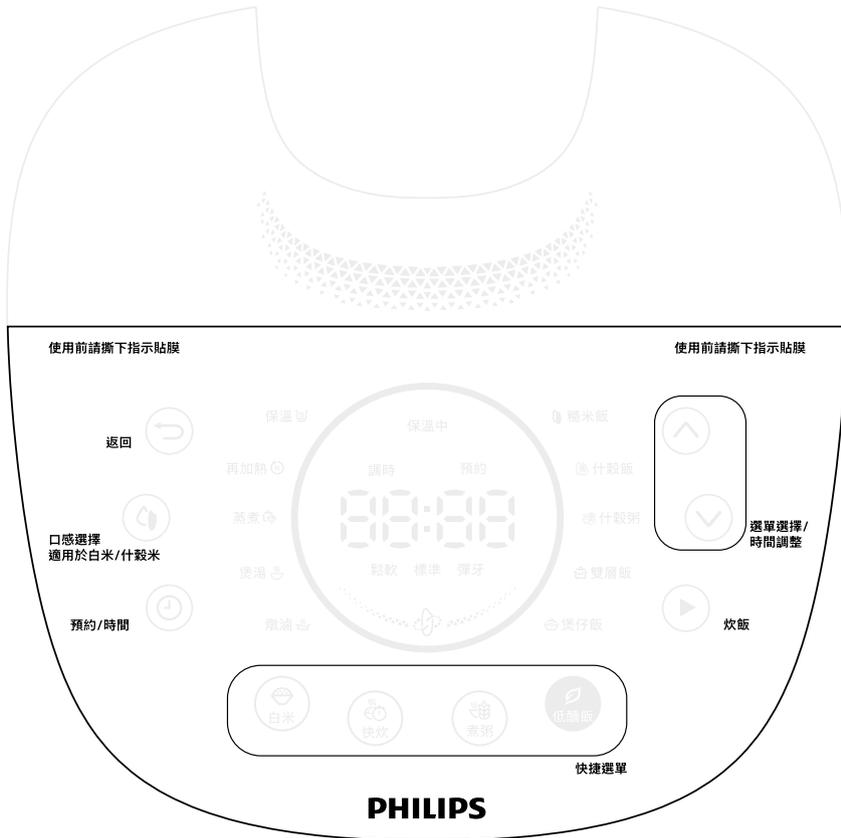
①	Top lid	⑨	Quick Start Guide
②	Detachable inner lid	⑩	Steamer basket
③	Water level indications	⑪	Measuring cup
④	Inner pot	⑫	Power cord
⑤	Lid release button	⑬	Steam valve
⑥	Power socket	⑭	Control panel
⑦	Rice spoon		
⑧	Soup ladle		

Control panel overview



	Back button		Menu selection/time adjustment button
	Rice texture selection button		Menu selection/time adjustment button
	Time/Preset time button		Confirm/start button
	Quick cook rice shortcut button		Tasty white rice shortcut button
	Congee shortcut button		Healthy rice shortcut button

Additional instructions - Instructional sticker



Note: Please remove the instructional sticker before use

3 Using your rice cooker

Before first use

- 1 Remove all packaging materials from the appliance.
- 2 Take out all the accessories from the inner pot.
- 3 Clean the parts of the rice cooker thoroughly before using the rice cooker for the first time (see Cleaning and Maintenance).

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Caution

- Make sure all parts are completely dry before you start using the rice cooker.
- Make sure the outside of the inner pot is dry and clean, and that there is no foreign residue inside the appliance.
- Make sure the inner pot is in proper contact with the heating element.

Table of cooking times

Cooking function	Default cooking time	Cooking time range	Preset time	Texture firmness
Quick cook rice	30 min	Non-adjustable	1–24 hours	Non-adjustable
Tasty white rice	45 min	Non-adjustable	1–24 hours	Standard
	50 min	Non-adjustable	1–24 hours	Soft and sticky
	40 min	Non-adjustable	1–24 hours	Chewy
Claypot rice	1 hours	Non-adjustable	Non-adjustable	Non-adjustable
Multigrain rice	1 hours	Non-adjustable	1 hour 30 min–24 hours	Standard
	65 min	Non-adjustable	1 hour 30 min–24 hours	Soft and sticky
	55 min	Non-adjustable	1 hour 30 min–24 hours	Chewy
Congee	1 hours	1–2 hours	Set cooking time–24 hours	Non-adjustable
Multigrain congee	70 min	1 hour 10 min–4 hours	Set cooking time–24 hours	Non-adjustable
Soup	2 hours	1 hour 30 min–4 hours	Set cooking time–24 hours	Non-adjustable
Steam	30 min	1 min–1 hour	1 hour 30 min–24 hours	Non-adjustable
Stew	2 hours	1–4 hours	Non-adjustable	Non-adjustable
Reheat	25 min	Non-adjustable	Non-adjustable	Non-adjustable
Keep warm	2 hours	1 min–12 hours	Non-adjustable	Non-adjustable
Dual layer rice	50 min	Non-adjustable	1–24 hours	Non-adjustable
Healthyrice	45 min	Non-adjustable	1–24 hours	Non-adjustable
	60 min	Non-adjustable	1 hour 30 min–24 hours	Standard
	65 min	Non-adjustable	1 hour 30 min–24 hours	Soft and sticky
Brown rice	65 min	Non-adjustable	1 hour 30 min–24 hours	Soft and sticky
	55 min	Non-adjustable	1 hour 30 min–24 hours	Chewy

- * The table above lists the default cooking times corresponding to each cooking function, i.e. the length of time initially displayed on the screen.
- * Cooking times may vary depending on factors such as environmental conditions, the type of rice, and amount of water. Therefore, the actual completion time will be when the appliance finishes cooking.
- * For menus with adjustable cooking times, the selected cooking time will be remembered once cooking begins. For menus with preset delayed cooking times, the preset time will be remembered once cooking begins. For menus with adjustable texture settings, the selected texture will be remembered once cooking begins.
- * Once cooking has started, the menu that was used will be remembered. After switching off and back on again, this menu will be set as the default selected menu.

Preparation before cooking

Warning

- Make sure the detachable inner lid and steam valve are properly installed.
- Make sure all parts are completely dry before using the appliance.
- After the cooking process is finished, unplug the rice cooker from the electrical outlet.
- Do not exceed the volume indicated or the maximum water level indicated in the inner pot, as this may cause the appliance to overflow.

Caution

- After having opened the lid during cooking (especially when a large amount of water has been added), close the top lid slowly or wait 1–2 minutes until the steam has dissipated/pressure has decreased before closing the lid. This is to prevent liquid from the inner pot being expelled through the steam vent.
- This appliance is suitable for use at altitudes below 2000 meters.
- For rice cooking, follow the water level indications on the inside of the inner pot. You can adjust the water level according to different types of rice and your own preference, but you must not exceed the maximum volume indicated on the inner pot.
- Within 30 seconds of the cooking process starting, you can press  once to cancel the current operation and return to the settings interface. After cooking for 30 seconds, you can press  twice within a 3-second period to cancel the current operation and return to the settings interface.
- If no operation is started within 5 minutes after switching the rice cooker on, it will enter standby mode. You can press any button to wake it from standby mode and return to the settings interface.
- In the settings interface, the selected menu is fully illuminated, while the unselected menus are dimmed.

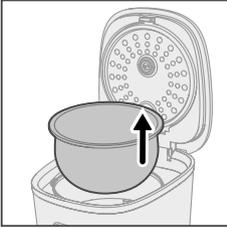
Perform the following preparations before cooking with the rice cooker:

- 1 Press the lid release button to open the top lid.

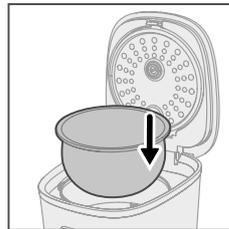
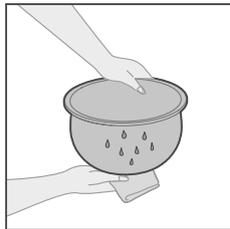
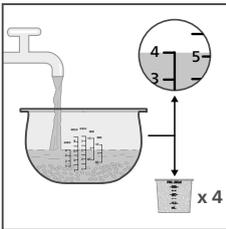


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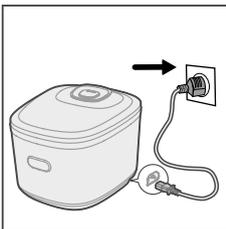
- 2 Take the inner pot out of the cooker.



- 3 Put the pre-washed food in the inner pot, wipe the outside and bottom of the inner pot dry using a soft cloth, then put it back into the rice cooker.



- 4 Put the plug into the power socket.



Caution

- Make sure the outside of the inner pot is dry and clean, and that there is no foreign residue on the heating element.
- Make sure the inner pot is in proper contact with the heating element.

Cooking rice

You can use the following menus to cook rice: quick cook rice (Ⓚ), tasty white rice (Ⓛ), multigrain rice (Ⓜ), and brown rice (Ⓡ). For details of adjustable cooking time ranges, please see the "Table of cooking times."

- 1 Follow the steps in "Preparation before cooking."
- 2 Tap , , or the quick menu button to select one of the cooking programs.
- 3 After selecting the tasty white rice, multigrain rice, or brown rice functions, you can tap  to select your preferred texture.

- 4 Tap  to confirm. The rice cooker will start working in the selected mode.
 - ↳ The remaining cooking time is displayed on the screen as a countdown.
 - ↳ The interface ring blinks.
- 5 The appliance beeps several times after cooking is completed, and automatically switches to keep warm mode.
 - ↳ The interface ring will fully illuminate.

Claypot rice

You can use the claypot rice () menu to make crispy rice at the bottom of the pot, such as Cantonese-style claypot rice. For details of adjustable cooking time ranges, please see the "Table of cooking times."

- 1 Follow the steps in "Preparation before cooking."
- 2 To make claypot rice, add an appropriate amount of cooking oil to the rice and water, then stir to mix evenly.
- 3 Tap  or  to select the claypot rice function.
- 4 Tap  to confirm. The rice cooker will start working in the selected mode.
 - ↳ The remaining cooking time is displayed on the screen as a countdown.
 - ↳ The interface ring blinks.
- 5 When the midway beep sounds during cooking (displaying 35 minutes), open the lid, quickly add the ingredients, then close the lid to continue cooking.
- 6 The appliance beeps several times after cooking is completed, and automatically switches to keep warm mode.
 - ↳ The interface ring will fully illuminate.



Caution

- We recommend using jasmine rice (absorbs less water and gives a better texture).
- Recommended number of cups: Using 3–6 cups of rice makes better crispy rice at the bottom of the pot.
- Ingredients ratio: For 3 cups of rice, add water up to the 3-cup mark and 3 teaspoons of oil, then stir to mix evenly (1 teaspoon = 5ml).

Healthy rice

You can use the healthy rice menu to reduce the amount of carbohydrates in your rice. For details of adjustable cooking time ranges, please see the "Table of cooking times."

- 1 Put up to 2 cups of rinsed rice in the steamer basket and spread it out evenly.
- 2 Add water to the inner pot up to the steaming mark.
- 3 Put the steamer basket in the inner pot.
- 4 Add water to the steamer basket up to the healthy rice mark. Do not exceed the 2-cup mark.
- 5 Tap the healthy rice quick menu button.
- 6 Tap  to confirm. The rice cooker will start working in the selected mode.
 - ↳ The remaining cooking time is displayed on the screen as a countdown.
 - ↳ The interface ring blinks.
- 7 The appliance beeps several times after cooking is completed, and automatically switches to keep warm mode.
 - ↳ The interface ring will fully illuminate.

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Caution

- When cooking healthy rice, do not add water beyond the maximum mark on the steamer basket. (For 1 cup of rice, add water up to the 1-cup mark so that the rice and water combined do not exceed 2 cups.)
- To prevent dry heating, add water to the inner pot until it reaches the steaming mark.
- When cooking healthy rice, do not select any menu other than "Healthy rice." Otherwise, the appliance may malfunction.

Dual layer rice

You can use the dual layer rice menu to make rice with different textures to suit varying tastes. For details of adjustable cooking time ranges, please see the "Table of cooking times."

- 1 Put rinsed rice in the inner pot and add water to the dual layer rice mark. Make sure the rice and water combined do not exceed 2 cups.
- 2 Put rinsed rice in the steamer basket and add water to the dual layer rice mark. Make sure the rice and water combined do not exceed 2 cups.
- 3 Put the steamer basket in the inner pot.
- 4 Tap or to select the dual layer rice function.
- 5 Tap to confirm. The rice cooker will start working in the selected mode.
 - ↳ The remaining cooking time is displayed on the screen as a countdown.
 - ↳ The interface ring blinks.
- 6 The appliance beeps several times after cooking is completed, and automatically switches to keep warm mode.
 - ↳ The interface ring will fully illuminate.



Caution

- When cooking dual layer rice, do not add water beyond the maximum mark on the dual layer rice scale. (For 1 cup of rice, add water up to the 1-cup mark so that the rice and water combined do not exceed 2 cups.)
- Do not make porridge in the inner pot and steam rice in the steamer basket. To avoid leaks, both containers must be steaming simultaneously.
- When cooking dual layer rice, do not select any menu other than "dual layer rice." Otherwise, the appliance may malfunction.

Porridge and soup

You can use the multigrain congee () and congee () menus to cook porridge, and the soup () menu to make soup. For details of adjustable cooking time ranges, please see the "Table of cooking times."

- 1 Follow the steps in "Preparation before cooking."
- 2 Tap or to select the desired cooking program.
- 3 Tap to confirm. The rice cooker will start working in the selected mode.
 - ↳ The remaining cooking time is displayed on the screen as a countdown.
 - ↳ The interface ring blinks.
- 4 The appliance beeps several times after cooking is completed, and automatically switches to keep warm mode.
 - ↳ The interface ring will fully illuminate.

Caution

- Be sure to select the correct function for cooking porridge or soup to avoid overflow, as this may be dangerous.

Steaming food

Caution

- To prevent dry heating, add water to the inner pot to at least the 2-cup mark.

You can use the steam () function menu to steam food. For details of adjustable cooking time ranges, please see the “Table of cooking times.”

- 1 Follow the steps in “Preparation before cooking.”
- 2 Add water to the inner pot to at least the 2-cup mark.
- 3 Put the steaming basket into the inner pot.
- 4 Place food on a plate or directly onto the steaming basket.
- 5 Tap  or  to select steam () .
- 6 Tap  to confirm. The rice cooker will start working in the selected mode.
 - ↳ The screen first displays a scrolling light, and then shows the remaining cooking time as a countdown once steam is generated.
 - ↳ The interface ring blinks.
- 7 The appliance beeps several times after cooking is completed, and automatically switches to keep warm mode.
 - ↳ The interface ring will fully illuminate.

Reheat

You can use the reheat menu () to reheat food. For details of adjustable cooking time ranges, please see the “Table of cooking times.”

- 1 Make sure the outside of the inner pot is dry and clean, and that there is no foreign residue on the heating element.
- 2 Break up the cooled rice to spread it evenly in the inner pot.
- 3 Add a small amount of water to the rice to prevent it from becoming too dry. The amount of water used depends on the quantity of rice.
- 4 Tap  or  to select the Reheat function.
- 5 Tap  to confirm. The rice cooker will start working in the selected mode.
 - ↳ The remaining cooking time is displayed on the screen as a countdown.
 - ↳ The interface ring blinks.
- 6 The appliance beeps several times after cooking is completed, and automatically switches to keep warm mode.
 - ↳ The interface ring will fully illuminate.

Caution

- To prevent dry heating or food from drying out, pour some water over the food. The amount of water used depends on the quantity of rice.

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Stew

You can use the Stew () menu to stew food. For details of adjustable cooking time ranges, please see the "Table of cooking times."

- 1 Follow the steps in "Preparation before cooking."
- 2 Mix the prepared ingredients and seasonings evenly in the inner pot.
- 3 Tap  or  to select the stew function.
- 4 Tap  to confirm. The rice cooker will start working in the selected mode.
 - ↳ The remaining cooking time is displayed on the screen as a countdown.
 - ↳ The interface ring blinks.
- 5 The appliance beeps several times after cooking is completed, and automatically switches to keep warm mode.
 - ↳ The interface ring will fully illuminate.



Caution

- Be sure to select the correct function for stewing to avoid overflow, as this may be dangerous.
- After using the stew function, clean the steam valve and top lid promptly.

Setting the cooking time

You can set the cooking time for some menus, including congee (), multigrain congee (), soup (), stew (), steam (), and keep warm (). For details of the adjustable ranges, please see the "Table of cooking times."

- 1 Tap  or  to select multigrain congee .
- 2 Tap  and  will light up on the screen.
- 3 Tap  or  to adjust the cooking time, then tap  to confirm.
- 4 The rice cooker starts working in the selected mode.

Setting the preset cooking time

You can preset delayed cooking times for some menus. The maximum preset timer is for 24 hours.



Caution

- Preset the time you want the cooking to be finished by. For example: If you preset cooking at 12 pm to eat dinner at 6 pm, the preset time is 6 hours.
- The preset time must be later than or equal to the cooking time. If it is equal to the cooking time, cooking will begin immediately.
- The preset function cannot be used with stew, reheat, and keep warm.

- 1 Follow the steps in "Preparation before cooking."
- 2 Tap  or , or the quick menu button to select the desired function.
- 3 Repeatedly tap  until  lights up on the screen.
- 4 Tap  or  to adjust the cooking time, then tap  to confirm.
- 5 The rice cooker starts counting down. Once the countdown ends, the cooking program starts immediately.

Adjusting the cooking time and preset cooking time

1. Adjusting the cooking time for menu functions other than steaming

Press "+" or "-" to increase/decrease the time by 10 minutes.

Press and hold "+" or "-" to quickly increase/decrease the time by 10 minutes.

2. Adjusting the cooking time for steaming

Press "+" or "-" to increase/decrease the time by 1 minute.

Press and hold "+" or "-" to quickly increase/decrease the time by 10 minutes.

3. Adjusting the preset cooking time

Press "+" or "-" to increase/decrease the time by 10 minutes.

Press and hold "+" or "-" to increase/decrease the time by 1 hour.

4. Adjusting the time for the keep warm mode

Press "+" or "-" to increase/decrease the time by 30 minutes. (Pressing "+" will increase the time from 1 minute to 30 minutes.)

Press and hold "+" or "-" to quickly increase/decrease the time by 30 minutes. (Pressing "-" will decrease the time from 30 minutes to 1 minute.)

The selected cooking time will be remembered.

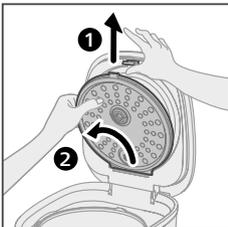
4 Cleaning and Maintenance

Caution

- Unplug the rice cooker before you start cleaning it.
- Wait until the rice cooker has cooled down sufficiently before cleaning it.
- Do not immerse the entire appliance in water when cleaning it. Do not use strong detergents or abrasive brushes to wipe the appliance.

Inner lid

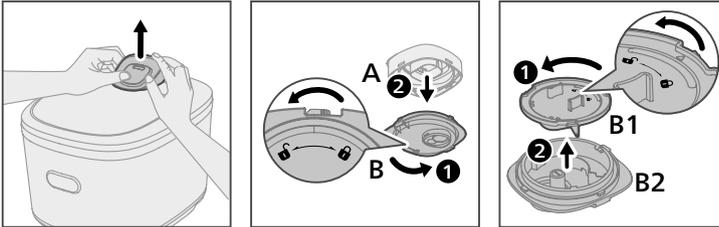
- Hold the detachable inner lid and pull it outwards to remove it from the top lid for cleaning.



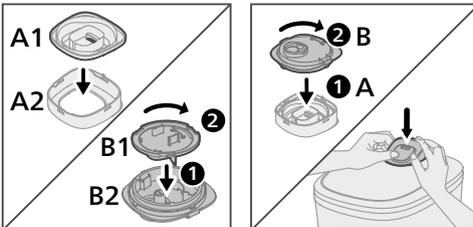
- Soak in hot water and clean with the soft side of a sponge.
- Make sure to remove all the food residue stuck to the rice cooker.
- After cleaning, wipe off any water droplets from the surface of the inner lid, align the detachable inner lid with the slot in the middle, and secure it in place.
- Do not pull on the inner lid sealing ring. After each use, or after using seasonings (when using stew, steam, etc.), clean and rinse the inner lid promptly to prevent odors and rust.

Moisture lock valve

- Follow the above steps to remove the detachable inner lid.
- Remove the moisture lock valve from the top lid.



- Wash the moisture lock valve under a faucet to ensure there are no food residues inside. After rinsing clean, reattach it to the inner lid.



We recommend wiping the steam valve after each use to maintain cleanliness.

Interior

Inside of the outer lid and the main body, and the heating element:

- Wipe with a wrung out and damp cloth.
- Make sure to remove all the food residue stuck to the rice cooker.

Exterior

Surface of the outer lid and outside of the main body:

- Wipe the outer surface of the cooker with a wrung out and damp cloth dipped in a mild detergent.
- Only use a soft and dry cloth to wipe the control panel.
- Make sure to remove all food residue.

Accessories

Soup ladle, rice spoon, steamer basket, etc.

- Soak in hot water and clean with a sponge.

Inner pot instructions

Specifications of inner pot materials

The inner pot of this appliance is made from 316 stainless steel with no chemical coating, making it safe to use.

The outer surface is made of stainless iron (for better heating and heat conduction) and can attract magnets, which is normal.

Tips to prevent sticking

Once cooking is complete, the appliance enters keep warm mode. For a better texture and taste, and to prevent the rice from clumping, you can use the rice spoon to stir and fluff the rice.

Everyday maintenance and cleaning

First use: When using the stainless steel inner pot for the first time, clean using a scouring pad and a mild detergent.

Everyday cleaning: Clean immediately after each use to prevent food residue from building up. When cleaning, use a scouring pad and a mild detergent to scrub thoroughly. Turn the inner pot upside down to drain any water and prevent bacterial growth at the bottom.

Stubborn stains: Soak in water for a period of time to soften any residue, then use the rough side of a scouring pad or similar tool to remove the stains.

Dishwasher cleaning: Place upside down in the lower rack of the dishwasher, use dishwasher detergent (such as dishwasher tablets), and select a gentle or standard cleaning cycle.

Regular deep cleaning of the inner pot

The stainless steel inner pot has no coating, and may discolor over time due to high-temperature oxidation, food pigment deposits, or water quality issues. We recommend performing deep cleaning once a month to extend its service life.

Solution for discoloration due to high-temperature oxidation, water quality, or natural food color deposits: Soak the inner pot in white vinegar for 30 seconds to 5 minutes, then scrub thoroughly using a scouring pad and a mild detergent. Turn the inner pot upside down to drain any water and prevent bacterial growth at the bottom.

Preventing discoloration and extending service life

Avoid dry heating: Heating without any contents accelerates oxidation.

Minimize the length of time acidic or high-salt foods are left in the appliance.

Use purified water: Hard water can lead to scale deposits. Regularly clean with vinegar.

Precautions: Do not use bleach or strong acids or alkalis, as they will corrode the stainless steel surface.

5 Recycling

Do not dispose of this appliance with normal household waste. Take it to an official recycling center instead. This will help us to continue protecting the environment. Make sure to follow the classification and recycling regulations for electrical and electronic products in your country/region. Correct disposal of this appliance can help prevent negative consequences for the environment and human health.

6 Warranty and Support

Versuni provides a two-year warranty upon purchase of this product. Any malfunction caused by improper use or maintenance of the product will not be covered by the warranty. Our warranty service does not affect your legal rights as a consumer. For more information or to make a claim on your warranty, please visit our website at www.philips.com/support.

7 Specifications

Model Number	HD7000
Rated input power (W)	1250
Rated capacity (L)	4.0
Standby power (W)	1.8
Energy consumption during keep warm (W.h)	35
Energy efficiency rating	Class 1
Inner pot material (metal or non-metal)	Metal
Thermal efficiency value (%)	90

8 Troubleshooting

If you experience a problem with this appliance, please check all of the following before contacting us. If you still cannot resolve the problem, please contact the Philips service center in your country/region.

Problem	Solution
The button's indicator light does not come on.	<ul style="list-style-type: none"> • Connection error. Check that the power cord is securely connected to the rice cooker and the plug is firmly inserted in the power socket. • The indicator light is damaged. Please take the appliance to your Philips dealer or an authorized Philips service center.
The rice is too soft, too hard, or undercooked.	<ul style="list-style-type: none"> • If the product is placed on an unstable or sloped surface, the cooked rice may be too hard or too soft because the amount of water will be inconsistent. • The rice may taste different depending on its brand, country of origin, and storage time (new or old). • The texture of the rice may vary depending on the room temperature and water temperature. • Check if the inner pot is deformed. • The water level lines in the inner pot are for reference only, and more or less water may be required based on different types and qualities of rice used. • Make sure nothing is inside the appliance or on the surface of the inner pot before switching it on.
The rice is burnt.	<ul style="list-style-type: none"> • Check for any food residue inside the appliance or on the surface of the inner pot. Remove any leftover food. • The uncooked rice was not washed. Rinse the rice until the water runs clear. • Check if the inner pot is deformed.
Water is leaking out of the product during cooking.	<ul style="list-style-type: none"> • Make sure you add the correct amount of water up to the water level marked on the inner pot for the amount and type of rice you are cooking. • Ensure that the water does not exceed the highest level indicated on the inner pot, otherwise the appliance may overflow when cooking.

Problem	Solution
The display is not working.	<ul style="list-style-type: none"> The rice cooker is not plugged in.
The rice has an unpleasant smell after cooking.	<ul style="list-style-type: none"> Wash the inner pot with detergent and warm water. Clean the steam valve, inner lid, and inner pot thoroughly after use.
The problem has not gone away.	<ul style="list-style-type: none"> Your rice cooker may be faulty. If this occurs, please perform the following: <ol style="list-style-type: none"> Self-service. Contact Customer Service and we can provide you with instructions and support via video. Repair service. Send the product to a Philips service center. On-site service. Please contact us and we will assist you in arranging a Philips authorized repair visit at no additional cost.
An error message (such as E1 or E2) is displayed.	The appliance's sensor is faulty. Please take the appliance to your Philips dealer or an authorized Philips service center.

9 Explanation of Protection Codes

If one of the following protection codes appears during normal use of this Philips product, you may refer to the following instructions for handling, or you may also call the Philips after-sales service team for professional service and assistance.

Please note that these protective features are designed to protect the product from damage caused by improper use, and are not a sign that there is something wrong with the product.

Protection Code	Purpose	Action to Take
C2	Protection against incorrect placement of the inner pot. Recoverable.	First disconnect the power supply, then check whether the inner pot is inserted correctly before reconnecting the power supply. If the C2 protection code no longer appears, you may use the product as normal. If the C2 protection code still appears, please call the Philips after-sales service team for professional service and assistance.
C1	Protection against overheating of the motherboard's IGBT. Recoverable.	Check that the air inlet and outlet are unobstructed and that the fan is rotating smoothly, and then reconnect to the power supply. If the C1 protection code no longer appears, you may use the product as normal. If the C1 protection code still appears, please call the Philips after-sales service team for professional service and assistance.
EH	Protection against input overvoltage. Recoverable.	Check that the power supply is stable before using the product. If the power supply is confirmed to be stable and this code is still displayed, please call the Philips after-sales service team for professional service and assistance.
EL	Protection against the power supply being too low. Recoverable.	Check that the power supply is stable before using the product. If the power supply is confirmed to be stable and this code is still displayed, please call the Philips after-sales service team for professional service and assistance.

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1 重要事項

使用前，請先仔細閱讀這些重要資訊，並將其保存在安全的地方，以供日後參考。

危險

- 請勿將本產品浸泡在水中。

警告

- 本產品不適合供下列人士 (包括小孩) 使用：身體官能或心智能力退化者，或經驗與使用知識缺乏者。他們需要有負責其安全的人員在旁監督，或指示產品的使用方法，方可使用。
- 請勿讓孩童將產品當成玩具。
- 若有手把，請務必使用手把移動產品，以確保安全並避免熱液外漏。
- 切勿在潮濕表面上使用本產品。
- 本產品僅供居家或類似用途使用，例如：
 - 商店、辦公室及其他工作環境中的員工茶水間；
 - 農舍；
 - 旅館、青年旅館及其他住宿場所供房客使用；
 - 類似僅提供住宿加早餐的住宿場所。
- 如果電源線組損壞，必須以製造商提供的電源線組替換。
- 本產品的設計不是為了透過外部定時器或獨立遙控系統來進行操作。
- 開啟電源前，請檢查產品上指示的電壓符合您本地的電源電壓。
- 本產品務必僅能與有接地線的插座搭配使用。務必確保插頭穩固插到電源插座中。
- 如果插頭、電源線、內鍋、密封環或主體有損壞，請勿使用本產品。
- 請勿讓主電源線懸掛在產品所在的桌子或流理台邊緣。
- 請先確認加熱元件、溫度感應器與內鍋外部清潔乾燥，再將產品插上電源插座。
- 請勿在雙手潮濕時將產品插入電源，或按下任何控制面板上的按鈕。
- 產品使用中及使用後，蒸氣閥及產品內的液體和蒸氣會非常滾燙。在完全冷卻前，請勿試圖拆卸蒸氣閥。

注意

- 請勿使用由其他製造商生產或非飛利浦特別推薦的任何配件或元件，因為這會使您的保固失效。
- 請勿將產品暴露於高溫中，且勿將其置於正在使用或尚未冷卻的爐子或廚具上。
- 請勿將本產品直接曝曬在陽光下。
- 請將產品放在平穩的水平表面上。
- 將產品插電並開啟前，請確保內鍋在產品內。
- 請勿直接將內鍋置於爐火上來烹調。
- 內鍋若變形請勿使用。
- 產品表面在使用時可能會變燙。使用產品時請特別小心。
- 產品運作時，請勿以布料蓋住蒸氣通氣孔。
- 在烹煮時請小心，熱氣可能會從蒸氣通氣孔冒出，且掀開鍋蓋時，熱氣可能會從本產品冒出。請確保雙手和臉部遠離本產品，以免被蒸氣燙傷。
- 請勿於本產品運作時加以抬起或移動。
- 請勿超過內鍋所指示的最高刻度，以免溢出並造成危險。
- 烹煮、保溫或重新加熱飯時，請勿在內鍋中放置廚具。
- 請僅使用隨附廚具。請勿使用鋒利的廚具。
- 請勿將金屬製品或其他異物插入蒸氣孔內。
- 請勿將磁性物質放到蓋子上。請勿在磁性物質附近使用本產品。
- 請務必先等本產品冷卻，才進行清潔或移動。
- 每次使用後，均應清潔本產品。請參閱「清潔與維護」，瞭解詳細的清潔指示。
- 若長時間不使用，請務必拔下本產品的插頭。
- 移動本產品時，請務必小心握緊，以免掉落導致受傷。
- 掀開鍋蓋後，請不要立即碰觸內鍋，以免燙傷。

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- 烹煮期間，請勿掀開鍋蓋，以免燙傷。
- 本產品可在海拔 0-2000 公尺的高度使用。
- 清潔時，請避免內鍋和其他金屬廚具接觸，以免刮傷或電化學反應造成不鏽鋼生鏽。
- 如果不當使用本產品，或未依照此使用手冊的指示操作，保固將失效，且飛利浦不擔負任何損壞賠償責任。請造訪 <https://www.philips.com.cn/c-m/consumer-support> 下載使用手冊。
- 使用後，加熱板表面可能留有餘溫。
- 請確保電源插頭在使用期間完全插入，並與電源插座正確接觸。
- 如果您需要使用延長線插座，請確定使用符合國家標準的產品。
- 本產品無人看管時，請中斷電源供應。
- 遇到異常噪音、異味、異常高溫或故障的情況下，請立即停止使用本產品，將其關閉並中斷電源供應。
- 請勿從燈泡插座的插孔為本產品供應電源。
- 所有連接至延長線插座的家用產品總額定電流務必不可超過原本插座或電源線的額定電流。
- 本產品務必不可在鄰近易燃性或易爆炸的物質 (或在類似環境中) 使用。
- 請勿自行拆卸本產品，或修改內部電路、元件或防護裝置。
- 拔下本產品插頭時，請勿拉扯電源線。
- 請勿以常見導體或電流量超過指定值的保險絲取代本產品的保險絲或電源供應器。
- 請勿自行修改低電壓斷路器或漏電斷路器的設定。

電磁場 (EMF)

本產品符合電磁場暴露的相關適用標準和法規。

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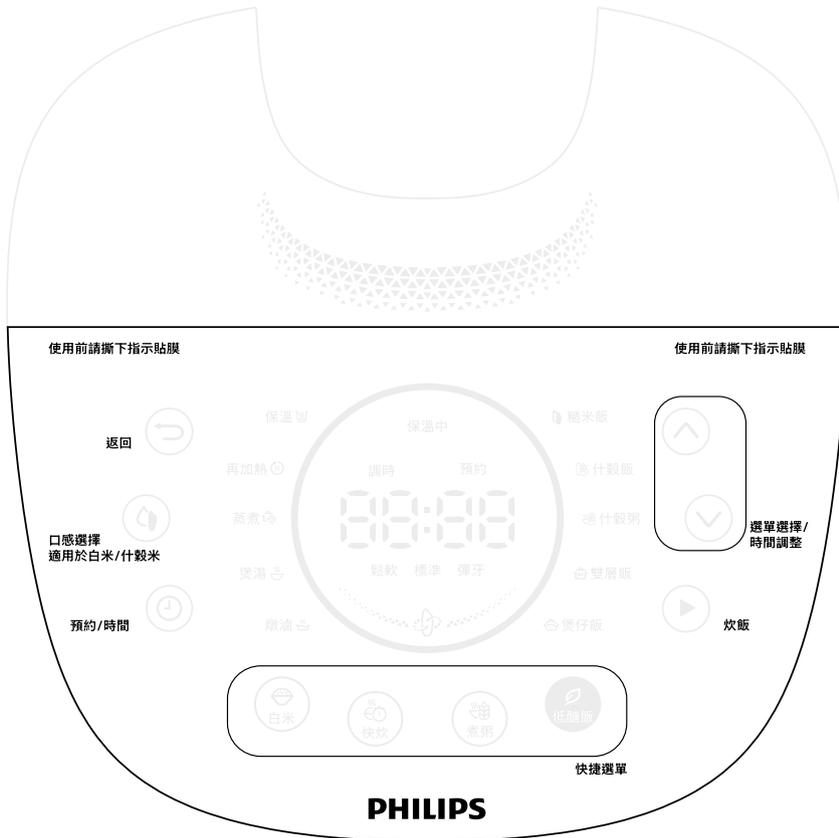
①	頂蓋	⑨	快速入門指南
②	拆卸式內蓋	⑩	低醣蒸籃
③	水位刻度標示	⑪	量杯
④	內鍋	⑫	電源線
⑤	開蓋按鈕	⑬	蒸氣閥
⑥	電源插座	⑭	控制面板
⑦	飯匙		
⑧	湯杓		

控制面板概覽



	返回按鈕		功能選擇/時間調整按鈕
	烹調模式按鈕		功能選擇/時間調整按鈕
	預約按鈕		確認按鈕
	快速煮飯快速鍵按鈕		美味白飯快速鍵按鈕
	白粥快速鍵按鈕		低醣飯快速鍵按鈕

補充說明 - 操作指示貼紙



備註：使用前請先撕除操作指示貼紙

3 使用電子鍋

第一次使用前

- 1 拆除本產品的所有包裝材料。
- 2 從內鍋拿出所有配件。
- 3 第一次使用電子鍋之前，請先仔細清洗電子鍋各部分 (請參閱「清潔與維護」)。

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注意

- 開始使用電子鍋前，請確認所有零件都已經完全乾燥。
- 請確定內鍋外部乾燥、乾淨，且產品內沒有異物殘留。
- 請確定內鍋是否與加熱板適當接觸。

烹調時間表

烹調功能	預設烹調時間	烹調時間範圍	預約時間	口感硬度
快速煮飯	30 分鐘	不可調整	1 至 24 小時	不可調整
	45 分鐘	不可調整	1 至 24 小時	標準
美味白飯	50 分鐘	不可調整	1 至 24 小時	軟黏
	40 分鐘	不可調整	1 至 24 小時	Q 彈
煲仔飯	1 小時	不可調整	不可調整	不可調整
	1 小時	不可調整	1 小時 30 分鐘至 24 小時	標準
十穀飯	65 分鐘	不可調整	1 小時 30 分鐘至 24 小時	軟黏
	55 分鐘	不可調整	1 小時 30 分鐘至 24 小時	Q 彈
白粥	1 小時	1 至 2 小時	所設定之烹調時間至 24 小時	不可調整
十穀粥	70 分鐘	1 小時 10 分鐘至 4 小時	所設定之烹調時間至 24 小時	不可調整
煮湯	2 小時	1 小時 30 分鐘至 4 小時	所設定之烹調時間至 24 小時	不可調整
蒸煮	30 分鐘	1 分鐘至 1 小時	1 小時 30 分鐘至 24 小時	不可調整
燉煮	2 小時	1 至 4 小時	不可調整	不可調整
覆熱	25 分鐘	不可調整	不可調整	不可調整
保溫	2 小時	1 分鐘至 12 小時	不可調整	不可調整
雙層飯	50 分鐘	不可調整	1 至 24 小時	不可調整
低醣飯	45 分鐘	不可調整	1 至 24 小時	不可調整
	60 分鐘	不可調整	1 小時 30 分鐘至 24 小時	標準
	65 分鐘	不可調整	1 小時 30 分鐘至 24 小時	軟黏
糙米飯	65 分鐘	不可調整	1 小時 30 分鐘至 24 小時	軟黏
	55 分鐘	不可調整	1 小時 30 分鐘至 24 小時	Q 彈

* 上表列出了各烹調功能對應的預設烹調時間，也就是螢幕上最初顯示的時間。

* 實際烹調時間可能會因環境狀況、米種或加水量等因素而有所差異。因此，最終完成時間以電子鍋實際完成烹調為準。

* 對於可調整時間範圍的功能，烹調開始後會記住所選之時間。對於可設定預約烹調時間的功能，烹調開始後會記住該預約時間。對於可調整飯的口感之功能，烹調開始後會記住所選口感。

* 一旦開始烹調，系統會記住所使用的功能。關閉電源後再重新開機，該功能會成為預設功能。

烹調前置準備

！ 警告

- 請確定拆卸式內蓋和蒸氣閥已正確安裝。
- 使用本產品前，請確保所有零件都已經完全乾燥。
- 烹調完成後，請把電子鍋的插頭從插座拔掉。
- 請勿超過內鍋標示的容量或最高水位線，否則可能使水溢出電子鍋。

≡ 注意

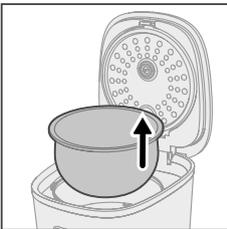
- 烹調時若曾打開上蓋(尤其是加了大量水)，請慢慢蓋上上蓋，或等 1 至 2 分鐘，待蒸氣散去/壓力降低後再蓋上。這樣做是為了防止內鍋中的液體從蒸氣通氣孔噴出。
- 本產品適用於海拔 2000 公尺以下地區。
- 煮飯時請依內鍋的水位線加水。可依米種與個人口感微調，但不可超過內鍋最高水位線。
- 烹調開始 30 秒內，可按一次 ⊖ 按鈕，以停止當前操作並返回設定畫面。烹調超過 30 秒後，可在 3 秒內連按兩次 ⊖ 按鈕，以停止操作並返回設定畫面。
- 開機後若 5 分鐘內未操作，電子鍋會進入待機模式。您可以按任意按鈕喚醒裝置，並返回設定畫面。
- 在設定畫面中，選取的功能會全亮，未選取的功能則會變暗。

使用電子鍋烹調前，請先做好下列前置準備：

- 1 按下開蓋按鈕，開啟頂蓋。



- 2 將內鍋從電子鍋中取出。

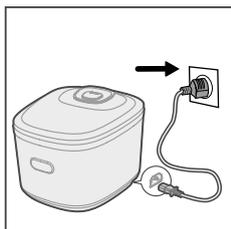


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- 3 將洗好的食材放入內鍋後，用軟布擦乾內鍋外側及底部，再將內鍋放回電子鍋內。



- 4 將插頭插入電源插座。



注意

- 請確定內鍋外部乾燥、乾淨，且加熱板上沒有異物殘留。
- 請確定內鍋是否與加熱板適當接觸。

煮飯

您可以使用以下功能來煮飯：「快速煮飯」(⏱)、「美味白飯」(☺)、「十穀飯」(🌾)和「糙米飯」(🌾)。

- 1 請依照「烹調前置準備」中的步驟操作。
- 2 請點選 (▲)、(▼) 或快速選單按鈕，選擇烹調程式。
- 3 選擇美味白飯、十穀飯或糙米飯功能後，可點選 (👉) 來選擇您偏好的口感。
- 4 點選 (▶) 確認。電子鍋會開始執行所選的模式。
 - ↳ 螢幕會以倒數方式顯示剩餘烹調時間。
 - ↳ 介面環會閃爍。
- 5 烹調完成後，電子鍋會響起數聲提示音，並自動切換至保溫模式。
 - ↳ 介面環會全亮。

煲仔飯

您可以使用「煲仔飯」(🍲) 功能，做出鍋底酥脆的飯，例如廣式煲仔飯。有關可調整烹調時間範圍的詳細資訊，請參考「烹調時間表」。

- 1 請依照「烹調前置準備」中的步驟操作。
- 2 要製作煲仔飯，請在米和水中加入適量食用油，然後攪拌均勻。
- 3 點選 (▲) 或 (▼)，選擇「煲仔飯」功能。

- 4 點選  確認。電子鍋會開始執行所選的模式。
 - ↳ 螢幕會以倒數方式顯示剩餘烹調時間。
 - ↳ 介面環會閃爍。
- 5 烹調途中(顯示 35 分鐘時)響起提示音後，請打開上蓋，快速加入食材，然後蓋上繼續烹調。
- 6 烹調完成後，電子鍋會響起數聲提示音，並自動切換至保溫模式。
 - ↳ 介面環會全亮。

注意

- 建議使用茉莉香米(吸水量較少，口感更佳)。
- 推薦米量：使用 3 至 6 杯米，鍋底的鍋巴會比較酥脆。
- 材料比例：以 3 杯米為例，加水至內鍋 3 杯水水位線，再加入 3 茶匙油，接著攪拌均勻(1 茶匙約 5 毫升)。

低醣飯

您可以使用低醣飯功能，減少飯中的碳水含量。有關可調整烹調時間範圍的詳細資訊，請參考「烹調時間表」。

- 1 將最多 2 杯洗淨的米放入低醣蒸籃中，並均勻鋪平。
- 2 在內鍋中加水至蒸煮水位線。
- 3 將低醣蒸籃放入內鍋中。
- 4 在低醣蒸籃中加水至低醣飯水位線。請勿超過 2 杯水水位線。
- 5 點選低醣飯快速選單按鈕。
- 6 點選  確認。電子鍋會開始執行所選的模式。
 - ↳ 螢幕會以倒數方式顯示剩餘烹調時間。
 - ↳ 介面環會閃爍。
- 7 烹調完成後，電子鍋會響起數聲提示音，並自動切換至保溫模式。
 - ↳ 介面環會全亮。

注意

- 煮低醣飯時，水位請勿超過低醣蒸籃的最高水位線。(以 1 杯米為例，加水至 1 杯水水位線，米和水的總量不超過 2 杯。)
- 為避免乾燒，請在內鍋中加水至蒸煮水位線。
- 煮低醣飯時，請勿選擇「低醣飯」以外的任何功能。否則可能導致電子鍋故障。

雙層飯

您可以使用「雙層飯」功能，做出不同口感的飯，滿足各種喜好。有關可調整烹調時間範圍的詳細資訊，請參考「烹調時間表」。

- 1 將洗淨的米放入內鍋，加入水至「雙層飯」水位線。請確保米和水的總量不超過 2 杯。
- 2 將洗淨的米放入低醣蒸籃，並加水至「雙層飯」水位線。請確保米和水的總量不超過 2 杯。
- 3 將低醣蒸籃放入內鍋中。
- 4 點選  或  按鈕，選擇「雙層飯」功能。
- 5 點選  確認。電子鍋會開始執行所選的模式。
 - ↳ 螢幕會以倒數方式顯示剩餘烹調時間。
 - ↳ 介面環會閃爍。

30 繁體中文

- 烹調完成後，電子鍋會響起數聲提示音，並自動切換至保溫模式。
↳ 介面環會全亮。

注意

- 雙層飯時，請勿加水超過「雙層飯」的最高水位線。(以 1 杯米為例，加水至 1 杯水水位線，米和水的總量不超過 2 杯。)
- 請勿在內鍋中煮粥的同時於蒸籃中蒸飯。為避免外洩，兩個容器必須同時進行蒸煮。
- 雙層飯時，請勿選擇「雙層飯」以外的任何功能。否則可能導致電子鍋故障。

粥與湯

您可以使用「十穀粥」() 和「白粥」() 功能來煮粥，並使用「煲湯」() 功能來熬煮湯品。有關可調整烹調時間範圍的詳細資訊，請參考「烹調時間表」。

- 請依照「烹調前置準備」中的步驟操作。
- 點選  或 ，選擇所需的烹調模式。
- 點選  確認。電子鍋會開始執行所選的模式。
↳ 螢幕會以倒數方式顯示剩餘烹調時間。
↳ 介面環會閃爍。
- 烹調完成後，電子鍋會響起數聲提示音，並自動切換至保溫模式。
↳ 介面環會全亮。

注意

- 請務必選擇正確的煮粥或煲湯功能，以免溢出造成危險。

蒸煮食物

注意

- 為避免乾燒，請在內鍋中加水至少達到 2 杯水水位線。

您可以使用「蒸煮」() 功能來蒸煮食物。有關可調整烹調時間範圍的詳細資訊，請參考「烹調時間表」。

- 請依照「烹調前置準備」中的步驟操作。
- 請在內鍋中加水至少達到 2 杯水水位線。
- 將蒸籃放入內鍋中。
- 將食物放在盤子上或直接放在蒸籃內。
- 點選  或 ，選擇「蒸煮」()。
- 點選  確認。電子鍋會開始執行所選的模式。
↳ 螢幕會先顯示跑馬燈，蒸氣產生後則以倒數方式顯示剩餘烹調時間。
↳ 介面環會閃爍。
- 烹調完成後，電子鍋會響起數聲提示音，並自動切換至保溫模式。
↳ 介面環會全亮。

覆熱

您可以使用「覆熱」(☺)功能來加熱食物。有關可調整烹調時間範圍的詳細資訊，請參考「烹調時間表」。

- 1 請確定內鍋外部乾燥、乾淨，且加熱板上沒有異物殘留。
- 2 將冷飯弄散，均勻鋪在內鍋裡。
- 3 在飯中加入少量水，避免飯變得太乾。所加水量依飯的份量而定。
- 4 點選 \triangle 或 ∇ ，選擇「覆熱」功能。
- 5 點選 \blacktriangleright 確認。電子鍋會開始執行所選的模式。
 - ↳ 螢幕會以倒數方式顯示剩餘烹調時間。
 - ↳ 介面環會閃爍。
- 6 烹調完成後，電子鍋會響起數聲提示音，並自動切換至保溫模式。
 - ↳ 介面環會全亮。

注意

- 為避免乾燒或食物變乾，請在食物上淋一些水。所加水量依飯的份量而定。

燉煮

您可以使用「燉煮」(☺)功能來燉食物。有關可調整烹調時間範圍的詳細資訊，請參考「烹調時間表」。

- 1 請依照「烹調前置準備」中的步驟操作。
- 2 將準備好的食材與調味料放入內鍋，攪拌均勻。
- 3 點選 \triangle 或 ∇ ，選擇「燉煮」功能。
- 4 點選 \blacktriangleright 確認。電子鍋會開始執行所選的模式。
 - ↳ 螢幕會以倒數方式顯示剩餘烹調時間。
 - ↳ 介面環會閃爍。
- 5 烹調完成後，電子鍋會響起數聲提示音，並自動切換至保溫模式。
 - ↳ 介面環會全亮。

注意

- 請務必選擇正確的燉煮功能，以免食材溢出造成危險。
- 使用燉煮功能後，請立即清潔蒸氣閥與上蓋。

設定烹調時間

部分功能如「白粥」(☺)、「十穀粥」(☺)、「煲湯」(☺)、「燉煮」(☺)、「蒸煮」(☺)、「保溫」(☺)等，可自行設定烹調時間。有關可調整時間範圍的詳細資訊，請參考「烹調時間表」。

- 1 點選 \triangle 或 ∇ ，選擇「十穀粥」☺。
- 2 點選 \odot 後， 調時 會在螢幕上亮起。
- 3 點選 \triangle 或 ∇ 調整烹調時間，然後點選 \blacktriangleright 以確認。
- 4 電子鍋會開始執行所選的模式。

設定預約烹調時間

您可以為部分功能設定預約烹調時間。預約時間最長可設至 24 小時。

注意

- 請預先設定您希望完成烹調的時間。例如：如果您在中午 12 點開始預約烹調，想在下午 6 點吃晚餐，則預約時間為 6 小時。
- 預約時間必須晚於或等於烹調所需時間。若預約時間等於烹調時間，烹調將立即開始。
- 預約功能無法搭配燉煮、覆熱及保溫功能使用。

- 1 請依照「烹調前置準備」中的步驟操作。
- 2 點選  或  或快速選單按鈕，選擇所需功能。
- 3 反覆點選 ，直到螢幕上顯示  為止。
- 4 點選  或  調整烹調時間，然後點選  以確認。
- 5 電子鍋開始倒數計時。倒數結束後，烹調模式會立即開始。

調整烹調時間與預約烹調時間

1.調整除蒸煮功能外其他功能的烹調時間

按「+」或「-」增/減 10 分鐘。

長按「+」或「-」快速增/減 10 分鐘。

2.調整蒸煮功能的烹調時間

按「+」或「-」增/減 1 分鐘。

長按「+」或「-」快速增/減 10 分鐘。

3.調整預約烹調時間

按「+」或「-」增/減 10 分鐘。

長按「+」或「-」增/減 1 小時。

4.調整保溫模式時間

按「+」或「-」增/減 30 分鐘。(按「+」時，時間可從 1 分鐘增加到 30 分鐘。)

長按「+」或「-」快速增/減 30 分鐘。(按「-」時，時間可從 30 分鐘減少到 1 分鐘。)

系統會記住您所設定的烹調時間。

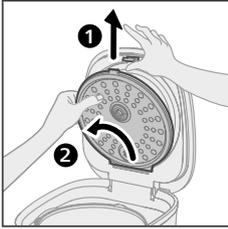
4 清潔與維護

注意

- 開始清潔電子鍋前，請先拔下插頭。
- 請等到電子鍋充分冷卻之後，再進行清潔。
- 清潔時請勿將整台電子鍋浸入水中。請勿使用強力清潔劑或粗糙刷具擦拭電子鍋。

內蓋

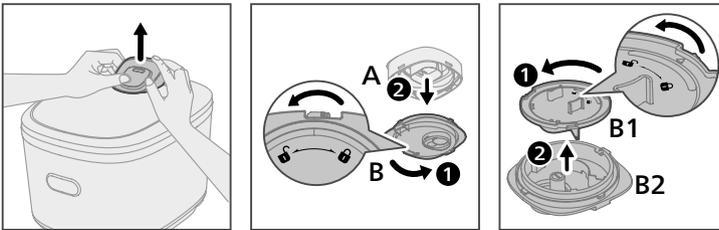
- 按住拆卸式內蓋，接著朝外拉，將其自頂蓋分離以進行清潔。



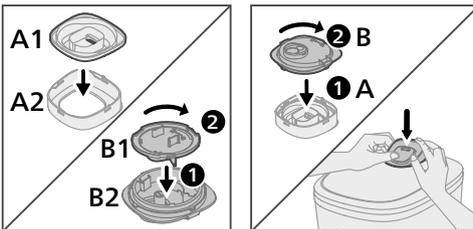
- 將其浸泡於熱水中，再用海綿軟的那一面清洗。
- 確定清除所有黏在電子鍋上的食物殘渣。
- 清潔後，請將內蓋表面的水滴擦乾，對準中間凹槽裝回拆卸式內蓋並固定好。
- 請勿拉扯內蓋密封圈。每次使用後，或使用調味料 (如燉煮、蒸煮等功能) 後，請立即清洗並沖洗內蓋，以防產生異味和生鏽。

蒸氣鎖水閥

- 請依照上述步驟取下拆卸式內蓋。
- 從頂蓋拆下蒸氣鎖水閥。



- 在水龍頭下清洗蒸氣鎖水閥，確保內部沒有食物殘留。沖洗乾淨後，將其重新裝回內蓋。



建議每次使用後都擦拭蒸氣閥，以保持清潔。

內部

外蓋與主機體內部及加熱板：

- 使用擰乾的溼布擦拭。
- 確定清除所有黏在電子鍋上的食物殘渣。

外部

外蓋表面與主機體外部：

- 使用沾取中性清潔劑並擰乾的溼布，擦拭電子鍋外表面。
 - 只能使用軟的乾布擦拭控制面板。
 - 務請清除所有食物殘渣。
-

配件

湯勺、飯匙、低醃蒸籃等。

- 浸泡在熱水裡，以海綿刷洗。
-

內鍋使用說明

內鍋規格材質

本電子鍋內鍋採用 316 不鏽鋼材質，無化學塗層，更加安全安心。
外層採用不鏽鐵材質（提升加熱效率與導熱性），能吸附磁鐵屬正常現象。

防止沾黏的技巧

烹調完成後，電子鍋會自動進入保溫模式。為了讓飯的口感更好且不結塊，建議用飯匙將飯輕輕拌鬆。

日常保養與清潔

第一次使用：第一次使用不鏽鋼內鍋時，請使用菜瓜布和中性清潔劑清洗乾淨。

日常清潔：請於每次使用後立即清洗，避免食物殘渣堆積。清潔時，請用菜瓜布搭配中性清潔劑仔細刷洗。清洗後將內鍋倒置瀝乾，避免底部滋生細菌。

頑固汙漬：先將內鍋浸泡一段時間以軟化殘渣，再用菜瓜布粗面或類似工具清除汙漬。

洗碗機清洗：將內鍋倒置放入洗碗機下層，使用洗碗機專用洗劑（如洗碗機清潔錠），並選擇輕柔或標準清潔程序。

內鍋定期深度清潔

不鏽鋼內鍋無塗層，長時間使用後可能因高溫氧化、食物色素沉積或水質問題而變色。建議每月進行一次深度清潔，以延長內鍋使用壽命。

因高溫氧化、水質或天然食物色素沉積所造成的變色處理方法：將內鍋浸泡於白醋中約 30 秒至 5 分鐘，然後用菜瓜布和中性清潔劑徹底刷洗。清洗後將內鍋倒置瀝乾，避免底部滋生細菌。

預防變色與延長使用壽命

避免乾燒：乾燒會加速氧化。

請盡量縮短酸性或高鹽分食物放置在電子鍋內的時間。

使用純淨水：硬水容易導致水垢堆積。請定期使用醋清潔。

注意事項：請勿使用漂白劑或強酸、強鹼，以免腐蝕不鏽鋼表面。

5 回收

請勿將本產品與一般家庭垃圾一同丟棄。請將其送至政府指定的回收點。這將協助我們持續保護環境。請確保遵循您所在國家/地區電氣與電子產品的分類及回收法規。正確處理本產品有助於避免對環境和人類健康帶來負面影響。

6 保固與支援

Versuni 在購買時為本產品提供兩年保固。因不當使用或維護本產品而造成的任何故障，將不在保固範圍內。我們的保固服務不會影響您作為消費者的法律權利。如需更多資訊或申請保固理賠，請造訪我們的網站 www.philips.com/support。

7 規格

型號	HD7000
額定輸入功率 (瓦)	1250
額定容量 (公升)	4.0
待機功率 (瓦)	1.8
保溫耗電量 (瓦時)	35
能源效率等級	Class 1
內鍋材質 (金屬或非金屬)	金屬
熱效率值 (%)	90

8 疑難排解

如果您使用本產品時遇到問題，在聯絡我們之前，請先查看所有以下資訊。如果您仍有無法解決的問題，請聯絡您所在國家/地區的飛利浦服務中心。

問題	解決方法
按鈕指示燈無法亮起。	<ul style="list-style-type: none"> • 連線錯誤。檢查電源線是否正確連接電子鍋，以及插頭是否穩固地插入電源插座中。 • 指示燈損壞。請將本產品送到飛利浦經銷商或飛利浦授權的服務中心。
飯太軟、太硬或沒煮熟。	<ul style="list-style-type: none"> • 如果本產品放置在不平或傾斜的平面上，煮出來的飯口感就有可能因為水量分佈不均而變得太硬或太軟。 • 飯可能因其品牌、產地或存放時間(新或舊)而有不同風味。 • 飯的口感可能會因為室溫和水溫而有所不同。 • 檢查內鍋是否變形。 • 內鍋的水位線僅供參考，可能需要根據所使用的不同米類及品質調整水量。 • 開啟前，請確保本產品中或內鍋表面沒有異物。
飯焦掉。	<ul style="list-style-type: none"> • 檢查本產品中或內鍋表面是否有任何食物殘留物。移除任何廚餘。 • 生米未清洗。請清洗生米，直到水流清澈。 • 檢查內鍋是否變形。
烹煮時水從本產品溢出。	<ul style="list-style-type: none"> • 請確定您已為您要烹煮的米量及種類加入正確水量至內鍋標示的水位。 • 請確定水量並未超過內鍋所指示的最高水位，否則本產品烹煮時可能會溢流。
顯示螢幕無法運作。	<ul style="list-style-type: none"> • 電子鍋未插電。
烹煮後的飯有股異味。	<ul style="list-style-type: none"> • 請使用洗碗精與溫水清潔內鍋。 • 使用後，請仔細清潔蒸氣閥、內蓋及內鍋。
問題仍沒有解決。	<ul style="list-style-type: none"> • 電子鍋可能故障。若發生此情形，請執行以下操作： <ol style="list-style-type: none"> 1 自行維修。請聯絡客戶服務，我們會透過影片，提供您指示和支援。 2 維修服務。將產品送至飛利浦服務中心。 3 駐點維修。請與我們聯絡，我們將會協助您安排飛利浦授權的免費維修訪視。
顯示錯誤訊息(例如 E1 或 E2)。	本產品感應器故障。請將本產品送到飛利浦經銷商或飛利浦授權的服務中心。

9 保護代碼說明

若在正常使用飛利浦產品時出現以下保護代碼，可參考下方的處理說明，或直接聯繫飛利浦售後服務團隊尋求專業服務與協助。

請注意，這些保護功能是設計來保護產品，免於因不當使用而損壞，這不代表產品存在任何問題。

保護代碼	可能的原因	解決办法
C2	內鍋放置錯誤保護功能。可復原。	請先切斷電源，再檢查內鍋是否正確放置，確認無誤後再重新接通電源。如果 C2 保護代碼不再顯示，您即可正常使用本產品。如果仍顯示 C2 保護代碼，請電話聯絡飛利浦售後服務團隊，取得專業級服務和協助。
C1	保護以防主機板的 IGBT 過熱。可復原。	檢查進風口和出風口是否暢通無阻，且風扇是否順暢旋轉，然後重新連接電源。如果 C1 保護代碼不再顯示，您即可正常使用本產品。如果仍顯示 C1 保護代碼，請電話聯絡飛利浦售後服務團隊，取得專業級服務和協助。
EH	保護以防輸入過電壓。可復原。	使用本產品前，請檢查電源供應器是否穩定。如果電源供應器確認為穩定且仍顯示此代碼，請電話聯絡飛利浦售後服務團隊，取得專業級服務和協助。
EL	保護以防電源供應電壓太低。可復原。	使用本產品前，請檢查電源供應器是否穩定。如果電源供應器確認為穩定且仍顯示此代碼，請電話聯絡飛利浦售後服務團隊，取得專業級服務和協助。

設備名稱：飛利浦智慧電子鍋
Equipment name

型號（型式）：HD7000
Type designation (Type)

限用物質及其化學符號
Restricted substances and its chemical symbols

單元Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛Lead (Pb)	汞Mercury (Hg)	鎘Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr ⁺⁶)	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
矽膠部件	○	○	○	○	○	○
塑料部件	○	○	○	○	○	○
五金部件	○	○	○	○	○	○
電氣部件	—	○	○	○	○	○
電源線	○	○	○	○	○	○
附屬部件	○	○	○	○	○	○

備考1.“超出0.1 wt %”及“超出0.01 wt %”係指限用物質之百分比含量超出百分比含量基準值。

Note 1：“Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考2.“○”係指該項限用物質之百分比含量未超出百分比含量基準值。

Note 2：“○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考3.“—”係指該項限用物質為排除項目。

Note 3：The “—” indicates that the restricted substance corresponds to the exemption.

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